

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
 BASDEN RV CENTER INC
 DBA AMERICAN RV CENTER
 600 E BASELINE ROAD
 EVANSVILLE, IN 47725
 USA

CLAIM STATUS Authorized
CLAIM 885762
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 5ZT2CKGC1NY021748
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 017 / 017D
ITEM # CKTR18TO-D
DEALER RO # 66180
CLAIM START DATE 01/04/2022
CLAIM END DATE 01/01/1900

Labor rate: \$130.00
OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1 **Operation Code** 70-167-19-00-001999 **Operational Description** Water Heater - Appliances/Water Heater (Suburban)/Reseal/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-01-04 10:44:56 :: OUTSIDE FLANGE OF WATER HEATER IS NOT SEALED water heater flange needs sealed sealed with silicone as needed.

Model #	Dir Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes
 plant seals behind

Labor

Line# 2 **Operation Code** 20-66-02-00-000678 **Operational Description** Screen Door - Exterior/Entry Doors/Adjust/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-01-04 10:47:20 :: SCREEN DOOR IS CATCHING LATCH screen door is hitting the latch for the main door, the latch for the screen door and the door frame at the top left corner. pushed both latches in with a small block of wood and a hammer. pushed in the door frame where it was hitting the door with block of wood and hammer. door is clearing latches and frame.

Model #	Dir Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00

Notes

Labor

Line# 3 **Operation Code** 30-102-12-00-001096 **Operational Description** Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code
Complaint, Cause, Correction
 Original Note : bhoffman@americanrvcenter.com, 2022-01-04 10:48:41 :: LEATHER PIECE ABOVE DOOR IS BOWED OUT need to straighten the piece out. removed screw covers. removed piece of trim. put piece on work bench and pushed the opposite way of the bend.took screws and re installed piece. installed screw covers with hammer.

Model #	Dir Sub Hrs	0.30	Sub Labor Amt	\$39.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00

Notes

Labor

Line# 4 **Operation Code** **Operational Description**

20-69-01-17-000700

Key Lock - Exterior/Compartment Doors/Replace/Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-04 10:49:49 :: OUTSIDE KITCHEN DOOR WONT OPEN couldnt get lock to open. tried to lubricate mechanism but couldnt get it to move at all. drilled out center of lock until the inside of the lock broke and i could move the latch, replaced with a new lock.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00

Notes

Labor Line# 5

Operation Code

20-66-19-00-000664

Operational Description

Entry Door - RV - Exterior/Entry Doors/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-04 10:50:50 :: TOP OF MAIN ENTRY DOOR NEEDS SILICONE silicone missing above door applied silicone as needed.

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00

Notes

Labor Line# 6

Operation Code

20-54-19-00-000598

Operational Description

Rear Moldings, each - Exterior/Rear, Fiberglass Cap/Reseal/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-04 10:52:34 :: REAR WALL NEEDS SILICONE rear wall missing silicone applied silicone as needed

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$52.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$39.00

Notes

Labor Line# 7

Operation Code

30-102-12-00-001096

Operational Description

Interior Trim or Moldings, each - Interior/Panels, Ceilings, & Interior Moldings/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-04 10:54:31 :: STAIN ON BACK OF DINNETTE "TRIM" stain on trim. cleaned with mineral spirits

Model #	Dlr Sub Hrs	0.10	Sub Labor Amt	\$13.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00

Notes

Labor Line# 8

Operation Code

20-69-01-00-000703

Operational Description

Hold Back Latch, Catch, or Magnet - Exterior/Compartment Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-04 10:55:19 :: DOOR HOLDER NOT INSTALLED ON FRONT COMPARTMENT door holder needs to be installed. installed door holder on front door side compartment

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00

Notes

please attach picture showing the door latch no being there
PIC HAS BEEN UPDATED

Labor Line# 9

Operation Code

Operational Description

70-306-01-11-002742

EverChill, Cannon Refrigerator -12 Volt - complete - Appliances/
Refrigerator (Everchill, Cannon)/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-04 10:56:07 :: FRIDGE IS NOT GETTING COLD
NEED TO REPLACE THE FRIDGE Additional Note : bhoffman@americanrvcenter.com, 2022-01-04 11:09:33 ::
FRIDGE IS NOT COOLING. HAS BEEN PLUGGED IN FOR 24 HRS. THERE IS POWER GOIN TO FRIDGE. LIGHT
AND FAN ARE WORKING

Model #	WD-282FWDC-6	Dlr Sub Hrs	2.00	Sub Labor Amt	\$260.00
Serial #	EC2101031416	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

Please attach Pictures of the copper lines and compressor

Sent form to dealer to fill out 01/04/22

Thank you

IT SEEMS WE MIGHT OF HAD SOMETHING WEIRD HAPPEN THE FRIDGE IS WORKING FINE NOW. DONT
KNOW WHAT HAPPEN
denied for now as the refrigerator began to work,

Submitted

Labor Amt	\$507.00
Parts & Freight	\$0.00
Total	\$507.00

Approved

Labor Amt	\$156.00
Parts & Freight	\$0.00
Total	\$156.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.