

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00
OWNER INFORMATION

CLAIM STATUS Authorized
CLAIM 890674
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 4X4TCKF20NX156198
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 017 / 017A
ITEM # ACKT304RK
DEALER RO # 66181
CLAIM START DATE 01/08/2022
CLAIM END DATE 01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** **Operational Description**
20-46-24-00-000721 Window - Exterior/Windows/Repair/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-01-08 09:55:06 :: CLEAN BLACK SILICONE ON ALL WINDOWS INSIDE AND OUT FROM INSTALL 10 WINDOWS TOTAL SILICONE ALL OVER THE INSIDE AND OUTSIDE OF ALL THE WINDOWS. TOOK WINDOW CLEANER, STEEL WOOL AND A SQUEEGY TO ALL WINDOWS INSIDE AND OUT ON THE CAMPER.

Model #	Dlr Sub Hrs	2.00	Sub Labor Amt	\$260.00
Serial #	Appr Hrs	1.00	Appr Labor Amt	\$130.00

Notes
thank you

Labor

Line# 2 **Operation Code** **Operational Description**
10-7-01-16-000141 Entry Step - Frame & Chassis/Manual Entry Step/Replace/Structure
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-01-08 10:03:29 :: ENTRY STEPS HAVE A PAINT DEFECT ON THE RIGHT HAND SIDE paint on steps is flaking off and steps are starting to rust. need to replace steps. pics on onedrive REPLACE THE STEPS

Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$65.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$39.00

Notes
thank you

Labor

Line# 3 **Operation Code** **Operational Description**
70-170-01-11-002040 Furnace Sail Switch - Appliances/Furnace (Suburban)/Replace/Electrical
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-01-08 10:05:02 :: FURANCE IS NOT IGNITING need to pull furnace to inspect. fan was coming on but ignitor and gas valve were not functioning. shut off gas. removed gas line. removed wires going to control board. removed back panel of furnace. removed mounting screws that hold furnace. pulled furnace. hooked up to bench tester. moved sail switch up and down to make sure it wasn't stuck closed. turn furnace on and furnace is igniting. sail switch was stuck and not telling the furnace to ask for fuel and ignition. installed furnace, hooked up gas lines and wires to control board. installed exhaust. secured to floor. installed rear access cover. tested furnace. sealed exhaust

Model #	SF-30FQ	Dlr Sub Hrs	0.75	Sub Labor Amt	\$97.50
Serial #	214207988	Appr Hrs	0.25	Appr Labor Amt	\$32.50

Notes
thank you

Labor
Line# 4

Operation Code
30-101-02-00-001076
Operational Description
Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-01-08 10:10:34 :: BEDROOM DOOR IS HITTING THE DOOR FRAME door is hitting the frame at the top of the door and where the latch is sitting. removed the "plastic" frame and the latch. removed 2 pieces of trim that go around plastic frame. took a hand planer and removed some of the 2x4 so i could get the frame away from the door. installed plastic frame and latch. had to cut down trim piece that goes around plastic frame. "cut trim on the table saw" installed trim with stapler. cleaned up mess.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00

Notes
thank you

Labor
Line# 5

Operation Code
20-66-02-00-000678
Operational Description
Screen Door - Exterior/Entry Doors/Adjust/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-01-08 10:12:23 :: LATCH FOR SCREEN DOOR NEEDS SHIMS latch is too far away from door. took some putty tape and 2 washers and placed them behind the latch. secured latch to the door frame.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00

Notes
thank you

Submitted	Labor Amt	\$500.50	Approved	Labor Amt	\$240.50
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$500.50		Total	\$240.50

DEALER
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE
All repairs described have been inspected and are satisfactory.