



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 79961
Promised Date: 20 MAY 26

CUSTOMER WORK ORDER

WO #: 79961 (Appointment Date: 18 MAY 2026 - Time: 01:15pm)

Customer: 29296 - HARTLEY, DONALD - Stock #: 11654

812-766-3678

Tag:

Author: BJW

Location: 0520 BH TO CLOSE

Stock Desc: (11654) 2026 COACHMEN

CATALINA 303RKDSLE

Chassis #: 5ZT2CAVBXTX035655

Serial #: 5ZT2CAVBXTX035655

Mileage:

Licence:

Invoice #:

Date In: 18 MAY 26

Promised: 30 MAY 26

Date Sched:

Completed: 20 MAY 26

Warr. Date: 24 APR 26



Job #2 - Warranty

COMPLAINT: CUSTOMER CAN SEE DAYLIGHT IN BOTTOM LEFT CORNER OF THE BEDROOM SLIDE ROOM WHEN ROOM IS OUT

CAUSE: Not enough foam to seal slide

CORRECTION: Installed foam to seal slide

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	17.55
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	21.45

Subtotal for Job #2: 39.00

Job #3 - Warranty

COMPLAINT: CUSTOMER CAN'T GET THE OVEN TO LIGHT. THE BURNERS WILL LIGHT, BUT THE OVEN WON'T LIGHT.

CAUSE: Igniter is not arcing properly to light the pilot

CORRECTION: Adjusted igniter located and tested. Oven lights properly

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	48.75

Subtotal for Job #3: 48.75

Job #4 - Internal

COMPLAINT: CUSTOMER ADVISES THAT WHEN UNIT "LEVELS", THEY CAN CHECK WITH A MANUAL LEVEL AND IT IS NOT LEVEL.

CAUSE: Zero point on auto level controller was set off-level

CORRECTION: Reset zero point and checked with a large level.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	N/C

Subtotal for Job #4: 0.00

Job #5 - Internal

COMPLAINT: CUSTOMER ADVISES THAT ON TWO TRIPS, CUSTOMER HAS BEEN ON CITY WATER,

Customer #: 29296
HARTLEY, DONALD



BUT THEY DON'T HAVE MUCH WATER PRESSURE.

CAUSE: N/A

CORRECTION: Water system has no issues. Higher pressure can be achieved with ad adjustable regulator and upgraded shower head

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	N/C
Subtotal for Job #5:			0.00

Job #6 - Warranty

COMPLAINT: CUSTOMER ADVISES THAT THE LATCH THAT HOLDS THE REFRIGERATOR CLOSED IN TRAVEL IS NOT HOLDING. CUSTOMER'S SODA CANS FELL OUT IN TRAVEL.

CAUSE: Latch hinge loose

CORRECTION: Tightened latch by squeezing metal together

Labor Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	19.50
Subtotal for Job #6:			19.50

Customer Order

Parts Total:	0.00
Labour Total:	107.25
Sublet Total:	0.00
Extras Total:	0.00
WORK ORDER TOTAL:	107.25

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 20 May 2026

W/O: 79961
Promised Date: 30 MAY 26



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