

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0009497
 GREENEWAY INC
 DBA GREENEWAY RV SALES & SERVICE
 8220 STATE HWY 13 SOUTH
 WISCONSIN RAPIDS, WI 54494
 USA

CLAIM STATUS Paid
 CLAIM 2681525
 CLAIM ORIGIN WEB
 ORIGINAL CLAIM ID
 VIN 5ZT2PUPB6R4020714
 CHASSIS VIN
 MILEAGE 0
 SITE/WAREHOUSE 425 / 425
 ITEM # PUT25BHS-1
 DEALER RO # 13528
 CLAIM START DATE 05/20/2026
 CLAIM END DATE 05/29/2026

Labor rate: \$140.00

OWNER INFORMATION

ANGELA STEINHAUER
 3833 COUNTY ROAD A
 Rosholt, WI 54473
 USA

Retail Date of Purchase 06/05/2025

WARRANTY EXPIRATION DATE

06/05/2026

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	10-3-01-20-000088	Hubcaps & Retainer Assembly, each - Frame & Chassis/Wheels, Tires, Hubcaps/ Replace/Wheels

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-05-20 07:54:33 :: Complaint: Customer states that there is a very weird noise coming from the tires when they are moving the unit. It sounds like there is something rattling/ moving around by the brake pads, ODS rear tire is the one noticed. Cause: The hub cap fell off. We have had multiple issues with this style hub cap and all four need to be replaced. Correction: I can see sand in the grease so I took the hub apart, took it to the parts cleaner and completely cleaned it out. I re-packed the bearings and put the hub back together. We only have 2 replacement hub caps in stock so we need to order more. Replace all 4 hub caps.

Model#	Dlr Sub Hrs	3.00	Sub Labor Amt	\$420.00
Serial#	Appr Hrs	1.00	Appr Labor Amt	\$140.00

Notes

submitted to vendor, follow email thread
 Thank you for sending this in. I authorize 4 steel grease caps complete,, any affected center caps and 1 hours labor. You can do a VCB and authorization is in case 6795567.
 If the parts need to be ordered and they would like to order from Lippert, the service facility can call our Axle/Chassis/Step parts department at 574-537-8900 and order. Be sure to reference this case number, 6795567 when calling. If they would like to purchase it locally, that is okay.

Thanks

Brent S
 Product Specialist
 Lippert Customer Care Representative
 432-Lippert
 www.lippert.com.

Part

Line# 2	Item #	Description
	USERPART	APP014-122087-2 seal for 350 ft0lb i.D
	Model #	Serial # Part tag
	Sub Qty 1.00	Sub Dlr Price \$1.25 Sub Freight \$0.00
	Appr Qty 1.00	Appr Dlr Price \$1.25 Appr Freight \$0.00

