

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 13206

Date In: 02 FEB 26 Author: KOTT  
Promised Date: 25 DEC 26 Stock No: 11373  
: Year: 2025  
Customer Name: 17666 - SWANSON, LARRY Manufacturer: GRAND DESIGN  
Address: 1013 EAST MAPLE STREET Brand: SOLITUDE  
: HORICON, WI Model: 310GK  
Postal/Zip: 53032 Miles/Hrs: 0  
Phone#(res): 920-342-7136 Exterior Color:  
Phone#(bus): Unit Type: FW-FIFTH WHEEL  
Cell Phone: License#:  
Email: SWAN504@CHARTER.NET Tag#: PARTS INQUIRY: 114386  
Purchased Date: 31 MAR 25 :  
Delivery Date: 20 JUN 25 :  
InService Date: :  
Serial#: 573FS3622SAA21844 :

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Job # Description JOB INFORMATION Type Bill To  
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1 COMPLAINT: CUSTOMER SPOKE TO GRAND DESIGN- THEY ARE W 1020 GRAND  
SENDING A NEW DOOR AND WE ARE TO INSTALL  
IT- CONTACTED GD, THEY ADVISED US TO  
ORDER THE DOOR AND THE DECAL NEEDED FOR  
CUSTOMER.  
CAUSE: entry door replacement with decal  
CORRECTION: i started by removing the complete entry  
door with framework cleaned surface for  
new install i also used butyl tape on  
framework of new entry door re installed  
the door and used silicone around the  
edges of framework i also installed the  
decal i door as well WARR AUTH: 1.30  
HOURS  
2 COMPLAINT: CUSTOMER STATES THAT THE OVEN FAN RUNS W 1020 GRAND  
REALLY LOUD- CUSTOMER NOTICED IT WHEN  
THE OVEN WAS SET TO 350 DEGREES.  
CAUSE: set cooking stove at 350 it starting to  
makes grinding noise after i turn off  
oven and when i open door an pics  
taken this is a residential cooking  
stove Bad blower fan. I couldn't find  
any sort of instructions and there isnt  
anything helpful online so I had no idea  
where the fan was because we normally  
dont work on house hold style  
appliances. I had to cut a piece of  
paneling to fit in bewteen the island

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and slide so i wouldn't damage the floor
and i took the stove out of its hole. I
took the whole back off the stove and I
found the fan so I disconnected it,
installed the new one, put everything
back together, put it back in its hole
and turned it on to test it. I didn't
hear any abnormal noises.
CORRECTION: will need a new complete cooking
stove.... Done.
RI COMPLAINT: PREFORM ROOF INSPECTION AND ADVISE IF I PD GOODW
REPAIR IS NEEDED.
CAUSE: roof inspection
CORRECTION: roof inspection was done all vents and
sealants are ok and sealed
3 COMPLAINT: CUSTOMER STATES THAT THE RECLINERS ARE W 1020 GRAND
MISSING THE SCREWS AT THE BACK BASES.
**CUSTOMER IS AWARE THAT WE MAY NOT BE
ABLE TO INSTALL SCREWS AS IT MAY NOT
HAVE ROOM**
CAUSE: pics taken
CORRECTION: remove back rest from sofas added two
rear screw per sofa total of for screws
now secured REQUESTED: .4
4 COMPLAINT: CUSTOMER RECEIVED A SINK FROM THE MANU W 1020 GRAND
TO REPLACE THE BATHROOM SINK- THE SINK
NEEDS TO BE INSTALLED.
CAUSE: bathroom sink replacement done and will
need a new bathroom faucet. pics taken
Needed a new faucet
CORRECTION: had to remove some would trim in hallway
and a wall panel in order to remove the
bathroom sink cabinet after the cabinet
was removed i had to pull off bathroom
counter top peeled off old sink cleaned
surface of counter top glued down new
sink and used elbow brackets to secure
down the sink i also re attached
counter top to sink cabinet and re
installed cabinet back into bathroom
also tested and found that the
bathroom sink faucet is leaking
internally will need a faucet.....
5 COMPLAINT: Replace with a new supplied by customer W 1020 GRAND
CUSTOMER STATES THAT THERE WAS SOME
FLUID ON THE MIDDLE ODS HYDRAULIC JACK-
CUSTOMER WOULD LIKE TO HAVE A TECHNICIAN
VERIFY THAT THERE IS NOT A LEAK AND IF
THERE IS- FIX IT
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CAUSE: pics and measurements taken of hydraulic ram on off door side middle ram is leaking down the hydraulic shaft pool on foot pad ODs jack was leaking  
 CORRECTION: will need a new hydraulic cylinder.... Replace with new jack ran it up and down refilled the reservoir and checked for leaks and was none

