

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b>	0005106	<b>CLAIM STATUS</b>	Authorized
<b>BASDEN RV CENTER INC</b>		<b>CLAIM</b>	2621353
<b>DBA AMERICAN RV CENTER</b>		<b>CLAIM ORIGIN</b>	WEB
<b>600 E BASELINE ROAD</b>		<b>ORIGINAL CLAIM ID</b>	
<b>EVANSVILLE, IN 47725</b>		<b>VIN</b>	5ZT2CATB6TN302868
<b>USA</b>		<b>CHASSIS VIN</b>	
		<b>MILEAGE</b>	0
<b>Labor rate:</b>	\$195.00	<b>SITE/WAREHOUSE</b>	300 / 300
<b>OWNER INFORMATION</b>		<b>ITEM #</b>	CAT281QBUNK-8-300
		<b>DEALER RO #</b>	79313
		<b>CLAIM START DATE</b>	03/26/2026
		<b>CLAIM END DATE</b>	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

## Claim Line Details

### Labor

**Line# 1**

<b>Operation Code</b>	20-66-02-17-000672	<b>Operational Description</b>
		Striker Plate or Door Lock - Exterior/Entry Doors/Adjust/Latch
<b>Complaint, Cause, Correction</b>		
Original Note : bhoffman@americanrvcenter.com, 2026-03-26 09:58:49 :: THE ENTRY DOOR IS DRAGGING ON THE STRIKER PLATE Striker plate too far outward Hammered striker plate down and tested		
<b>Model#</b>	<b>Dlr Sub Hrs</b>	<b>Sub Labor Amt</b>
	0.20	\$39.00
<b>Serial#</b>	<b>Appr Hrs</b>	<b>Appr Labor Amt</b>
	0.20	\$39.00
<b>Notes</b>		

### Labor

**Line# 2**

<b>Operation Code</b>	30-91-15-00-004713	<b>Operational Description</b>
		Furniture/Fabric Tack - Interior/Living Quarters, Sofa, Chair/Repair or Replace/No Tread Code
<b>Complaint, Cause, Correction</b>		
Original Note : bhoffman@americanrvcenter.com, 2026-03-26 09:59:49 :: THERE IS A FABRIC STRIP HANGING BETWEEN THE FRAME AND THE COACH Poor factory fit and finish Cut fabric off at frame		
<b>Model#</b>	<b>Dlr Sub Hrs</b>	<b>Sub Labor Amt</b>
	0.10	\$19.50
<b>Serial#</b>	<b>Appr Hrs</b>	<b>Appr Labor Amt</b>
	0.10	\$19.50
<b>Notes</b>		

### Labor

**Line# 3**

<b>Operation Code</b>	30-100-02-00-003062	<b>Operational Description</b>
		Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code
<b>Complaint, Cause, Correction</b>		
Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:00:37 :: THE CABINET DOOR UNDER THE RADIO TOUCH WHEN CLOSEING Drawers installed too close from factory Moved one door outward slightly		
<b>Model#</b>	<b>Dlr Sub Hrs</b>	<b>Sub Labor Amt</b>
	0.10	\$19.50
<b>Serial#</b>	<b>Appr Hrs</b>	<b>Appr Labor Amt</b>
	0.10	\$19.50
<b>Notes</b>		

### Labor

**Line# 4**

<b>Operation Code</b>	40-196-24-11-001297	<b>Operational Description</b>
		Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical
<b>Complaint, Cause, Correction</b>		
Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:01:28 :: THE LIGHT IN THE HALL WAY BETWEEN THE BEDROOM IS NOT WORKING Power wire not connected from factory Connected power wire and tested		
<b>Model#</b>	<b>Dlr Sub Hrs</b>	<b>Sub Labor Amt</b>
	0.15	\$29.25

