

BASDEN RV CENTER, INC dba AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 79660
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 1000 - BASDEN'S AMERICAN RV
Address: 600 E. BASELINE RD. EVANSVILLE, IN
USA
47725
Phone:
Stock Number: 11744 - 2026 CATALINA 283RNR 5ZT2CATB8TN302953
VIN: 5ZT2CATB8TN302953 HIN: SER#: 5ZT2CATB8TN302953
Mileage: 0 Work Order Comp: 06 JUN 26
Auth. No: Dealer #:
Warr. Date: Work Order Date: 21 APR 26 Inv #: 431165

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WO #      Job #   Description      JOB INFORMATION  
*****  
79660     1      THE ENTRY DOOR IS WAVY AND WILL NOT CLOSE RIGHT  
          Entry door installed poorly by factory. Screws are too tight  
          which caused the waves in the metal  
          Remove and replace entry door  
  
79660     7      THE UNDER SINK CABINET DOOR IN THE BATHROOM HAS DAMAGE  
          Under sink cabinet door is badly scarred  
          Remove and replace cabinet door  
  
79660     10     THE BOTTOM KITCHEN DRAWER SLIDER IS BROKEN  
          Slider rails for the bottom kitchen drawer do not lock into place  
  
          Replace sliders  
  
79660     11     THE KITCHEN LOWER SLIDER IS STYLE IS DAMAGED  
          Finish is peeling badly  
          Remove and replace stile  
  
79660     6      THE BATHROOM MED CABINET INSIDE TRIM IS LOOSE  
          Trim was not glued and also damaged  
          Replaced trim and glued properly  
  
79660     2      THE WINDOW TRIM IS FALLING ON THE OUTSIDE  
          Trim popped out  
          Popped trim back into place
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Claim : 79660

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WO #      Job #   Description      JOB INFORMATION
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79660      3     THE J WRAP BRACE IS NOT SCREWED TO THE UNDER BELLY
          J-Wrap brace not screwed in
          Attachec brace to frame

79660      4     THE RUNNING LIGHTS DO NOT WORK
          Wire pinched in front cap
          Had to trace the short in the wire from the front junction box
          which was behind the underbelly. Followed the wire through the
          underbelly to the ODS tail light, then Followed the short by
          pulling every light till I found the wire with the short. Pulled
          wire off of screw/staple and problem ceased.

79660      5     THE BED ROOM CABNIET SYTLE IS DAMAGED
          Poor factory install
          Filled with wood putty

79660      8     THE SINK HAS A LOT OF BLACK MARKS THAT ARE NOT CLEANING
          Marks from rubber
          Used plastic razor and mineral spirits to remove marks

79660      9     LIVING ROOM CLOSIT DRAGS THE FLOOR
          Door installed too low
          Adjusted door up

79660     12     THE KITCHEN FAUCET HAS LOW FLOW ON CITY AND NO FLOW ON WATER PUMP
          Water lines pinched from factory with poor install of water tank
          and water tank cross bars
          Bent cross bar down to allow water flow

79660     13     THE ANTENNA IS NOT WORKING
          Cable and antenna wires were connected backwards
          Fixed wiring and tested. All functional
    
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Part No    Job#   Description      PARTS      Qty    Price    Total
*****
F100571088    1   DOOR, ENTRY GLASS BLACK, 8070R 26    1.00    586.40    586.40
C01216920    1   PUTTY TAPE - ROLL                      1.00     7.49     7.49
500627       1   CLEAR SIKASIL PLUS                     1.00    11.08    11.08
F100418140    7   DOOR, CABINET FPS 15.75WX24.75H M    1.00    22.27    22.27
F100453320   10   DRAWER GUIDE, 16", CABINET SIDE,     2.00     3.30     6.60
F100453321   11   DRAWER GUIDE, 16" DRAWER SIDE, BA    2.00     1.31     2.62
F100417743   11   STILE, 18MM" X 2" X 8' FLINT MAPL    1.00     7.92     7.92
F100285185    6   STILE, LC 18MM" X 2" X 8' SQUARE    1.00     7.55     7.55
    
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Lab Code Job#   Description      LABOUR      Hrs    Rate    Total
*****
Z990      1   MISC LABOUR CODE (EXTERNAL)           0.00   195.00    0.00
    
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Claim : 79660

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*****
Lab Code Job# Description LABOUR Hrs Rate Total
*****
Z990 1 MISC LABOUR CODE (EXTERNAL) 0.05 195.00 9.75
Z990 1 MISC LABOUR CODE (EXTERNAL) 0.20 195.00 39.00
Z990 1 MISC LABOUR CODE (EXTERNAL) 0.75 195.00 146.25
Z990 7 MISC LABOUR CODE (EXTERNAL) 0.30 195.00 58.50
Z990 7 MISC LABOUR CODE (EXTERNAL) 0.10 195.00 19.50
Z990 10 MISC LABOUR CODE (EXTERNAL) 0.00 195.00 0.00
Z990 10 MISC LABOUR CODE (EXTERNAL) 0.20 195.00 39.00
Z990 11 MISC LABOUR CODE (EXTERNAL) 0.00 195.00 0.00
Z990 11 MISC LABOUR CODE (EXTERNAL) 0.04 195.00 7.80
Z990 11 MISC LABOUR CODE (EXTERNAL) 0.01 195.00 1.95
Z990 11 MISC LABOUR CODE (EXTERNAL) 0.15 195.00 29.25
Z990 11 MISC LABOUR CODE (EXTERNAL) 0.00 195.00 0.00
Z990 6 MISC LABOUR CODE (EXTERNAL) 0.30 195.00 58.50
Z990 2 MISC LABOUR CODE (EXTERNAL) 0.30 195.00 58.50
Z990 3 MISC LABOUR CODE (EXTERNAL) 0.10 195.00 19.50
Z990 4 MISC LABOUR CODE (EXTERNAL) 1.26 195.00 245.70
Z990 4 MISC LABOUR CODE (EXTERNAL) 0.95 195.00 185.25
Z990 4 MISC LABOUR CODE (EXTERNAL) 1.03 195.00 200.85
Z990 4 MISC LABOUR CODE (EXTERNAL) 0.00 195.00 0.00
Z990 4 MISC LABOUR CODE (EXTERNAL) 0.76 195.00 148.20
Z990 5 MISC LABOUR CODE (EXTERNAL) 0.30 195.00 58.50
Z990 8 MISC LABOUR CODE (EXTERNAL) 0.30 195.00 58.50
Z990 9 MISC LABOUR CODE (EXTERNAL) 0.20 195.00 39.00
Z990 9 MISC LABOUR CODE (EXTERNAL) 0.00 195.00 0.00
Z990 12 MISC LABOUR CODE (EXTERNAL) 1.15 195.00 224.25
Z990 12 MISC LABOUR CODE (EXTERNAL) 0.05 195.00 9.75
Z990 13 MISC LABOUR CODE (EXTERNAL) 0.50 195.00 97.50
Z990 13 MISC LABOUR CODE (EXTERNAL) 0.00 195.00 0.00
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*****
Excode Job# Description EXTRAS Qty Price Total
*****
FRT 1 FREIGHT & CRATE - JOBS 1,7,10,11 1.00 175.81 175.81
FRT 11 UPS-STILE 1.00 43.58 43.58
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Parts Total: 651.93
Labour Total: 1,755.00
Sublet Total: 0.00
Extras Total: 219.39

>>>> Claim Total: 2,626.32

Customer Signature: _____

Date: _____