



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 79780
Promised Date:
26 APR 26

CUSTOMER WORK ORDER

WO #: 79780

Customer: 27105 - DUBBER, MICHAEL -
812-454-0271

Tag:
Author: BJW
Location: 0521 BH TO CLOSE

Stock #: 11511
Stock Desc: 2025 TT COACHMEN
CATALINA 243RBSLE
Chassis #: 5ZT2CANB8SN300860
Serial #: 5ZT2CANB8SN300860
Mileage:
Licence:

Invoice #:
Date In: 30 APR 26
Promised: 30 APR 26
Date Sched:
Completed: 22 MAY 26
Warr. Date: 03 NOV 25



Job #1 - Warranty

COMPLAINT: DOOR CODE IS: 1253 CUSTOMER ADVISES THAT THE INTERIOR LIGHTS WILL NOT DIM. THEY USED TO. CUSTOMER TURNED ON CEILING FAN/VENT VAN AND THE LIGHTS WENT BRIGHT ON THEIR OWN AND HAVE NOT DIMMED SINCE.

CAUSE: Pulled unit up to the shop and plugged into shore power. Turned on the lights and the lights won't dim. Pulled the inside shroud from the vent and confirmed the lights are sharing a power source with the fan. Called tech support for the light switch. Tech support states the light switch was hooked up incorrectly and when the fan was turned on, it damaged the dimmer switch. The switch will need to be replaced.

Received the new switch from parts. Printed off wiring diagram from the manufacturer. Grabbed another technician to verify that I was hooking up the switch correctly. The original switch was hooked up correctly. Installed the new switch the same way. The light dimmer worked until i turned the exhaust fan on. Then, the dimmer failed like the original switch. Called tech support for the switch and spoke with Tammy again. Tammy spoke with her manager and told us to check voltage from the fan we we turn it on. She also said we need another switch. The voltage drops .5 when the fan is turned on. This is normal. We are thinking the exhaust fan is back feeding a small amount of voltage through the dimmer switch and is popping the fuse built into the circuit board. We are now thinking about pulling power from another source to prevent damaging another switch. Sent parts request for another switch.

CORRECTION: Pulled unit up to the shop again and plugged into shore power. Cut an access hole under the main control panel. Removed the push button light above the sink that I'll be pulling power from. Took fish tape and push through the access hole. There's a support beam that I'm hitting. Removed batten strips and the panel under the cabinets. Cut a Section out of the support beam so I can run a section of new wire from the light to the dimmer switch. Ran and secured the wire to the light. Hooked up the new dimmer switch and tested the lights. All lights are dimming and the light i pulled power from is working. Secured the panel to the bottom of the cabinets. The batten strips were damaged during removal. Found a batten strip in the shop and cut to length. Installed batten strips. Secured the light, light switch, and the main controll panel to the wall. Cleaned up mess and tools. Typed notes.

Customer #: 27105
DUBBER, MICHAEL



Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|--------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS | 195.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS | 78.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS | 58.50 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS | 0.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS | 234.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS | 0.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS | 331.50 |





Parts

| Part # | Description | Qty | Price | Total |
|------------|--|------|-------|-------|
| F100595380 | SWITCH, DIMMER EL AH-SLD-5-HS01 15A | 1.00 | 32.14 | 32.14 |
| F100595380 | SWITCH, DIMMER EL AH-SLD-5-HS01 15A | 1.00 | 32.14 | 32.14 |

Other Services

| Code | Description | Qty | Price | Total |
|------|-------------------|------|-------|-------|
| FRT | UPS-DIMMER SWITCH | 1.00 | 16.83 | 16.83 |
| FRT | 2ND SWITCH | 1.00 | 16.83 | 16.83 |

Subtotal for Job #1: 994.94

Job #2 - Warranty

COMPLAINT: DOOR CODE IS 1253
 THE WALL PANEL DIRECTLY BEHIND THE SOFA IS SPLIT AND IS NOT ALIGNED PROPERLY.

CAUSE: Pulled the couch out of the way. Grabbed a Brad nailer and tried to secure the panel. The support beam is too far away from the panel. There is nothing to secure the panel to. I will need to add another support beam. THE WINDOW WILL HAVE TO BE REMOVED FOR ME TO ADD A SUPPORT BEAM.

Labor

| Code | Description | Mechanic | Total |
|------|-----------------------------|----------|--------|
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS | 0.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS | 0.00 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS | 19.50 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS | 19.50 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS | 331.50 |
| Z990 | MISC LABOUR CODE (EXTERNAL) | ZMS | 117.00 |

Subtotal for Job #2: 487.50

Parts Total: 64.28
 Labour Total: 1,384.50
 Sublet Total: 0.00
 Extras Total: 33.66

WORK ORDER TOTAL: 1,482.44

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 22 May 2026

