

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2666284
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CANB8SN300860
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$195.00	SITE/WAREHOUSE	300 / 300
OWNER INFORMATION		ITEM #	CAT243RBSLE-300
MICHAEL W DUBBER		DEALER RO #	79780
10538 STEPHANIE LANE		CLAIM START DATE	05/06/2026
Evansville, IN 47712		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	11/03/2025	WARRANTY EXPIRATION DATE	11/03/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	40-108-01-11-001336	Dimmer Switch - Electrical/110 Volt Interior/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-05-06 11:04:47 :: DOOR CODE IS: 1253 CUSTOMER ADVISES THAT THE INTERIOR LIGHTS WILL NOT DIM. THEY USED TO. CUSTOMER TURNED ON CEILING FAN/ VENT VAN AND THE LIGHTS WENT BRIGHT ON THEIR OWN AND HAVE NOT DIMMED SINCE. Pulled unit up to the shop and plugged into shore power. Turned on the lights and the lights won't dim. Pulled the inside shroud from the vent and confirmed the lights are sharing a power source with the fan. Called tech support for the light switch. Tech support states the light switch was hooked up incorrectly and when the fan was turned on, it damaged the dimmer switch. The switch will need to be replaced.			
Model#	Dlr Sub Hrs	0.80	Sub Labor Amt	\$156.00
Serial#	Appr Hrs	0.80	Appr Labor Amt	\$156.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	20-44-24-16-000573	Support Bars - Exterior/Roof/Repair/Structure		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-05-06 11:05:31 :: DOOR CODE IS 1253 THE WALL PANEL DIRECTLY BEHIND THE SOFA IS SPLIT AND IS NOT ALIGNED PROPERLY. Pulled the couch out of the way. Grabbed a Brad nailer and tried to secure the panel. The support beam is too far away from the panel. There is nothing to secure the panel to. I will need to add another support beam.THE WINDOW WILL HAVE TO BE REMOVED FOR ME TO ADD A SUPPORT BEAM.			
Model#	Dlr Sub Hrs	3.00	Sub Labor Amt	\$585.00
Serial#	Appr Hrs	2.50	Appr Labor Amt	\$487.50
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	40-196-24-11-001297	Interior 12 Volt Wiring - Electrical/12 Volt Interior/Repair/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-05-20 17:29:56 :: WIRING FOR SWITCH FAULTY Additional Note : bhoffman@americanrvcenter.com, 2026-05-20 17:30:49 :: Pulled unit up to the shop and plugged into shore power. Turned on the lights and the lights won't dim. Pulled the inside shroud from the vent and confirmed the lights are sharing a power source with the fan. Called tech support for the light switch. Tech support states the light switch was hooked up incorrectly and when the fan was turned on, it damaged the dimmer switch. The switch will need to be replaced. Received the new switch from parts. Printed off wiring diagram from the manufacturer. Grabbed another technician to verify that I was hooking up the switch correctly.			

