

DEALER ACCOUNT #	0009497	CLAIM STATUS	Paid
GREENEWAY INC		CLAIM	2585330
DBA GREENEWAY RV SALES & SERVICE		CLAIM ORIGIN	WEB
8220 STATE HWY 13 SOUTH		ORIGINAL CLAIM ID	
WISCONSIN RAPIDS, WI 54494		VIN	4X4TPUS29TP106970
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	420 / 420
Labor rate:	\$140.00	ITEM #	PUT403LFT
OWNER INFORMATION		DEALER RO #	12754B
		CLAIM START DATE	02/19/2026
		CLAIM END DATE	05/27/2026
Retail Date of Purchase		WARRANTY EXPIRATION DATE	

Labor				
Line# 1	Operation Code	Operational Description		
	30-100-01-00-001044	Drawer Guides or Tracks, pair - Interior/Cabinetry/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : greeneway@dealer-advisors.com, 2026-02-19 10:53:14 :: Complaint: The middle drawer in the bedroom has a bent track. Cause: The middle drawer in the bedroom has bent tracks from factory. Correction: R&R tracks.			
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$70.00
Serial#	Appr Hrs	0.50	Appr Labor Amt	\$70.00
	Notes			

Line# 1	Item #		Description			
	F100251455		DRAWER SLIDE, 14" CABINET MEMBER (ADV) #35MM14-OEM-CABINET			
	Model #		Serial #		Part tag	
	Sub Qty	2.00	Sub Dlr Price	\$4.24	Sub Freight	\$19.51
	Appr Qty	2.00	Appr Dlr Price	\$4.24	Appr Freight	\$19.51
	Notes					

Line# 2	Operation Code	Operational Description	
	20-68-01-00-000695	Patio Screen Door - Exterior/Patio Doors/Replace/No Tread Code	
	Complaint, Cause, Correction		
	Original Note : greeneway@dealer-advisors.com, 2026-02-19 10:54:17 :: Complaint: The sliding screen door has sharp edges and the top left corner is bent out. Cause: The screen door is getting caught up when opening and closing, it seems like it is warped. Correction: Replace sliding screen door.		
Model#	Dlr Sub Hrs	0.50	Sub Labor Amt \$70.00
Serial#	Appr Hrs	0.00	Appr Labor Amt \$0.00
	Notes		
	these patio doors donot come installed from the factory , it is part ofdealer prep , was this door inspected before installing ??		
	Yes, but it was installed to better show that the door was warped. Thank you.		
	so the photos do not show the warp at all , clarify what you are requesting as this is a part only ??		
	Hello, Greeneway has decided to just have this noted with the manufacturer for now. Thank you.		
	file noted		
	Repair line was not acknowledged within 14 days from the initial change of status. Dealer		
	Connect has auto-acknowledged this line so the remainder of the claim can be processed.		
	Please contact the associated warranty department if you have any questions.		

Labor

Line# 3

Operation Code

30-103-04-00-001125

Complaint, Cause, Correction

Original Note : greeneway@dealer-advisors.com, 2026-02-19 10:55:42 :: Complaint: The floor in the kitchen and the living room have marks on the floor. Cause: There were some dirt marks on the floor in the kitchen in front of the sink and oven as well as in the middle of the living room and by the sliding door. Correction: Took quick solv and was able to scrub it out.

Operational Description

Linoleum - Interior/Flooring/Clean/No Tread Code

Model#

Dlr Sub Hrs

0.20

Sub Labor Amt

\$28.00

Serial#

Appr Hrs

0.20

Appr Labor Amt

\$28.00

Notes

Part

Line# 1

Item #

USERPART

Model #

Sub Qty

1.00

Appr Qty

1.00

Description

shop supplies - quick solve and rag

Serial #

Sub Dlr Price

\$1.40

Appr Dlr Price

\$1.40

Part tag

Sub Freight

\$0.00

Appr Freight

\$0.00

Notes

Submitted	Labor Amt	\$168.00	Approved	Labor Amt	\$98.00
	Parts & Freight	\$25.15		Parts & Freight	\$25.15
	Total	\$193.15		Total	\$123.15

DEALER

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

DATE

CUSTOMER

SIGNATURE

All repairs described have been inspected and are satisfactory.

DATE