

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2694828
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAVB1TX036824
USA		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$195.00	SITE/WAREHOUSE	205 / 205
OWNER INFORMATION		ITEM #	ACAT303RKDSLE
EMILY N ART		DEALER RO #	80082
118 SHADOW VALLEY LN		CLAIM START DATE	06/01/2026
Trenton, GA 30752		CLAIM END DATE	01/01/1900
USA			
Retail Date of Purchase	05/21/2026	WARRANTY EXPIRATION DATE	05/21/2027

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	60-138-24-00-001535	Drainage Lines - Plumbing/Drainage System/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-06-01 15:00:27 :: CUSTOMER NOTICED WATER RUNNING INTO THE UNDERBELLY, ESPECIALLY WHEN TAKING A SHOWER. CUSTOMER ADVISED THAT HE FEELS LIKE THE WATER IS LEAKING WHERE THE DRAIN LINE FROM THE SHOWER TIES INTO THE MAIN DUMP LINE. Water leaking into underbelly when taking a shower On inspection of the shower it removed the access panel from under the shower pan. And found that the factory never glued the connection. And it was on the pipe when it left here and with the customer taking a shower put pressure on the pipe causing it to pop off the connection. So I cleaned it and put glue on the pipe and pushed in the connection and tightened up everything. Did a water test on it and no leaks			
	Model#	Dlr Sub Hrs	1.50	Sub Labor Amt \$292.50
	Serial#	Appr Hrs	1.00	Appr Labor Amt \$195.00
	Notes			

Labor

Line# 2	Operation Code	Operational Description		
	10-11-01-00-000205	Slide Out Seal, each - Frame & Chassis/Slide Out System-Seals/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-06-01 15:01:10 :: WHEN RUNNING THE MAIN SLIDE ROOM IN, IT TILTS UPWARD SO HARD AT THE END OF IT'S TRAVEL THAT THE CROWN MOLDING ON THE TOP OF THE SLIDE ROOM HITS THE INTERIOR LIGHTS AND TURNS THEM OFF. Slideroom hitting the lines Slideroom is not hitting the lights and turning them off. But I did notice that the Slideroom flap seal is torn. And i put in a parts requestfor anew one. And the slideroom is not centered in the wall going to try to adjust it if possible. We adjusted the slideroom. Waiting on new seal to come in			
	Model#	Dlr Sub Hrs	2.50	Sub Labor Amt \$487.50
	Serial#	Appr Hrs	2.00	Appr Labor Amt \$390.00
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	10-6-01-11-003301	Power Tongue Jack - Frame & Chassis/A-Frame, Tongue Jack & Coupler Assembly/Replace/Electrical		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-06-01 15:02:12 :: THIS UNIT IS EQUIPPED WITH A BAL TONGUE JACK. THE TELSCOPING FOOT IS DIFFICULT TO PULL OUT AND PUSH IN WHEN TRYING TO ADJUST IT. CUSTOMER REQUESTS THAT WE LUBE THE TUBING ON THE FOOT SO THAT IT SLIDES IN AND OUT EASIER.			

Toung jack foot stuck So i got the toung jack foot out. And I checked it for burs. I ran a file over it and lubricant it. It moves better.

Model# NOT REPLACEING

Dlr Sub Hrs 0.50

Sub Labor Amt \$97.50

Serial# ONLY FIXING

Appr Hrs 0.40

Appr Labor Amt \$78.00

Notes

Submitted

Labor Amt	\$877.50
Parts & Freight	\$0.00
Total	\$877.50

Approved

Labor Amt	\$663.00
Parts & Freight	\$0.00
Total	\$663.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.