	<b>Serial#</b>	<b>Appr Hrs</b>	0.15	<b>Appr Labor Amt</b> \$29.25
	<b>Notes</b>	AUTHORIZED AS REQUESTED		
<b>Labor Line# 5</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	20-61-01-00-000632	Manual or Auto Lift Arm - Exterior/Power Roof Vent (Fantastic Vent)/Replace/No Tread Code		
	<b>Complaint, Cause, Correction</b>	Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:02:03 :: THE BATHROOM ROOF VENT WILL NOT OPEN MORE THEN 1 IN Roof vent gear mechanism dry and seizing Lubricated gear mechanism		
	<b>Model#</b> NA	<b>Dir Sub Hrs</b>	0.25	<b>Sub Labor Amt</b> \$48.75
	<b>Serial#</b> NA	<b>Appr Hrs</b>	0.25	<b>Appr Labor Amt</b> \$48.75
	<b>Notes</b>			
<b>Labor Line# 6</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	30-102-36-00-002279	Wall Panel - Interior/Panels, Ceilings, & Interior Moldings/Touch Up/No Tread Code		
	<b>Complaint, Cause, Correction</b>	Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:03:23 :: THERE IS MINOR DAMAGE TO THE BED ROOM WALL TRIM Wood chipped Filled with wood putty		
	<b>Model#</b>	<b>Dir Sub Hrs</b>	0.10	<b>Sub Labor Amt</b> \$19.50
	<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b> \$19.50
	<b>Notes</b>			
<b>Labor Line# 7</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	30-102-24-00-003061	Ceiling Panel - Touchup - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code		
	<b>Complaint, Cause, Correction</b>	Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:04:07 :: THERE ARE BLACK MARKS ON THE CEILING TRIM Trim covered in black marks Cleaned with mineral spirits		
	<b>Model#</b>	<b>Dir Sub Hrs</b>	0.10	<b>Sub Labor Amt</b> \$19.50
	<b>Serial#</b>	<b>Appr Hrs</b>	0.10	<b>Appr Labor Amt</b> \$19.50
	<b>Notes</b>			
<b>Labor Line# 8</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	30-100-02-00-001044	Drawer Guides or Tracks, pair - Interior/Cabinetry/Adjust/No Tread Code		
	<b>Complaint, Cause, Correction</b>	Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:06:18 :: ALL THE KITCHEN DRAWNS ARE HARD TO OPEN All drawers difficult to open Lubricated all drawers		
	<b>Model#</b>	<b>Dir Sub Hrs</b>	0.40	<b>Sub Labor Amt</b> \$78.00
	<b>Serial#</b>	<b>Appr Hrs</b>	0.25	<b>Appr Labor Amt</b> \$48.75
	<b>Notes</b>	TIME ADJUSTED TO REFLECT CORRECTION		
<b>Labor Line# 9</b>	<b>Operation Code</b>	<b>Operational Description</b>		
	30-104-01-00-001204	Curtains Missing - Install - Interior/Cushions-Dinette-Mattress-Curtains/Replace/No Tread Code		
	<b>Complaint, Cause, Correction</b>	Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:08:04 :: THE BUNK ROOF OFF SIDE CURTAINS ARE NOT INSTALLED FOUND THAT THE CURTAINS WERE NOT INSTALLED MISSING THE RAIL AND THE CURTAINS WERE LAYING ON THE BED INSTALL NEW RAIL AND CURTAINS		
	<b>Model#</b>	<b>Dir Sub Hrs</b>	0.20	<b>Sub Labor Amt</b> \$39.00
	<b>Serial#</b>	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b> \$39.00
	<b>Notes</b>	AUTHORIZED AS REQUESTED		

**Labor**

**Line# 10**      **Operation Code**                      **Operational Description**  
 70-469-01-00-004028                      Refrigerator Shelf - Glass or Wire - Appliances/Refrigerator (Furrion)/Replace/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:10:25 :: THE GLASS SHELF IS DAMAGED IN THE FREEZER WHEN UNIT WAS DELIVERED TO THE SHOP OPENED THE FRIDGE AND FOUND THAT THE SHELF WAS DAMAGED INSTALL NEW SHELF

<b>Model#</b> NA	<b>Dlr Sub Hrs</b>	0.30	<b>Sub Labor Amt</b> \$58.50
<b>Serial#</b> NA	<b>Appr Hrs</b>	0.20	<b>Appr Labor Amt</b> \$39.00

**Notes** \*  
 FLAT RATE AUTHORIZED

**Labor**

**Line# 11**      **Operation Code**                      **Operational Description**  
 40-108-01-11-001330                      Interior GFI - Electrical/110 Volt Interior/Replace/Electrical

**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:12:37 :: THE GFCI WILL NOT RESET AND THE OTHER OUTLETS ARE NOT WORKING Wires not seated in outside gfci causing a fault Pulled bathroom GFCI, kitchen outlet, and outside outlet. Checked wiring on all three, fixed outside outlet, reinstalled all outlets, caulked outside gfci

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b> \$97.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b> \$97.50

**Notes**

**Labor**

**Line# 12**      **Operation Code**                      **Operational Description**  
 70-679-01-11-004216                      Mini Refrigerator - Appliances/Mini Refrigerator (CoolLogic)/Replace/Electrical