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Job #	Part No	Description	PARTS	Bill to	Qty	Price	Total
1	822061882	DOOR ENTRANCE	8070R 30 X	W-1020	1	886.17	886.17
1	822012709	DIE CUT 10 RH	SOLITUDE 2	W-1020	1	16.25	16.25
2	822021893	RANGE COOLING FAN ONLY	F	W-1020	1	96.43	96.43
4	851599003008	NOVAFLEX PRO 10 OZ	TRANS	W-1020	1	9.28	9.28
4	822050472	FAUCET LAV BLACK	MATTE S	W-1020	1	81.42	81.42
5	8220160363	JACK HYDRAULIC	BASECAMP	W-1020	1	429.21	429.21

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Job#	Lab Code	Description	LABOUR	Mech	Bill to	Hrs	Rate	Total
1	WARR	MANUFACTURER WARRANTY	JS		W-1020	0.00	140.00	0.00
1	WARR	MANUFACTURER WARRANTY	JS		W-1020	0.86	140.00	120.40
1	WARR	MANUFACTURER WARRANTY	JS		W-1020	0.44	140.00	61.60
2	WARR	MANUFACTURER WARRANTY	JS		W-1020	0.50	140.00	70.00
2	WARR	MANUFACTURER WARRANTY	JS		W-1020	0.50	140.00	70.00
2	O210	RANGE AND OVEN (COMPLE	JGK		W-1020	0.00	140.00	0.00
RI	Z991	PREFORM ROOF INSPECTIO	JS		I-PD	0.30	70.00	21.00
3	WARR	MANUFACTURER WARRANTY	JS		W-1020	0.47	140.00	65.80
3	WARR	MANUFACTURER WARRANTY	JS		W-1020	0.03	140.00	4.20
4	WARR	MANUFACTURER WARRANTY	JS		W-1020	0.00	140.00	0.00
4	WARR	MANUFACTURER WARRANTY	JS		W-1020	0.50	140.00	70.00
4	WARR	MANUFACTURER WARRANTY	JS		W-1020	0.00	140.00	0.00
4	W150	FAUCET, R & R	JL		W-1020	0.45	140.00	63.00
4	W150	FAUCET, R & R	JL		W-1020	0.05	140.00	7.00
5	WARR	MANUFACTURER WARRANTY	JS		W-1020	0.50	140.00	70.00
5	WARR	MANUFACTURER WARRANTY	JL		W-1020	2.00	140.00	280.00
2	O210	RANGE AND OVEN (COMPLE	JGK		W-1020	1.00	140.00	140.00

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Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
1	FRT	FREIGHT		W-1020	1.00	290.05	290.05
1	FRT	FREIGHT FOR DECAL		W-1020	1.00	17.54	17.54
2	FRT	FREIGHT		W-1020	1.00	27.36	27.36
5	FRT	FREIGHT FOR JOB 5		W-1020	1.00	76.38	76.38

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BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
I	PD	0.00	21.00	0.00	0.00	0.00	21.00
W	1020	1518.76	1022.00	0.00	411.33	0.00	2,952.09
	Totals	1518.76	1043.00	0.00	411.33	0.00	2,973.09

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