



600 E. Baseline Rd.  
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200  
FAX 812.868.1012

W/O: 79313  
Promised Date: 24 MAR 26



### CUSTOMER WORK ORDER

WO #: 79313

Customer: 1000 - BASDENS AMERICAN  
RV -  
Tag:  
Author: BH  
Location: 0515 CHECK STATUS WITH  
CCV

Stock #: 11736  
Stock Desc: 2026 TT COACHMEN  
CATALINA SUMMIT 281QBUNK  
Chassis #: 5ZT2CATB6TN302868  
Serial #: 5ZT2CATB6TN302868  
Mileage: 0  
Licence:

Invoice #:  
Date In: 20 MAR 26  
Promised: 31 MAR 26  
Date Sched:  
Completed: 26 MAY 26  
Warr. Date:

#### Job #CHECKTT - Internal

COMPLAINT: Transferred to BAS\*79449 on 01 APR 26  
Estimate amount was 0.00  
CHECK IN NEW TRAVEL TRAILER CATALINA TN302868

CAUSE: New unit

CORRECTION: Performed inspection. Noted deficiencies on intake forms

#### Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	N/C
<b>Subtotal for Job #CHECKTT:</b>			<b>0.00</b>

#### Job #PDINTT - Internal

COMPLAINT: Transferred to BAS\*79449 on 01 APR 26  
Estimate amount was 0.00  
PDI - NEW TRAVEL TRAILER

CAUSE: New PDI

CORRECTION: Torqued lugs to spec. Adjusted tire pressures to spec. Installed new battery box. Filled LP tanks and installed. Installed company decals. Checked running lights and turn signals. Check brakes and breakaway systems. Inspected awning fabric and awning functional. Checked all exterior lights. Performed roof inspection. Checked all exterior seals. Checked all entry door and compartment doors for fit and finish. Interior inspection; tested all interior lights. Tested windows and curtains. Checked all trim for fit and finish. Checked flooring and walls. Checked all water systems on city and pump. Checked all drawers, closets, and cabinets for fit and finish. Checked all LP systems. Checked all outlets. Checked all appliances. Issues found; entry door dragging badly on striker plate. Fabric strip hanging inbetween frame and body. Cabinet doors under radio contact eachother when closing. Light in hallway between living area and bedroom inop. Bathroom roof vent will not open. Minor damage to bedroom wall trim. Black marks on bathroom ceiling trim. Kitchen drawers all hard to open. Bunk room off side curtains not installed from factory. Freezer glass shelf shattered in transit. GFCI will not reset causing all gfci protected outlets to not work. Outside kitchen fridge door dented. Outside kitchen griddle sliders bent. Radio does not play both channels of stereo sound. Outside kitchen access panel trim peeling. Slide interior floor skirt is warped

#### Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	PCG	N/C
Z991	MISC LABOUR CODE (INTERNAL)	PCG	N/C
Z991	MISC LABOUR CODE (INTERNAL)	PCG	N/C
Z991	MISC LABOUR CODE (INTERNAL)	PCG	N/C
Z991	MISC LABOUR CODE (INTERNAL)	PCG	N/C

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Z991	MISC LABOUR CODE (INTERNAL)	PCG	N/C
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**Other Services**

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C
<b>Subtotal for Job #PDINTT:</b>				<b>0.00</b>

**Job #1 - Warranty**

COMPLAINT: THE ENTRY DOOR IS DRAGGING ON THE STRIKER PLATE

CAUSE: Striker plate too far outward

CORRECTION: Hammered striker plate down and tested

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	39.00
<b>Subtotal for Job #1:</b>			<b>39.00</b>

**Job #2 - Warranty**

COMPLAINT: THERE IS A FABRIC STRIP HANGING BETWEEN THE FRAME AND THE COACH

CAUSE: Poor factory fit and finish

CORRECTION: Cut fabric off at frame

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	19.50
<b>Subtotal for Job #2:</b>			<b>19.50</b>

**Job #3 - Warranty**

COMPLAINT: THE CABINET DOOR UNDER THE RADIO TOUCH WHEN CLOSING

CAUSE: Drawers installed too close from factory

CORRECTION: Moved one door outward slightly

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	19.50
<b>Subtotal for Job #3:</b>			<b>19.50</b>

**Job #4 - Warranty**

COMPLAINT: THE LIGHT IN THE HALL WAY BETWEEN THE BEDROOM IS NOT WORKING

CAUSE: Power wire not connected from factory

CORRECTION: Connected power wire and tested

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	29.25
<b>Subtotal for Job #4:</b>			<b>29.25</b>

**Job #5 - Warranty**

COMPLAINT: THE BATHROOM ROOF VENT WILL NOT OPEN MORE THEN 1 IN

CAUSE: Roof vent gear mechanism dry and seizing

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CORRECTION: Lubricated gear mechanism

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	48.75
<b>Subtotal for Job #5:</b>			<b>48.75</b>

**Job #6 - Warranty**

COMPLAINT: THERE IS MINOR DAMAGE TO THE BED ROOM WALL TRIM

CAUSE: Wood chipped

CORRECTION: Filled with wood putty

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	19.50
<b>Subtotal for Job #6:</b>			<b>19.50</b>

**Job #7 - Warranty**

COMPLAINT: THERE ARE BLACK MARKS ON THE CEILING TRIM

CAUSE: Trim covered in black marks

CORRECTION: Cleaned with mineral spirits

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	19.50
<b>Subtotal for Job #7:</b>			<b>19.50</b>

