

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 13179

Date In:	09 JAN 26	Author:	MGRAY
Promised Date:	31 DEC 26	Stock No:	9666
:	:	Year:	2020
Customer Name:	1020 - GRAND DESIGN	Manufacturer:	GRAND DESIGN
Address:	11333 COUNTY RD 2	Brand:	MOMENTUM M-CLASS
:	MIDDLEBURY, IN	Model:	381M
Postal/Zip:	46540	Miles/Hrs:	:
Phone#(res):	888-825-2820	Exterior Color:	:
Phone#(bus):	:	Unit Type:	FW-FIFTH WHEEL
Cell Phone:	:	License#:	:
Email:	NONE	Tag#:	DB: 1/9 SWP: 5/20
Purchased Date:	06 NOV 19	:	:
Delivery Date:	29 FEB 20	:	:
InService Date:	:	:	:
Serial#:	573FM4536L1116061	:	:

Job #	Description	JOB INFORMATION	Type	Bill To
WARR	COMPLAINT:	WARRANTY REPAIR 1 - CSC - VISUAL	W	1020 GRAND
		INSPECTION FOR MOMENTUM AND SOLITUDE		
		UPPER DECK WALL SECUREMENT		
	CAUSE:	Service campaign. There are two panels on the inside that are damaged at the bottom but the damage can be covered by baton strips. found cracks in the frame that will need to be repaired- will also need to install lag bolts.		
	CORRECTION:	... visual inspection complete.		
WARR	COMPLAINT:	WARRANTY REPAIR 2 - CSC - 920018 - TO	W	1020 GRAND
		COMPLETE REPAIR FOR CAMPAIGN		
	CAUSE:	Frame flex. I cut the sealant, removed the screws and removed the cargo door, side and bottom screw tracks. I cut the sealant, removed the screw molding and when i went to remove the screws in the bulk head about 50 percent of the screws broke. The front fylon wont slide out of place because the broken screws are holding it on. I removed some of the longer screws and i was able to remove the fylon with force. I removed the broken screws that were sticking out and when i was inspecting the front end i noticed one large crack and three small cracks in the steel plate on the ds. We had the problem issues welded and then I		

Continued on page 2

Work Order : 13179

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Job #      Description      JOB INFORMATION      Type Bill To
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slid the fylon back in place and I put a
few screws in it to keep it from moving.
I cleaned all the old sealant and foam
off everything i removed and put putty
on everything. I resecured the side
tracks and when i put the front track on
i had to predrill multiple holes from
all the broken screws. After everything
was back on I sealed it all. I went
inside the front bedroom and started
prying up the carpet and the
manufacturer used an excessive amount of
staples. After I got all the staples
removed I peeled the carpet back and
did the recall. I stapled the carpet
back down when I was done. We never
received the baton strips to cover up
the bottom edges of the damged paneling
and we dont have any that color. We do
have some seam tape thats the same color
so I grabbed to scrap batons and wrapped
them in the seam tape. I nailed them on
and puttied the holes.
CORRECTION: Done REQUEST: 5.9 APPROVED: 5.9
RI COMPLAINT: PREFORM ROOF INSPECTION AND ADVISE IF      I      PD      GOODW
REPAIR IS NEEDED.
CAUSE: 1001 CUSTOMER REQUESTED There are a few
pin holes in the dicor. One tube of
dicor. Next to the middle a/c the
decking has some strange bubbling going
on. I don't see any punctures in the
membrane and the decking isnt soft. It
almost seems like puddles of glue under
the membrane. We will just have to keep
an eye on it to see if anything changes.
CORRECTION: ... refer to line #1
1 COMPLAINT: ROOF RESEAL      E      1808      GIESE
CAUSE: I re sealed the problem areas.
CORRECTION: Done.
WARR COMPLAINT: WARRANTY REPAIR 3 - WALL REPAIR FROM      W      1020      GRAND
CAMPAIGN DAMAGES.
CAUSE: Done. See line two
CORRECTION: Done ... REQUEST 2.0 - approved: .4
2 COMPLAINT: SUBLET - CRANKY JAKE MOBILE WELDING      W      1020      GRAND
CORRECTION: COMPLETE

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Continued on page 3

Work Order : 13179

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Job # Part No      Description      PARTS      Bill to      Qty      Price      Total
*****
WARR0 8220961661    BOLT 1/2 - 6 X 3 - 1/2"    W-1020      6      1.05      6.30
WARR0 822061671    BOLT 1/2 -6 x 5 HEX LAG    W-1020      6      1.98     11.88
WARR0 146877       NOVAFLEX SEALANT WHITE     W-1020      1      9.28      9.28
1      677917009213    DICOR SELF LEVELING LAP    E-1808      1     12.80     12.80
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*****
Job#  Lab Code  Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.50     140.00     70.00
ARR01 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR02 WARR      MANUFACTURER WARRANTY      W-1020      0.00     140.00      0.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.85     140.00    119.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      1.71     140.00    239.40
  RI Z991      PREFORM ROOF INSPECTIO JGK I-PD      0.30      70.00     21.00
  RI Z991      PREFORM ROOF INSPECTIO JGK I-PD      0.00      70.00      0.00
  1 Z990      MISC LABOUR CODE (EXTE JGK E-1808      0.20     140.00     28.00
ARR03 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.20     140.00     28.00
ARR03 RV30G-3    MOLDING R&R FLAT\ /CORN JGK W-1020      0.20     140.00     28.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.40     140.00     56.00
ARR03 RV30G-3    MOLDING R&R FLAT\ /CORN JGK W-1020      0.00     140.00      0.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.00     140.00      0.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.18     140.00     25.20
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      2.70     140.00    378.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.60     140.00     84.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.85     140.00    119.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.55     140.00     77.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      2.05     140.00    287.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.56     140.00     78.40
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      1.71     140.00    239.40
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.02     140.00      2.80
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      0.65     140.00     91.00
ARR02 Z992      MISC LABOUR CODE (WARR JGK W-1020      3.78     140.00    529.20
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Job #  Sublet Description      SUBLET      bill to      Vendor      Total
*****
  2  CRANKY JAKE WELDING      W-1020     1763-CRANKY JA    2,072.40
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*****
Job #  Excode  Description      EXTRAS      bill to      Qty      Price      Total
*****
ARR02 FRT      FREIGHT      W-1020      1.00     16.01     16.01
ARR02 FRT      FREIGHT      W-1020      1.00     17.41     17.41
  1  SSE      SHOP SUPPLIES - EXTERNAL    E-1808      1.00      2.10      2.10
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Continued on page 4

Work Order : 13179

BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
E	1808	12.80	28.00	0.00	2.10	2.38	45.28
I	PD	0.00	21.00	0.00	0.00	0.00	21.00
W	1020	27.46	2451.40	2072.40	33.42	0.00	4,584.68
	Totals	40.26	2500.40	2072.40	35.52	2.38	4,650.96

&k2S

&k0S