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**Claim 2430950**

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**Gretchen Gonzalez** <ggonzalez@forestriverinc.com>

Thu, Nov 13, 2025 at 3:02 PM

To: Alix Mongiat &lt;alix@dealer-advisors.com&gt;

Cc: "chris@dealer-advisors.com" &lt;chris@dealer-advisors.com&gt;, "heidi@dealer-advisors.com" &lt;heidi@dealer-advisors.com&gt;

Hello,

Per the Forest River WAY diagnostic time is not covered under warranty and reviewed on a case-by-case basis.

What diagnostics were involved in this case and what are you requesting?

Thank You.



GRETCHEN GONZALEZ

WARRANTY REP

Puma 420/425

[ggonzalez@forestriverinc.com](mailto:ggonzalez@forestriverinc.com)

office: (574) 642-0588

[520 Gerber St](#)  
Ligonier, 46767

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**From:** Alix Mongiat <alix@dealer-advisors.com>**Sent:** Thursday, November 13, 2025 11:34 AM**To:** Gretchen Gonzalez <ggonzalez@forestriverinc.com>**Cc:** Chris Balderrama <chris@dealer-advisors.com>; Heidi Huntley <heidi@dealer-advisors.com>**Subject:** Claim 2430950

Good morning,

Please find our request for appropriate diagnostics and labor time for labor line 1 on this claim as in accordance with Wisconsin Statutes §§ 218.164 & 218.0125.

Thank you,

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*Alix Mongiat*

Warranty Administrator

iClaims Services

[www.iclaimsservices.com](http://www.iclaimsservices.com)

906.201.2399

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