**Job #8 - Warranty**

COMPLAINT: ALL THE KITCHEN DRAWS ARE HARD TO OPEN

CAUSE: All drawers difficult to open

CORRECTION: Lubricated all drawers

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	48.75
<b>Subtotal for Job #8:</b>			<b>48.75</b>

**Job #9 - Warranty**

COMPLAINT: THE BUNK ROOF OFF SIDE CURTAINS ARE NOT INSTALLED

CAUSE: Missing curtain rod

CORRECTION: Install curtain rod and curtains

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	5.85
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	11.70
Z990	MISC LABOUR CODE (EXTERNAL)		0.00
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	9.75
Z990	MISC LABOUR CODE (EXTERNAL)	CCV	11.70
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00

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**Parts**

Part #	Description	Qty	Price	Total
F100282301	TRACK, CURTAIN TRACK 12' PLATINUM	1.00	5.54	5.54
81385	DRAW CORD CURTAIN CARRIER	1.00	3.68	3.68

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS FREIGHT-CURTAIN TRACK	1.00	78.43	78.43

**Subtotal for Job #9: 126.65**

**Job #10 - Warranty**

THE GLASS SHELF IS DAMAGED WHEN UNIT WAS DELIVERED TO THE SHOP

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	31.20
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	7.80

**Parts**

Part #	Description	Qty	Price	Total
F100307127	SHELF, GLASS FOR FREEZER IN GE REFER	1.00	97.28	97.28

**Other Services**

Code	Description	Qty	Price	Total
FRT	UPS-JOBS 10,12	1.00	6.27	6.27

**Subtotal for Job #10: 142.55**

**Job #11 - Warranty**

COMPLAINT: THE GFCCI WILL NOT RESET AND THE OTHER OUTLETS ARE NOT WORKING

CAUSE: Wires not seated in outside gfcci causing a fault

CORRECTION: Pulled bathroom GFCCI, kitchen outlet, and outside outlet. Checked wiring on all three, fixed outside outlet, reinstalled all outlets, caulked outside gfcci

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	97.50
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00

**Parts**

Part #	Description	Qty	Price	Total
72-7218	GFI RECEPTACLE - BLACK	1.00	25.69	25.69

**Subtotal for Job #11: 123.19**

**Job #12 - Warranty**

COMPLAINT: THE OUTSIDE KITCHEN DOOR IS DENTED

CAUSE: Factory defect

CORRECTION: Remove and replace mini fridge door

**Labor**

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	58.50
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	19.50
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	19.50

**Parts**

Part #	Description	Qty	Price	Total
F100761831	MINI FRIDGE	1.00	216.58	216.58



Subtotal for Job #12: 314.08

Job #13 - Warranty

THE OUTSIDE KITCHEN GRIDDLE SLIDE IS BENT

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	13.65
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	44.85

Parts

Part #	Description	Qty	Price	Total
F100727535	FRAME, GRIDDLE SLIDE OUT   CAMP KITC	1.00	123.32	123.32

Other Services

Code	Description	Qty	Price	Total
FRT	UPS FREIGHT - GRIDDLE PLATE	1.00	21.99	21.99

Subtotal for Job #13: 203.81

Job #14 - Warranty

COMPLAINT: THE RADIO IS NOT WORKING RIGHT

CAUSE: Speaker wires out of phase

CORRECTION: Put wires in phase and tested

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	78.00
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00

Subtotal for Job #14: 78.00

Job #15 - Warranty

COMPLAINT: THE OUTSIDE KITCHEN TRIM IS DAMAGED

CAUSE: Trim slightly warped

CORRECTION: Glued down trim

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	19.50

Subtotal for Job #15: 19.50

Job #16 - Warranty

COMPLAINT: THE FLAP ON THE LINO OF THE SLIDE ROOM IS ALL WAVY

CAUSE: Lino warped

CORRECTION: Added weight to lino to flatten out

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	17.55
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	1.95

Subtotal for Job #16: 19.50

Job #17 - Warranty

COMPLAINT: THE TRIM ON THE INSIDE OF THE ENTRY DOOR THE TRIM IS LOOSE

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CAUSE: Trim loose

CORRECTION: Re-stapled trim

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	19.50
<b>Subtotal for Job #17:</b>			<b>19.50</b>

**Job #18 - Warranty**

COMPLAINT: RIGHT SIDE CABINET DOOR UNDER THE RADIO IS SCRATCHED

CAUSE: Door severely scratched

CORRECTION: Fixed with wood putty

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	19.50
<b>Subtotal for Job #18:</b>			<b>19.50</b>

**Job #19 - Warranty**

THE ENTRY DOOR IS VERY WAVEY

<b>Labor</b>			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	195.00

<b>Parts</b>				
Part #	Description	Qty	Price	Total
11009	DOOR, ENTRY GLASS BLACK, 8070R 26 X	1.00	586.40	586.40

<b>Other Services</b>				
Code	Description	Qty	Price	Total
FRT	UPS FREIGHT - ENTRY DOOR	1.00	184.79	184.79
<b>Subtotal for Job #19:</b>				<b>966.19</b>

**Job #20 - Internal**

REPLACE BENT TONGUE JACK WHILE MOVING ON LOT. PG

<b>Parts</b>				
Part #	Description	Qty	Price	Total
3291	3500# STROMBERG ELEC JACK -BULK	1.00	N/C	N/C
<b>Subtotal for Job #20:</b>				<b>0.00</b>

Parts Total:	1,058.49
Labour Total:	926.25
Sublet Total:	0.00
Extras Total:	291.48
<b>WORK ORDER TOTAL:</b>	<b>2,276.22</b>



Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 26 May 2026

Customer Signature : \_\_\_\_\_

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# Customer Work Order

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