

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	2652823
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CATB8TN302953
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	300 / 300
Labor rate:	\$195.00	ITEM #	CAT283RNR-300
OWNER INFORMATION		DEALER RO #	79660
		CLAIM START DATE	04/23/2026
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	20-66-01-00-000658	Entry Door - Exterior/Entry Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-04-23 17:26:21 :: THE ENTRY DOOR IS WAVY AND WILL NOT CLOSE RIGHT FOUND THE DOOR IS WAVY AND NEEDS TO BE CHANGED DUE TO THE DOOR NOT CLOSING Additional Note : bhoffman@americanrvcenter.com, 2026-04-27 16:57:16 :: Entry door installed poorly by factory. Screws are too tight which caused the waves in the metal Remove and replace entry door			
Model#		Dlr Sub Hrs	1.00	Sub Labor Amt \$195.00
Serial#		Appr Hrs	1.00	Appr Labor Amt \$195.00
	Notes			
	sent to vendor for auth			
	Case Number: 6734276			
	Hello Gary Grigsby,			
	Thank you for contacting Lippert Customer Care Center. Can you please provide a straight on photo of the complete door while closed?			
	PHOTO ADDED WILL SEND IN EMAIL			
	NO VCB, installation			

Labor

Line# 2	Operation Code	Operational Description		
	20-66-01-00-000666	Window Trim - Exterior/Entry Doors/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-04-23 17:30:07 :: THE WINDOW TRIM IS FALLING ON THE OUTSIDE Trim popped out Popped trim back into place			
Model#		Dlr Sub Hrs	0.30	Sub Labor Amt \$58.50
Serial#		Appr Hrs	0.30	Appr Labor Amt \$58.50
	Notes			

Labor

Line# 3	Operation Code	Operational Description		
	20-58-12-00-004601	Lower Radius Metal Trim - Exterior/Metal, Aluminum Siding/Resecure or Tighten/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2026-04-23 17:30:35 :: THE J WRAP BRACE IS NOT SCREWED TO THE UNDER BELLY J-Wrap brace not screwed in Attache brace to frame			
Model#		Dlr Sub Hrs	0.10	Sub Labor Amt \$19.50
Serial#		Appr Hrs	0.10	Appr Labor Amt \$19.50
	Notes			

Labor

Line# 4

Operation Code

40-106-24-11-001253

Operational Description

Exterior 12 Volt Wiring - Electrical/12 Volt Exterior/Repair/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-04-23 17:31:19 :: THE RUNNING LIGHTS DO NOT WORK
Wire pinched in front cap Had to trace the short in the wire from the front junction box which was behind the underbelly. Followed the wire through the underbelly to the ODS tail light, then Followed the short by pulling every light till I found the wire with the short. Pulled wire off of screw/staple and problem ceased.

Model#

Dlr Sub Hrs

4.30

Sub Labor Amt \$838.50

Serial#

Appr Hrs

4.00

Appr Labor Amt \$780.00

Notes

Labor

Line# 5

Operation Code

30-100-24-00-001046

Operational Description

Cabinet Door - Interior/Cabinetry/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-04-23 17:31:46 :: THE BED ROOM CABINET SYTLE IS
DAMAGED Poor factory install Filled with wood putty

Model#

Dlr Sub Hrs

0.30

Sub Labor Amt \$58.50

Serial#

Appr Hrs

0.30

Appr Labor Amt \$58.50

Notes

Labor

Line# 6

Operation Code

30-100-01-00-001063

Operational Description

Medicine Cabinet with Doors - complete - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-04-23 17:32:16 :: THE BATHROOM MED CABINET INSIDE
TRIM IS LOOSE Trim was not glued and also damaged Replaced trim and glued properly

