

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106
BASDEN RV CENTER INC
DBA AMERICAN RV CENTER
600 E BASELINE ROAD

EVANSVILLE, IN 47725
USA

Labor rate: \$130.00
OWNER INFORMATION

CLAIM STATUS Authorized
CLAIM 886849
CLAIM ORIGIN WEB
ORIGINAL CLAIM ID
VIN 4X4TCKC27NX155487
CHASSIS VIN
MILEAGE 0
SITE/WAREHOUSE 017 / 017A
ITEM # ACKT274BRB
DEALER RO # 66178
CLAIM START DATE 01/05/2022
CLAIM END DATE 01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor
Line# 1 **Operation Code** **Operational Description**
20-66-02-00-000664 Entry Door - RV - Exterior/Entry Doors/Adjust/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-01-05 09:35:11 :: MAIN ENTRANCE DOOR IS BOWED DOOR IS BOWED TOOK A PIECE OF WOOD AND TAPED IT TO THE TOP AND BOTTOM OF THE DOOR WHERE IT MAKES CONTACT WITH THE FRAME AND PUSHED THE CENTER OF THE DOOR TO HELP STRAIGHTEN OUT.

Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$52.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$39.00

Notes
thank you

Labor
Line# 2 **Operation Code** **Operational Description**
20-66-02-00-000687 Screen Door Latch - Exterior/Entry Doors/Adjust/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-01-05 09:41:47 :: MAIN ENTRANCE DOOR SCREEN IS HITTING DOOR LATCH screen door hitting latch moved latch over with block of wood and a hammer.

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00

Notes
thank you

Labor
Line# 3 **Operation Code** **Operational Description**
20-66-02-00-000687 Screen Door Latch - Exterior/Entry Doors/Adjust/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2022-01-05 09:42:53 :: REAR ENTRANCE DOOR SCREEN HITTING LATCH. latch hitting screen door moved door latch with a block of wood and a hammer

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00

Notes
same pics as line 2
YES BOTH DOORS NEEDED TO BE ADJ
thank you for splitting the lines up, in the future please dont put pics for both doors on both lines

Labor
Line# 4 **Operation Code** **Operational Description**
20-69-01-17-000878 Compartment Door Slam Latch - Exterior/Compartment Doors/Replace/
Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-05 09:43:39 :: COMPARTMENT DOOR
HOLDBACK NOT INSTALLED...NOTED AT CHECK-IN door latch not installed installed door latch

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00

Notes

thank you

Labor
Line# 5

Operation Code

20-69-24-00-000699

Operational Description

Compartment Door Frame - Exterior/Compartment Doors/Repair/No
Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-05 09:44:38 :: DRIVER SIDE REAR COMP DOOR
FRAME BENT. NOTED ON DEL SHEET SCREW ON RIGHT SIDE OF WHERE THE FRAME ENDS WAS IN TOO
FAR. CAUSING A GAP. ADDED ANOTHER SCREW TO THE LEFT SIDE AND APPLIED SILICONE TO THE GAP
IN THE MIDDLE.

Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$65.00
Serial #	Appr Hrs	0.50	Appr Labor Amt	\$65.00

Notes

thank you

Labor
Line# 6

Operation Code

30-100-02-00-001044

Operational Description

Drawer Guides or Tracks, pair - Interior/Cabinetry/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2022-01-05 09:47:12 :: OUTSIDE STOVE WILL NOT PULL
OUT SCREW THAT HELD THE ICE MAKER IN PLACE WAS HITTING THE BURNER MOVED SCREW OVER TO
AVOID CONTACT WITH THE BURNER

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00

Notes

thank you

Submitted

Labor Amt	\$247.00
Parts & Freight	\$0.00
Total	\$247.00

Approved

Labor Amt	\$182.00
Parts & Freight	\$0.00
Total	\$182.00

DEALER
SIGNATURE

DATE

I certify that I have performed these repairs consistent with Forest
River Policies.

CUSTOMER
SIGNATURE

DATE

All repairs described have been inspected and are satisfactory.