



Product Support Form

For Technical Assistance Call: 800-772-7262

OEM Claims Email: RecreationalLiving-warranty@geappliances.com

Dealer Claims Email: NTRemergingResources@geappliances.com

VEHICLE

Manufacturer:
Model Year:
Make:
Model:
Complete Vin:
Manufacturer Claim #:
Manufacturer PO #:

DEALER OR SERVICER

Dealer Name:
Dealer Account #:
Dealer Contact:
Dealer Contact Phone:
Dealer Contact E-mail:
Dealer Repair/Work Order #:
Dealer PO #:
Dealer Ship-To Address:
City: State: ZIP:

OWNER

Owner Name:
Owner Phone:
Owner E-mail:
Owner Address:
City: State: ZIP:

DEALER OR SERVICER

Model Number:
Serial Number:
Date of Purchase:
If Air Conditioner, Type of Controls:
 GE Single Zone Thermostat Black White
 Firefly Integrations Lippert One Control
Other:

Describe the problem. Include complaint, cause and correction, if known:

When requesting complete product replacement, please provide the following information:

ROOFTOP AIR CONDITIONER/ HEAT PUMP

Visible Leak? (Y/N):
Compressor Running? (Y/N):
AC Amp Draw Black Compressor Wire:
Ambient Roof Temperature:
Return/Intake Temperature:
Discharge/Output Temperature:

REFRIGERATOR (12-VOLT DC MODELS ONLY)

Visible Leak? (Y/N):
Compressor Running? (Y/N):
DC Amp Draw (12VDC line):
DC Volts:
DC Supply Wiring Gauge: _____ Length: _____
of Fault LED Flashes:
Fresh food warm/freezer cold with frost? (Y/N):
Frost pattern in fresh food section (choose one):
 No frost Half-way Full frost
Vehicle Interior Temperature:
Fresh Food Temperature (after 2 hrs.):
Freezer Temperature (after 2 hrs.):