Model#

Dlr Sub Hrs

0.30

Sub Labor Amt \$58.50

Serial#

Appr Hrs

0.30

Appr Labor Amt \$58.50

Notes

Labor

Line# 7

Operation Code

30-100-01-00-001035

Operational Description

Cabinet Door - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-04-23 17:33:17 :: THE UNDER SINK CABINET DOOR IN
THE BATHROOM IS DAMAGED NEED TO REPLACE Additional Note : bhoffman@americanrvcenter.com,
2026-04-27 16:57:35 :: Under sink cabinet door is badly scarred Remove and replace cabinet door

Model#

Dlr Sub Hrs

0.40

Sub Labor Amt \$78.00

Serial#

Appr Hrs

0.40

Appr Labor Amt \$78.00

Notes

Labor

Line# 8

Operation Code

60-139-24-00-001555

Operational Description

Single Sink - Plumbing/Kitchen (Galley) Sink/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-04-23 17:33:49 :: THE SINK HAS A LOT OF BLACK
MARKS THAT ARE NOT CLEANING Marks from rubber Used plastic razor and mineral spirits to remove marks

Model#

Dlr Sub Hrs

0.30

Sub Labor Amt \$58.50

Serial#

Appr Hrs

0.30

Appr Labor Amt \$58.50

Notes

Labor

Line# 9

Operation Code

30-101-02-00-001076

Operational Description

Hinged Passage Door - Interior/Interior Doors/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2026-04-23 17:34:17 :: LIVING ROOM CLOSET DRAGS THE FLOOR Door installed too low Adjusted door up

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$39.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$39.00

Notes

Labor

Line# 10 **Operation Code** **Operational Description**
30-100-01-00-001044 Drawer Guides or Tracks, pair - Interior/Cabinetry/Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2026-04-23 17:35:06 :: THE BOTTOM KITCHEN DRAWER SLIDER IS BROKEN FOUND DRAWER GLIDE IS DAMAGED AND NEEDS REPLACED Additional Note : bhoffman@americanrvcenter.com, 2026-04-27 16:57:55 :: Slider rails for the bottom kitchen drawer do not lock into place Replace sliders

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$39.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$39.00

Notes

Labor

Line# 11 **Operation Code** **Operational Description**
30-100-01-00-001044 Drawer Guides or Tracks, pair - Interior/Cabinetry/Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2026-04-23 17:35:31 :: THE KITCHEN LOWER SLIDER IS STYLE IS DAMAGED Additional Note : bhoffman@americanrvcenter.com, 2026-04-27 16:58:10 :: Finish is peeling badly Remove and replace stile

Model# Dlr Sub Hrs 0.20 Sub Labor Amt \$39.00

Serial# Appr Hrs 0.20 Appr Labor Amt \$39.00

Notes

Labor

Line# 12 **Operation Code** **Operational Description**
60-136-15-00-001499 Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2026-04-23 17:36:24 :: THE KITCHEN FAUCET HAS LOW FLOW ON CITY AND NO FLOW ON WATER PUMP Water lines pinched from factory FOUND THAT THE WIRES WERE PINCH FROM THE GREY TANK Bent cross bar down to allow water flow Additional Note : bhoffman@americanrvcenter.com, 2026-04-27 16:58:31 :: Water lines pinched from factory with poor install of water tank and water tank cross bars Bent cross bar down to allow water flow

Model# Dlr Sub Hrs 1.20 Sub Labor Amt \$234.00

Serial# Appr Hrs 1.20 Appr Labor Amt \$234.00

Notes

Labor

Line# 13 **Operation Code** **Operational Description**
70-147-24-00-001769 TV Coax Cable - Appliances/Television/Repair/No Tread Code
Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2026-04-23 17:36:49 :: THE ANTENNA IS NOT WORKING Cable and antenna wires were connected backwards Fixed wiring and tested. All functional

Model# Dlr Sub Hrs 0.50 Sub Labor Amt \$97.50

Serial# Appr Hrs 0.50 Appr Labor Amt \$97.50

Notes

Submitted	Labor Amt	\$1,813.50	Approved	Labor Amt	\$1,755.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$1,813.50		Total	\$1,755.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.