

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2683665
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CXUB0TS050313
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	220 / 220A
Labor rate:	\$195.00	ITEM #	APTT293RLDS
OWNER INFORMATION		DEALER RO #	79897
		CLAIM START DATE	05/21/2026
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	40-196-01-11-001277	Ceiling Décor Light - Electrical/12 Volt Interior/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-05-21 11:10:46 :: LIGHT FELL OF OFF DINING ARE CEILING Light hanging down upon delivery Screwed light back up. And tested			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt \$39.00	
Serial#	Appr Hrs	0.20	Appr Labor Amt \$39.00	
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	40-197-24-11-001324	110 Volt Exterior Wiring - Electrical/110 Volt Exterior/Repair/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-05-21 11:15:09 :: WIRE LOOM IS STICK OUT OF BOTTOM OF SLIDE ROOM FLOOR Wire loom sticking out under slideroom trim on the floor. Removed trim. Zip tied some wires trying to hold them back. Closed and open room.Didnt work. Removed trim again. So much wire to try to hold back. Cut wire ties and straighten out 110. Wired tie to wall. Put trim back. Closed and open room. Still showing 12v wires. Removed trim. Wired tied back 12v. Closed and open room. Good			
Model#	Dlr Sub Hrs	2.20	Sub Labor Amt \$429.00	
Serial#	Appr Hrs	1.00	Appr Labor Amt\$195.00	
	Notes			
	Looking into this.			
	Dealer has requested more time than what is normally approved for this repair. Forest River will allow 1.00hr for this repair. If you have questions about the approved time, please contact me directly to discuss.			

Labor

Line# 3	Operation Code	Operation Description		
	30-102-24-00-001117	Trim Molding, each - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-05-21 11:16:13 :: BATTEN STRIP LOOSE OVER THE STOVE Plastic trim loose on slideroom ceilinG Siliconed under trim and stuck back.			
Model#	Dlr Sub Hrs	0.10	Sub Labor Amt \$19.50	
Serial#	Appr Hrs	0.10	Appr Labor Amt \$19.50	
	Notes			

Labor

Line# 4	Operation Code	Operational Description		
	30-102-24-00-001117	Trim Molding, each - Interior/Panels, Ceilings, & Interior Moldings/Repair/No		

Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-05-21 11:17:10 :: STAPLE HOLES NEEDS FILLED IN SLIDE ROOM MISSING PUTTY Staples in ceiling missing putty Put white putty on where needed.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$19.50
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$19.50

Notes

Labor

Line# 5

Operation Code

40-196-01-11-001274

Operational Description

Single Pancake Light - Electrical/12 Volt Interior/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-05-21 11:19:16 :: PANCAKE LIGHT MISSING COVER Light missing cover upon delivery Missing locking cover ring. Ordered new light. Received new light with cover. Retrieved unit. Opened the light and manufacturer sent the light with the ring LOCKED onto light which wasn't easy to twist and unlock but used table vise with Allen wrenches in screw holes to hold in place and twisted ring from light and installed on light in unit.

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$39.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$39.00

Notes

Labor

Line# 6

Operation Code

60-138-24-00-001535

Operational Description

Drainage Lines - Plumbing/Drainage System/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-05-21 11:20:23 :: THERE IS A LEAK FROM THE UNDERBELLY NEAR THE AREA OF THE DUMP VALVES. Water dripping by dumping valve. Removed spray foam around pipe. Cut back underbelly. Found leak on 4" pipe going to tank. Dumped tanks, let dry over night. Took black ABS cement and applied around 4" pipe. Let dry. Put more water in tank to check for leaks,

Model#	Dlr Sub Hrs	1.20	Sub Labor Amt	\$234.00
Serial#	Appr Hrs	1.20	Appr Labor Amt	\$234.00

Notes

Looking into this.

Submitted

Labor Amt	\$780.00
Parts & Freight	\$0.00
Total	\$780.00

Approved

Labor Amt	\$546.00
Parts & Freight	\$0.00
Total	\$546.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.