

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0008794	CLAIM STATUS	Paid
MYERS RV CENTER INC		CLAIM	2531075
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	4X4TRPV2XTB034617
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	080 / 080
OWNER INFORMATION		ITEM #	RPT197-80
MELISSA MARTINO		DEALER RO #	72707
1014 21ST AVE		CLAIM START DATE	12/18/2025
Rio Rancho, NM 87124		CLAIM END DATE	05/28/2026
USA			
Retail Date of Purchase	10/18/2025	WARRANTY EXPIRATION DATE	10/18/2026

Claim Line Details

Labor

Line# 1	Operation Code 20-66-02-00-000687	Operational Description Screen Door Latch - Exterior/Entry Doors/Adjust/No Tread Code
	Complaint, Cause, Correction	Original Note : stephanie@dealer-advisors.com, 2025-12-18 08:55:18 :: Complaint: Customer states the screen and the main door latch is not opening together Cause: Screen door latch screws are pulled out of the door causing screen door to not open Correction: Reinstalled screws to hold latch in place
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.25	\$47.50
Serial#	Appr Hrs	Appr Labor Amt
	0.25	\$47.50
	Notes	authorized to repair as stated

Labor

Line# 2	Operation Code 20-66-02-17-000672	Operational Description Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch
	Complaint, Cause, Correction	Original Note : stephanie@dealer-advisors.com, 2025-12-18 08:57:13 :: Complaint: Customer states when you lock the entry door it comes open in transit, have to slam the door to catch Cause: Door latch needs to be adjusted so the door closes properly Correction: Adjusted door latch
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.25	\$47.50
Serial#	Appr Hrs	Appr Labor Amt
	0.25	\$47.50
	Notes	authorized to repair as stated

Labor

Line# 3	Operation Code 60-140-19-00-001573	Operational Description Sink - Plumbing/Bathroom (Lavatory) Sink/Reseal/No Tread Code
	Complaint, Cause, Correction	Original Note : stephanie@dealer-advisors.com, 2025-12-18 08:59:16 :: Complaint: Customer states caulking around bathroom sink is coming off Cause: Caulking on bathroom sink is peeling Correction: Resealed around bathroom sink with sealant
Model#	Dlr Sub Hrs	Sub Labor Amt
	0.25	\$47.50
Serial#	Appr Hrs	Appr Labor Amt
	0.25	\$47.50
	Notes	authorized to repair as stated

Part

Line# 1	Item #	Description			
	USERPART	Sealant			
	Model #	Serial #	Part tag		
	Sub Qty	Sub Dlr Price	Sub Freight		
	1.00	\$2.74	\$0.00		

Appr Qty	1.00	Appr Dlr Price	\$2.74	Appr Freight	\$0.00
Notes					

Labor

Line# 5

Operation Code	Operational Description
30-100-01-00-001050	Cabinet Stiles - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2025-12-18 09:03:39 :: Complaint: Cabinet divider below kitchen sink is bubbling Cause: Cabinet center trim piece is bubbling, covering is coming off Correction: Cabinet will need to be taken apart to remove and install the new trim piece

Model#	Dlr Sub Hrs	4.00	Sub Labor Amt	\$760.00
Serial#	Appr Hrs	2.00	Appr Labor Amt	\$380.00

Notes

Hello, this message is to alert you that Forest River is currently reviewing your request with the Vendor. Also, please refrain from submitting an order for this repair until the authorization is complete. Please be sure to read the feedback notes upon receiving Authorization for additional details. We will update the line once we receive their response. Thank you.

Ok, thank you.

Hello there, The requested repair has been authorized by Forest River and the Vendor for 2.00hrs for replacement stiles. Please order the replacement part from the Forest River parts department at div92parts@forestriverinc.com or by calling 574 642 3119 or a local supplier. If the part is purchased outside of Forest River or the Vendor, the Off-the-Shelf parts policy would be applied and a receipt would be required. Thank you

Part

Line# 1

Item #	Description				
F100426073	3/4" X 2" STILE - BRIGHTON WHITE *47085898*				
Model #	Serial #		Part tag		
Sub Qty	1.00	Sub Dlr Price	\$7.08	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$7.07	Appr Freight	\$0.01

Notes

Line# 2

Item #	Description				
USERPART	40172 Silicone Tube - White				
Model #	Serial #		Part tag		
Sub Qty	1.00	Sub Dlr Price	\$12.02	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$12.02	Appr Freight	\$0.00

Notes

Labor

Line# 6

Operation Code	Operational Description
30-99-01-00-001018	Day Night Shade or Roller Shade - Interior/Soft Goods/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2025-12-18 09:06:18 :: Complaint: Customer states shade above kitchen sink will not stay down and will not roll up properly Cause: Kitchen shade will not roll up at times, spring is pretty weak Correction: Remove and replace window shade with a new one

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$95.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$95.00

Notes

authorized to replace blind as stated

Hello, were any adjustments to the blind attempted?

Based on what the tech said at the time, he tried, but the spring was weak. Unable to confirm anything additional, tech is no longer employed here.

