



Warranty Claim Form

Date: 6/9/2026

1127 Greeneway RV Sales & Service

8220 State Hwy 13 South
Wisconsin Rapids, WI 54494
United States

Ph. 715-325-5170

mail@greenewayrv.com

General Information

573FM4536L1116061

Momentum 381M

Retail Purchase Date: 2/29/2020

Work Started: 2/18/2026

Work Completed: 5/12/2026

Claim Status: Paid

Dealer Work Order #: 13179

Unit Offline Date: 12/19/2019

Claim #: 990438

Labor: \$882.00

Parts: \$28.85

Shipping: \$31.32

Total: \$2671.27

Notes: cc-4/28/26 case file 0100079 cc-4/23/26 Dealer will need for SRT to come out and complete the repairs has multiple units said they advised estimated timeframe of 5/5 through 5/9 but will need to confirm cc-4/8/26 Per case file 0100079 LCI will not need to review okay to proceed with the repairs dealer had to sublet out the weld repairs cc-3/28/26 case file 1000079- sent to mgmt to see if they want to have LCI SRT come out and review /repair waiting on response cc-3/25/26 Thank you for the address I will still need the frame tag on the actual frame to submit to vendor for further instructions Thank you ***** cc-3/24/26 Vendor is changing the process and wants to inspect/complete repairs by their SRT can you provide the frame data tag and the address the unit is currently located at ? This unit is subject to Customer Satisfaction Campaign(s): 920017 - VISUAL INSPECTION Wall Securement Campaign for 18k and up Momentum and Solitude Fifth Wheels ***** You will need to 1st inspect to see if any movement on the inside walls shifting cabinets moving etc***** IF there are then you need to move on to step 2 920018 and check or fix the lag bolts etc step 3 920019- after lag bolts are fixed you will need to check doors make sure they open/close correctly (There are pictures in the TSB that shows what we are looking for) Please hold parts for 30 days after claim is paid

Dealer Information

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Approved Labor Rate: \$140.00

Customer Information

Julie Giese

23 W Main St
Hilbert, Wisconsin 54129-9279
United States
920-418-5908

Operation Line # 1

Flat Rate Code: 920018 - LAG BOLTS INSTALL - Wall Securement Campaign Fault Code: TSB
for 18k and up Momentum and Solitude Fifth Wheels

Problem: Complete repair for campaign.

Hours: 5.9

Cause: There is a crack on the main lower beam on the DS of the bulkhead on the bottom.

Amount: 826.00

Remedy: Need to install lag bolts and have the frame repaired due to cracks. SUBLET.

Sublet Repairs: \$1727.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	9.28
961671 BOLT 1/2" -6 x 5" HEX LAG BOLT ZINC	BOLT 1/2" -6 x 5" HEX LAG BOLT ZINC		5	1	9.88
961661 BOLT 1/2 - 6 X 3 - 1/2" HEX LAG BOLT ZINK	BOLT 1/2 - 6 X 3 - 1/2" HEX LAG BOLT ZINK		5	1	5.26

961671 BOLT 1/2" -6 x 5" HEX LAG BOLT ZINC	BOLT 1/2" -6 x 5" HEX LAG BOLT ZINC	1	1	1.98
961661 BOLT 1/2 - 6 X 3 - 1/2" HEX LAG BOLT ZINC	BOLT 1/2 - 6 X 3 - 1/2" HEX LAG BOLT ZINC	1	1	1.05

Operation Line # 2

Flat Rate Code: 610006 Moldings/Trims - R&R Flat Batten Trim *Fault Code:* Improper Installation/Build (per piece)

Problem: There are two panels on the inside that are damaged at the bottom, but the damage can be covered by baton strips. *Hours:* .2

Cause: Wall repairs from campaign damages. *Amount:* 28.00

Remedy: Need to install batten strips to cover the damages to the walls on the interior or the unit. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

<u>Part</u>	<u>Description</u>	<u>Return Tag #</u>	<u>Qty</u>	<u>Units</u>	<u>Amount</u>
960204 Miscellaneous Part for claim use only	Miscellaneous Part for claim use only		1	1	1.40

Operation Line # 3

Flat Rate Code: 920019 DOOR INSPECTION - Wall Securement Campaign *Fault Code:* TSB for 18k and up Momentum and Solitude Fifth Wheels

Problem: Recall - upper deck wall securement - compartment doors inspection after the repairs are made. *Hours:* .1

Cause: Inspect compartment doors upon completion of repairs. *Amount:* 14.00

Remedy: Inspect compartment doors upon completion of repairs. *Sublet Repairs:* \$0.00

Manufacturer #:

Model #:

Serial #:

Operation Line # 4

Flat Rate Code: 920017 VISUAL INSPECTION Wall Securement Campaign *Fault Code:* TSB for 18k and up Momentum and Solitude Fifth Wheels

Problem: CSC Visual inspection for momentum and solitude upper deck wall securement. *Hours:* .1

Cause: Inspect for direction of repair *Amount:* 14.00

Remedy: After inspection, we found that there are two panels on the inside that are damaged at the bottom but the damage can be covered by baton strips. Found cracks in the frame that will need to be repairs and \$0.00 we will also need to install lag bolts. Will enter separate lines for this items. *Sublet Repairs:*

Manufacturer #:

Model #:

Serial #:

Operation Line # 5

Flat Rate Code: 950003 Misc Charges - Packaging/Handling *Fault Code:* No Problem Identified
Fee

Problem: Invoice 1543773 - \$0.35 Invoice 1546374 - \$1.75

Hours: 0

Cause: Invoice 1543773 - \$0.35 Invoice 1546374 - \$1.75

Amount: 0.00

Remedy: Invoice 1543773 - \$0.35 Invoice 1546374 - \$1.75

Sublet Repairs: \$2.10

Manufacturer #:

Model #:

Serial #: