

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 80082
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 56778 - EMILY ART
Address: 118 SHADOW VALLEY LN TRENTON, GA

30752

Phone: 256-695-8773

Stock Number: 11698 - 2026 CATALINA 303RKDSLE 5ZT2CAVB1TX036824

VIN: 5ZT2CAVB1TX036824 HIN: SER#: 5ZT2CAVB1TX036824

Mileage: 0

Work Order Comp: 10 JUN 26

Auth. No:

Dealer #:

Warr. Date: 21 MAY 26

Work Order Date: 01 JUN 26

Inv #: 431311

WO # Job # Description JOB INFORMATION

80082	2	WHEN RUNNING THE MAIN SLIDE ROOM IN, IT TILTS UPWARD SO HARD AT THE END OF IT'S TRAVEL THAT THE CROWN MOLDING ON THE TOP OF THE SLIDE ROOM HITS THE INTERIOR LIGHTS AND TURNS THEM OFF. Slideroom hitting the lines Slideroom is not hitting the lights and turning them off. But I did notice that the Slideroom flap seal is torn. And i put in a parts requestfor anew one. And the slideroom is not centered in the wall going to try to adjust it if possible. We adjusted the slideroom. Waiting on new seal to come in. New seal came in. So I had to heat up the old sealer to get it to come off. Then I had to pull out all the staples that they had holding the seal on. Then I cleaned the area and put the new seal on. And stapled it. And then I sealed the edges with Geo seal. Good to go
80082	1	CUSTOMER NOTICED WATER RUNNING INTO THE UNDERBELLY, ESPECIALLY WHEN TAKING A SHOWER. CUSTOMER ADVISED THAT HE FEELS LIKE THE WATER IS LEAKING WHERE THE DRAIN LINE FROM THE SHOWER TIES INTO THE MAIN DUMP LINE. Water leaking into underbelly when taking a shower On inspection of the shower it removed the access panel from under the shower pan. And found that the factory never glued the connection. And it was on the pipe when it left here and with the customer taking a shower put pressure on the pipe causing it to pop off the connection. So I cleaned it and put glue on the pipe and pushed in the connection and tightened up everything. Did a water test on it and no leaks

Claim : 80082

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80082 3 THIS UNIT IS EQUIPPED WITH A BAL TONGUE JACK. THE TELSCOPING FOOT
 IS DIFFICULT TO PULL OUT AND PUSH IN WHEN TRYING TO ADJUST IT.
 CUSTOMER REQUESTS THAT WE LUBE THE TUBING ON THE FOOT SO THAT IT
 SLIDES IN AND OUT EASIER.
 Tounge jack foot stuck
 So i got the tounge jack foot out. And I checked it for burs. I
 ran a file over it and lubricant it. It moves better.

 Part No Job# Description PARTS Qty Price Total

 F100661896 2 SEAL, WIPE TOP 2.75 W/TALL BULB F 8.00 3.20 25.60

 Lab Code Job# Description LABOUR Hrs Rate Total

 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.00 195.00 0.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.00 195.00 0.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 2.00 195.00 390.00
 Z990 2 MISC LABOUR CODE (EXTERNAL) 0.00 195.00 0.00
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.05 195.00 9.75
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.45 195.00 87.75
 Z990 1 MISC LABOUR CODE (EXTERNAL) 0.50 195.00 97.50
 Z990 3 MISC LABOUR CODE (EXTERNAL) 0.40 195.00 78.00

 Excode Job# Description EXTRAS Qty Price Total

 FRT 2 UPS-SEAL 1.00 16.79 16.79

Parts Total: 25.60
 Labour Total: 663.00
 Sublet Total: 0.00
 Extras Total: 16.79

>>>> Claim Total: 705.39

Customer Signature: _____

Date: _____