**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:14:22 :: THE OUTSIDE KITCHEN FRIDGE DOOR IS DENTED NEED TO REPLACE ALSO WE TALKED WITH FR PARTS AND THEY ONLY HAVE MINI FRIDGE NO DOORS

<b>Model#</b> IRV2.6CF-RH	<b>Dlr Sub Hrs</b>	0.50	<b>Sub Labor Amt</b> \$97.50
<b>Serial#</b> NA	<b>Appr Hrs</b>	0.50	<b>Appr Labor Amt</b> \$97.50

**Notes**  
 AUTHORIZED AS REQUESTED

**Labor**

**Line# 13**      **Operation Code**                      **Operational Description**  
 30-100-01-00-001044                      Drawer Guides or Tracks, pair - Interior/Cabinetry/Replace/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:20:03 :: THE OUTSIDE KITCHEN GRIDDLE SLIDE IS BENT PULL THE GRIDDGE OUT AND VERY WOBBLY AND ABOUT TO FALL OFF REPLACE WITH NEW

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.30	<b>Sub Labor Amt</b> \$58.50
<b>Serial#</b>	<b>Appr Hrs</b>	0.30	<b>Appr Labor Amt</b> \$58.50

**Notes**  
 AUTHORIZED AS REQUESTED

**Labor**

**Line# 14**      **Operation Code**                      **Operational Description**  
 70-148-24-00-001705                      Speaker Wiring - Appliances/Radio/Repair/No Tread Code

**Complaint, Cause, Correction**  
 Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:21:07 :: THE RADIO IS NOT WORKING RIGHT Speaker wires out of phase Put wires in phase and tested

<b>Model#</b>	<b>Dlr Sub Hrs</b>	0.40	<b>Sub Labor Amt</b> \$78.00
<b>Serial#</b>	<b>Appr Hrs</b>	0.40	<b>Appr Labor Amt</b> \$78.00

**Notes**  
 AUTHORIZED AS REQUESTED

**Labor**

**Line# 15**      **Operation Code**                      **Operational Description**  
 30-102-12-00-001096                      Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/

Resecure or Tighten/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:21:35 :: THE OUTSIDE KITCHEN TRIM IS DAMAGED Trim slightly warped Glued down trim

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$19.50

Serial# Appr Hrs 0.10 Appr Labor Amt \$19.50

**Notes**

**Labor**

Line# 16

**Operation Code**

30-103-24-00-001119

**Operational Description**

Carpet - Interior/Flooring/Repair/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:22:23 :: THE FLAP ON THE LINO OF THE SLIDE ROOM IS ALL WAVY Lino warped AAdded weight to lino to flatten out

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$19.50

Serial# Appr Hrs 0.10 Appr Labor Amt \$19.50

**Notes**

AUTHORIZED AS REQUESTED

**Labor**

Line# 17

**Operation Code**

30-102-12-00-001096

**Operational Description**

Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:23:01 :: THE TRIM ON THE INSIDE OF THE ENTRY DOOR THE TRIM IS LOOSE Trim loose Re-stapled trim

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$19.50

Serial# Appr Hrs 0.10 Appr Labor Amt \$19.50

**Notes**

**Labor**

Line# 18

**Operation Code**

30-100-02-00-003062

**Operational Description**

Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:23:32 :: RIGHT SIDE CABINET DOOR UNDER THE RADIO IS SCRATCHED Door severely scratched Fixed with wood putty

Model# Dlr Sub Hrs 0.10 Sub Labor Amt \$19.50

Serial# Appr Hrs 0.10 Appr Labor Amt \$19.50

**Notes**

**Labor**

Line# 19

**Operation Code**

20-66-01-00-000658

**Operational Description**

Entry Door - Exterior/Entry Doors/Replace/No Tread Code

**Complaint, Cause, Correction**

Original Note : bhoffman@americanrvcenter.com, 2026-03-26 10:24:26 :: THE ENTRY DOOR IS VERY WAVEY FOUND ENTRY DOOR IS VERY WAVE RECOMEND REPLACE WITH NEW

Model# Dlr Sub Hrs 1.00 Sub Labor Amt \$195.00

Serial# Appr Hrs 1.00 Appr Labor Amt \$195.00

**Notes**

AUTHORIZED AS REQUESTED

<b>Submitted</b>	Labor Amt	\$975.00	<b>Approved</b>	Labor Amt	\$926.25
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$975.00		Total	\$926.25

DEALER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE

CUSTOMER \_\_\_\_\_ DATE \_\_\_\_\_  
SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

All repairs described have been inspected and are satisfactory.