

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$130.00 OWNER INFORMATION	CLAIM STATUS Authorized CLAIM 884842 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 5ZT2CAGC0NK003397 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 203 / 203 ITEM # BCAT184BHS DEALER RO # 66184 CLAIM START DATE 01/03/2022 CLAIM END DATE 01/01/1900
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Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor	Line# 1	Operation Code 60-136-15-00-001499 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-01-03 13:18:47 :: HOSES FOR BATHROOM SINK ARE NOT HOOKD UP FOUND THE BATHROOM SINK HAD PLUGS IN THE WATER LINES CHECK PICTURES TOOK OUT THE PLUGS HOOKED UP THE LINES TO THE FAUCET CHECKED FOR LEAKS <table border="0" style="width: 100%;"> <tr> <td style="width: 30%;">Model #</td> <td style="width: 20%;">Dlr Sub Hrs</td> <td style="width: 10%;">0.50</td> <td style="width: 20%;">Sub Labor Amt</td> <td style="width: 20%;">\$65.00</td> </tr> <tr> <td>Serial #</td> <td>Appr Hrs</td> <td>0.50</td> <td>Appr Labor Amt</td> <td>\$65.00</td> </tr> </table>	Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$65.00	Serial #	Appr Hrs	0.50	Appr Labor Amt	\$65.00	Operational Description Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code Notes AUTHORIZED AS REQUESTED
Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$65.00									
Serial #	Appr Hrs	0.50	Appr Labor Amt	\$65.00									
Labor	Line# 2	Operation Code 20-66-02-00-000687 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-01-03 13:22:15 :: SCREEN DOOR NEEDS ADJUSTMENT ADJUSTED THE SCREWS IN THE SCREEN DOOR <table border="0" style="width: 100%;"> <tr> <td style="width: 30%;">Model #</td> <td style="width: 20%;">Dlr Sub Hrs</td> <td style="width: 10%;">0.10</td> <td style="width: 20%;">Sub Labor Amt</td> <td style="width: 20%;">\$13.00</td> </tr> <tr> <td>Serial #</td> <td>Appr Hrs</td> <td>0.10</td> <td>Appr Labor Amt</td> <td>\$13.00</td> </tr> </table>	Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$13.00	Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00	Operational Description Screen Door Latch - Exterior/Entry Doors/Adjust/No Tread Code Notes
Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$13.00									
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00									
Labor	Line# 3	Operation Code 40-196-01-11-001306 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-01-03 13:25:08 :: LIGHT COVER FELL OFF OUTSIDE KITCHEN FOUND THE OUTSIDE KITCH LIGHT DIDNT HAVE A LENSE INSTALL NEW THAT COMES WITH LENSE <table border="0" style="width: 100%;"> <tr> <td style="width: 30%;">Model #</td> <td style="width: 20%;">Dlr Sub Hrs</td> <td style="width: 10%;">0.30</td> <td style="width: 20%;">Sub Labor Amt</td> <td style="width: 20%;">\$39.00</td> </tr> <tr> <td>Serial #</td> <td>Appr Hrs</td> <td>0.20</td> <td>Appr Labor Amt</td> <td>\$26.00</td> </tr> </table>	Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00	Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00	Operational Description LED Light - Electrical/12 Volt Interior/Replace/Electrical Notes EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE.
Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00									
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00									
Labor	Line# 4	Operation Code 30-101-02-00-001076 Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-01-03 13:25:53 :: BATHROOM DOOR HITTING	Operational Description Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code										

FRAME ADJUSTED DOOR FRAME TO CLEAR THE DOOR

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$52.00
Serial #	Appr Hrs	0.40	Appr Labor Amt	\$52.00

Notes

AUTHORIZED AS REQUESTED

Labor
Line# 5

Operation Code	Operational Description
30-102-12-00-001096	Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-03 13:27:22 :: PANEL LOOSE OUTSIDE KITCHEN added some staples to fix the problem

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE.

Labor
Line# 6

Operation Code	Operational Description
30-102-01-00-002691	Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/ Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-03 13:28:40 :: PANEL UNDER COUCH IS CRACKED took pictures and filed out parts sheet for new panel NEED TO REPLACE PANEL

Model #	Dlr Sub Hrs	3.00	Sub Labor Amt	\$390.00
Serial #	Appr Hrs	2.00	Appr Labor Amt	\$260.00

Notes

EXCESSIVE AMOUNT REQUESTED.

Dealer has requested more time than what is normally approved for this repair. Forest River will allow 2 hr for this repair. If you have questions about the approved time, please contact me directly to discuss.

Labor
Line# 7

Operation Code	Operational Description
20-58-01-00-000813	Lower Radius Metal - Exterior/Metal, Aluminum Siding/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-03 13:32:19 :: REAR JACK SKID BAR DOOR SIDE removed jack to have room to straighten skid bar added paint for touch up reinstalled jack after skid bar was fixed

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$52.00
Serial #	Appr Hrs	0.40	Appr Labor Amt	\$52.00

Notes

AUTHORIZED AS REQUESTED

Labor
Line# 8

Operation Code	Operational Description
40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-03 13:35:06 :: THE POWER WIRE IS HANGING DOWN OUT OF SLIDE ON NON DOOR SIDE tied wire up out of the way and out of sight

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$52.00
Serial #	Appr Hrs	0.40	Appr Labor Amt	\$52.00

Notes

AUTHORIZED AS REQUESTED

Submitted	Labor Amt	\$702.00	Approved	Labor Amt	\$533.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$702.00		Total	\$533.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.