



Warranty Claim Form

Date: 6/9/2026

1127 Greenway RV Sales & Service
8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States
Ph. 715-325-5170
mail@greenewayrv.com

General Information

573TT372XS8838403

Transcend 335BHT

Retail Purchase Date: 7/18/2025

Work Started: 4/16/2026

Work Completed: 5/14/2026

Claim Status: Paid

Dealer Work Order #: 13372

Unit Offline Date: 4/3/2025

Claim #: 991499

Labor: \$308.00

Parts: \$340.22

Shipping: \$32.36

Total: \$719.84

Notes: cc-4/23/26 vendor approval As a resolution to this case, we are approving up to 2.20 for labor. This serves as prior authorization for the removal and replacement of the CONTROL BOARD 2022006595 & BLOWER MOTOR 2021124394.

Dealer Information

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Wisconsin Rapids, WI 54494
United States

715-325-5170
mail@greenewayrv.com
Approved Labor Rate: \$140.00

Customer Information

SHANNON JOHNSON
207 N Musket Ridge Dr
Sun Prairie, Wisconsin 53590
United States
6085730912

Operation Line # 1

Flat Rate Code: 340001 Water Heater Assembly - R&R

Fault Code: Component Failure

Problem: Customer states the unit was delivered an upon receipt the water heater will not stop throwing E-5 error.

Hours: 2.2

Cause: Checked voltage going to blower motor from controller wiring prong that's on red and black wires 13.10 voltage feedback wires brown and white wires from motor is 2.33/ Also checked ohms found nothing, blower motor bad.

Amount: 308.00

Remedy: Replace water heater.

Sublet Repairs:
\$0.00

Manufacturer #: 1

Model #: 1

Serial #: 1

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
340038 WATER HEATER CONTROLLER UNIT ONLY F/ FWH09A-AM FWH09AFA-AM TANKLESS (FURRION C-FWH09AFA-002 WAS C-FWH09A-002)	WATER HEATER CONTROLLER UNIT ONLY F/ FWH09A-AM FWH09AFA-AM TANKLESS (FURRION C-FWH09AFA-002 WAS C-FWH09A-002)		1	1	189.67
340074 WATER HEATER FLUE FAN ASSEMBLY ONLY (FURRION C-FWH09A-003)	WATER HEATER FLUE FAN ASSEMBLY ONLY (FURRION C-FWH09A-003)		1	1	150.55

Operation Line # 2

Flat Rate Code: 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified
Fee

Problem: Invoice 1570775 - \$21.89 Invoice 1569930 - \$17.37

Hours: 0

Cause: Invoice 1570775 - \$21.89 Invoice 1569930 - \$17.37

Amount: 0.00

Remedy: Invoice 1570775 - \$21.89 Invoice 1569930 - \$17.37

Sublet Repairs: \$39.26

Manufacturer #:

Model #:

Serial #: