

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA	CLAIM STATUS Authorized CLAIM 884895 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 4X4TCKF23NX156177 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 017 / 017A ITEM # ACKT304BH DEALER RO # 66179 CLAIM START DATE 01/03/2022 CLAIM END DATE 01/01/1900	
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Labor rate: \$130.00

OWNER INFORMATION

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 60-136-01-00-001506	Operational Description Combination City or Gravity Fill - Plumbing/Fresh Water Supply/Replace/ No Tread Code				
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-01-03 13:45:47 :: THE SCREEN/GASKET FOR THE BLACK TANK FLUSH IS MISSING. screen missing from black tank flush inlet installed screen						
	Model # Serial #	<table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">Dlr Sub Hrs 0.30</td> <td style="width: 33%;">Sub Labor Amt \$39.00</td> </tr> <tr> <td>Appr Hrs 0.30</td> <td>Appr Labor Amt \$39.00</td> </tr> </table>	Dlr Sub Hrs 0.30	Sub Labor Amt \$39.00	Appr Hrs 0.30	Appr Labor Amt \$39.00
Dlr Sub Hrs 0.30	Sub Labor Amt \$39.00					
Appr Hrs 0.30	Appr Labor Amt \$39.00					

Notes

Labor

Line# 2	Operation Code 30-98-01-17-001000	Operational Description Bunk Pull Lock, Latch - Interior/Beds, Mattress/Replace/Latch				
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-01-03 13:53:26 :: THE REAR BUNK BED LATCH IS NOT LINED UP WITH THE HOLDER ON THE WALL AND NEEDS TO BE MOVED. latch isnt lining up the 'holder' to secure bed. removed holders. took a step bit and drilled out center holes. drilled out hole behind holders. re installed and tested.						
	Model # Serial #	<table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">Dlr Sub Hrs 0.20</td> <td style="width: 33%;">Sub Labor Amt \$26.00</td> </tr> <tr> <td>Appr Hrs 0.10</td> <td>Appr Labor Amt \$13.00</td> </tr> </table>	Dlr Sub Hrs 0.20	Sub Labor Amt \$26.00	Appr Hrs 0.10	Appr Labor Amt \$13.00
Dlr Sub Hrs 0.20	Sub Labor Amt \$26.00					
Appr Hrs 0.10	Appr Labor Amt \$13.00					

Notes

thank you

Labor

Line# 3	Operation Code 20-46-19-00-000721	Operational Description Window - Exterior/Windows/Reseal/No Tread Code				
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2022-01-03 13:57:50 :: THERE IS EXCESS SILICONE ON THE SLIDE OUT AND THE WINDOWS. excess silicone on windows and slide outs removed with mineral spirits						
	Model # Serial #	<table border="0" style="width: 100%;"> <tr> <td style="width: 33%;">Dlr Sub Hrs 0.40</td> <td style="width: 33%;">Sub Labor Amt \$52.00</td> </tr> <tr> <td>Appr Hrs 0.10</td> <td>Appr Labor Amt \$13.00</td> </tr> </table>	Dlr Sub Hrs 0.40	Sub Labor Amt \$52.00	Appr Hrs 0.10	Appr Labor Amt \$13.00
Dlr Sub Hrs 0.40	Sub Labor Amt \$52.00					
Appr Hrs 0.10	Appr Labor Amt \$13.00					

Notes

thank you

Labor

Line# 4	Operation Code 10-12-02-00-000235	Operational Description Cylinder - Frame & Chassis/Slide Out System - Lippert/Adjust/No Tread Code
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Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-03 14:00:44 :: THE DOORSIDE SLIDEOUT ROOM IS NOT GOING OUT FAR ENOUGH AND IS NOT SEALING PROPERLY. slide out was not extending far enough to seal adjusted slide out ram to proper length so room could sit flush with the inside wall when fully extended. ran in and out to make sure it sealed correctly and made sure both sides were even. marked adjustments with paint marker

Model #	Dlr Sub Hrs	0.60	Sub Labor Amt	\$78.00
Serial #	Appr Hrs	0.60	Appr Labor Amt	\$78.00

Notes

thank you

Labor
Line# 5

Operation Code

30-92-01-00-001174

Operational Description

Step Assist Handle - Interior/Interior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-03 14:03:50 :: THE LEND-A-HAND WAS SHUT IN THE SLIDE OUT. THIS WAS NOTED ON CHECK-IN NEED TO INSTALL NEW LEND A HANDLE

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00

Notes

thank you

Submitted	Labor Amt	\$234.00	Approved	Labor Amt	\$156.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$234.00		Total	\$156.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.