Part

Line# 1

Item #	Description				
F100426770	ROLLER SHADE, 44 X 32 BASELINE - BLACK ((47072) **956003**				
Model #	Serial #		Part tag		
Sub Qty	1.00	Sub Dlr Price	\$54.65	Sub Freight	\$0.00
Appr Qty	1.00	Appr Dlr Price	\$54.65	Appr Freight	\$0.00

Notes

Labor
Line# 7

Operation Code Operational Description
20-46-24-00-000721 Window - Exterior/Windows/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2025-12-18 09:09:43 :: Complaint: Customer states on the entry door there is a broken clip Cause: Entry door window inner trim has a broken tab Correction: Remove and replace inner window trim with a new one Additional Note : stephanie@dealer-advisors.com, 2025-12-18 09:12:35 :: **There is not flat rate code for an interior repair to the window, this is the closest I could find. It is not a window replacement, just replacing the clip** Additional Note : stephanie@dealer-advisors.com, 2025-12-23 15:42:34 :: 1.0 requested because the tab on the frame itself is broken and entire frame will need to be removed, resealed and replaced.

Model# Dlr Sub Hrs 1.00 Sub Labor Amt \$190.00
Serial# Appr Hrs 0.30 Appr Labor Amt \$57.00

Notes

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Ok, thank you.
24 hr notice sent to vendor
Door tag added
door tag sent to vendor
Thank you.
vendor is needing door tag
Correct photo of door tag added
authorized sent to vendor
Thank you.
authorized to replace window clip

Part
Line# 1

Item # Description
F100244610 ENTRY DOOR PART: TOP/BOTTOM INTERIOR WINDOW BEZEL ONLY, 13.5" X 2.63", 799275 / FOR 26" X 72" ENTRY DOOR W/BLACK GLASS / V000576073 (AA68)

Model #	Serial #	Part tag
Sub Qty 1.00	Sub Dlr Price \$8.12	Sub Freight \$0.00
Appr Qty 1.00	Appr Dlr Price \$8.12	Appr Freight \$0.00

Notes

Labor
Line# 8

Operation Code Operational Description
10-3-01-19-002629 Tire Pressure Sensor Valve Stem Cap - Frame & Chassis/Wheels, Tires, Hubcaps/Replace/Tires

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2025-12-18 09:15:25 :: Complaint: Customer states tire pressure monitors are missing on the passenger side, air covers. Cause: Valve stem caps are missing on curb side Correction: Replace valve stem caps

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$19.00
Serial# Appr Hrs 0.10 Appr Labor Amt \$19.00

Notes

Part
Line# 1

Item # Description
USERPART Valve Stem Caps

Model #	Serial #	Part tag
Sub Qty 1.00	Sub Dlr Price \$1.09	Sub Freight \$0.00
Appr Qty 1.00	Appr Dlr Price \$1.09	Appr Freight \$0.00

Notes

Labor

Line# 9 **Operation Code** **Operational Description**
60-141-01-00-001583 Interior Shower Head & Hose (Read Notes!!!) - Plumbing/Shower, Tub Surround/
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2025-12-18 09:17:19 :: Complaint: Customer states inside shower head is leaking Cause: Shower head leaks when system is pressurized Correction: Replace shower head

Model# **Dlr Sub Hrs** 0.10 **Sub Labor Amt** \$19.00

Serial# **Appr Hrs** 0.10 **Appr Labor Amt** \$19.00

Notes

Labor

Line# 10 **Operation Code** **Operational Description**
10-1-01-02-000067 Axle Spring U-Bolt, each side - Frame & Chassis/Axles, Suspension/Replace/
Suspension System

Complaint, Cause, Correction

Original Note : stephanie@dealer-advisors.com, 2025-12-18 09:25:51 :: Complaint: When driving slowly the axles are making a horrible squeaking sound when backing up and going forward Cause: Suspension makes a noise when flexing while being moved around Correction: Lubrication spring shackles and bolts

Model# **Dlr Sub Hrs** 0.30 **Sub Labor Amt** \$57.00

Serial# **Appr Hrs** 0.30 **Appr Labor Amt** \$57.00

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ok, thank you.

hello, I have reached out to vendor

Thank you.

hello, can you send me a photo of the yellow axle tags thank you

Axle tags uploaded

sent to vendor

Thank you.

Hello there, The requested repair has been authorized by Forest River and the Vendor for 0.30 hr. Please order the replacement part from the Forest River parts department at div92parts@forestriverinc.com or by calling 574 642 3119 or a local supplier. If the part is purchased outside of Forest River or the Vendor, the Off-the-Shelf parts policy would be applied and a receipt would be required. Thank you

Submitted	Labor Amt	\$1,282.50	Approved	Labor Amt	\$769.50
	Parts & Freight	\$85.70		Parts & Freight	\$85.70
	Total	\$1,368.20		Total	\$855.20

DEALER **DATE**
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER **DATE**
SIGNATURE

All repairs described have been inspected and are satisfactory.