

GREENEWAY, INC.
8220 STATE HWY 13 SOUTH
WISCONSIN RAPIDS WI
US
54494
(715) 325-5170

WORK ORDER # 12652

Date In: 02 SEP 25 Author: DLUCAS
Promised Date: 25 DEC 26 Stock No: 11409
: Year: 2026
Customer Name: 17687 - KARNATZ, DEAN Manufacturer: FOREST RIVER
Address: 3120 50TH ST S Brand: PUMA DESTINATION
: WISCONSIN RAPIDS, WI Model: 403LFT
Postal/Zip: 54494 Miles/Hrs: 0
Phone#(res): 715-459-4213 Exterior Color:
Phone#(bus): Unit Type: TT-TRAVEL TRAILER
Cell Phone: License#:
Email: NONE Tag#: DB: 9/10- DUSTIN LINE
Purchased Date: 30 APR 25 :
Delivery Date: 12 JUN 25 :
InService Date: :
Serial#: 4X4TPUS24TP105967 :

Job # Description JOB INFORMATION Type Bill To

SC CUSTOMER REQUESTS SERVICE CALL TO ON THE ROCKS I FSC FREE
CAMPGROUND SITE 122
1 COMPLAINT: CUSTOMER STATES THERE IS A LEAK UNDER W 1021 FORES
THE MAIN SINK EITHER THE LINE GOING IN
OR THE DRAIN, CUSTOMER NOTICED LARGE
AMOUNT OF WATER SAGGING THE UNDERBELLY
(ADVISING TO MAKE SMALL HOLE IN
UNDERBELLY FABRIC AND JOE TO SEAL UP
WITH UNDERBELLY TAPE WHEN REPAIR TAKES
PLACE) Example of additional
information; how much underbelly did the
dealer remove, were there any other
steps in the repair not noted? As soon
as we get the supporting information, we
can review the request.
CAUSE: pics taken lowered underbelly drained
water what i found was water draining
down the side of grey tank 2 that is the
kitchen sink went inside and found a
three way t from hot supply line is
broken
CORRECTION: used Teflon tape on the new 3 way tee
to the hot water line that goes to
kitchen sink secured fittings tested for
leaks now ok
2 COMPLAINT: CUSTOMER STATES DRAWER IN BACK BEDROOM W 1021 FORES
RAIL IS BENT
CAUSE: will need two new drawer glides and one

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*****
Job #   Description           JOB INFORMATION           Type Bill To
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        drawer face
CORRECTION: removed and installed the two new drawer
            glides for drawer I had taken
            measurements before removing the drawer
            face from drawer installed new face onto
            drawer and drilled holes for handle
            tested drawer ok
3  COMPLAINT: CUSTOMER STATES THE DOOR UNDER THE           W    1021  FORES
            KITCHEN SINK IS NOT CLOSING RIGHT
CAUSE:      adjustments made but the kitchen lower
            right door is warping pics and
            measurements taken
CORRECTION: remove the existing door from kitchen
            sink cabinet measurements taken I
            transferred the hinges cabinet handle
            and latch onto new door re installed and
            tested ok
4  COMPLAINT: CUSTOMER STATES THE ARMREST ON THE SOFA W    1021  FORES
            IS REALLY WIGGLY
CAUSE:      Will need new center counsel for sofe
            due to no wood to secure the cover to
CORRECTION: separate the two sofas from the damaged
            center counsel place new counsel in
            between sofas and secured together now
            ok
5  COMPLAINT: CUSTOMER STATES SPOT BETWEEN AWNING AND W    1021  FORES
            SLIDE WHEN RAINING EXCESSIVE WATER
            COMING FROM GAP
CAUSE:      clogged gutter pics taken also awning
            adjustments need
CORRECTION: adjustments made to awning the awning
            now closing as should
    
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Job # Part No Description PARTS Bill to Qty Price Total
*****
2 82201344 DRAWER SLIDE, 14" DRAWER GU W-1021 2 0.62 1.24
2 822051455 DRAWER SLIDE, 14" CABINET M W-1021 2 2.12 4.24
2 82202261 DRAWER FRONT, 6" X 13.75", W-1021 1 7.68 7.68
3 82208691 DOOR, CABINET, FP SQUARE, 1 W-1021 1 34.59 34.59
4 82204913 CENTER CONSOLE, 5", BOGEY S W-1021 1 196.64 196.64
    
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Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total
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1 WARR MANUFACTURER WARRANTY JS W-1021 0.50 140.00 70.00
2 WARR MANUFACTURER WARRANTY JS W-1021 0.00 140.00 0.00
3 WARR MANUFACTURER WARRANTY JS W-1021 0.00 140.00 0.00
4 WARR MANUFACTURER WARRANTY JS W-1021 0.50 140.00 70.00
    
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*****
Job#  Lab Code  Description  LABOUR  Mech Bill to    Hrs    Rate    Total
*****
  5  WARR      MANUFACTURER WARRANTY JS  W-1021    0.50   140.00   70.00
  2  WARR      MANUFACTURER WARRANTY JS  W-1021    0.20   140.00   28.00
  3  WARR      MANUFACTURER WARRANTY JS  W-1021    0.30   140.00   42.00
  1  WARR      MANUFACTURER WARRANTY JS  W-1021    3.70   140.00  518.00
  4  WARR      MANUFACTURER WARRANTY JS  W-1021    0.10   140.00   14.00
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Job #  Excode  Description  EXTRAS  bill to    Qty    Price    Total
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  SC  SC      SERVICE CALL          I-FSC    82.00    3.75    307.50
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BILLINGS SUMMARY

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Type Bill Id      Parts    Labour    Sublet    Extras    Tax    Total
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I   FSC           0.00     0.00     0.00    307.50    0.00    307.50
W   1021          244.39   812.00     0.00     0.00     0.00   1,056.39

      Totals      244.39   812.00     0.00    307.50    0.00   1,363.89
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&k2S
&k0S