



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 79660



CUSTOMER WORK ORDER

WO #: 79660

Customer: 1000 - BASDEN'S AMERICAN
RV -

Tag:
Author: BH

Location: 0610 CHECK PARTS

Stock #: 11744

Stock Desc: 2026 TT COACHMEN

CATALINA 283RNR

Chassis #: 5ZT2CATB8TN302953

Serial #: 5ZT2CATB8TN302953

Mileage: 0

Licence:

Invoice #:

Date In: 21 APR 26

Promised:

Date Sched:

Completed: 06 JUN 26

Warr. Date:

Job #PDINTT - Internal

COMPLAINT: Transferred to BAS*79831 on 05 MAY 26

Estimate amount was 0.00

PDI - NEW TRAVEL TRAILER

CAUSE: New PDI

CORRECTION: Torqued lugs to spec. Adjusted tire pressures to spec. Installed company decals. Filled and installed LP tanks. Installed battery box. Tested running lights. Checkec leveling system. Checked brakes and breakaway systems. Performed roof inspection. Checked all exterior seals. Checked slide and awning function. Checked underbelly. Interior inspection; checked all interior lights. Checked all appliances. Checked LP system. Checked water system on pump and city connection. Inspected flooring. Checked windows and blinds. Checked all cabinets and doors. Checked all upholstery. Checked co2, LP, and smoke alarms.

Issues found; Entry door is wavy and does not close properly. Window trim falling. Underbelly brace not screwed on. Running lights inop. Bedroom cabinet stile badly scarred. Bathroom medicine cabinet interior trim not attached. Bathroom under-sink cabinet door scarred. Sink has multiple black marks in it. Living room closet drags floor. Bottom kitchen drawer slide is broken. Kitchen slider lower stile has lost its vinyl covering. Kitchen faucet has very low pressure on city water and no pressure on pump. Antenna is not working.

Labor

Code	Description	Mechanic	Total
Z991	MISC LABOUR CODE (INTERNAL)	PCG	N/C
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Z991	MISC LABOUR CODE (INTERNAL)	PCG	N/C

Other Services

Code	Description	Qty	Price	Total
SS	SHOP SUPPLIES	0.00	N/C	N/C
LPGI	LP - UNIT SALES	0.00	N/C	N/C

Subtotal for Job #PDINTT: 0.00

Job #1 - Warranty

COMPLAINT: THE ENTRY DOOR IS WAVY AND WILL NOT CLOSE RIGHT

CAUSE: Entry door installed poorly by factory. Screws are too tight which caused the waves in the metal



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CORRECTION: Remove and replace entry door

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	9.75
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	39.00
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	146.25

Parts

Part #	Description	Qty	Price	Total
11009	DOOR, ENTRY GLASS BLACK, 8070R 26 X	1.00	586.40	586.40
PUTTY	PUTTY TAPE - ROLL	1.00	7.49	7.49
500627	CLEAR SIKASIL PLUS	1.00	11.08	11.08

Other Services

Code	Description	Qty	Price	Total
FRT	FREIGHT & CRATE - JOBS 1,7,10,11	1.00	175.81	175.81

Subtotal for Job #1: 975.78

Job #2 - Warranty

COMPLAINT: THE WINDOW TRIM IS FALLING ON THE OUTSIDE

CAUSE: Trim popped out

CORRECTION: Popped trim back into place

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	58.50

Subtotal for Job #2: 58.50

Job #3 - Warranty

COMPLAINT: THE J WRAP BRACE IS NOT SCREWED TO THE UNDER BELLY

CAUSE: J-Wrap brace not screwed in

CORRECTION: Attachec brace to frame

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	19.50

Subtotal for Job #3: 19.50

Job #4 - Warranty

COMPLAINT: THE RUNNING LIGHTS DO NOT WORK

CAUSE: Wire pinched in front cap

CORRECTION: Had to trace the short in the wire from the front junction box which was behind the underbelly. Followed the wire through the underbelly to the ODS tail light, then Followed the short by pulling every light till I found the wire with the short. Pulled wire off of screw/staple and problem ceased.

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	245.70
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	185.25
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	200.85
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	BRM	148.20



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Subtotal for Job #4: 780.00

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Job #5 - Warranty

COMPLAINT: THE BED ROOM CABNIET SYTLE IS DAMAGED

CAUSE: Poor factory install

CORRECTION: Filled with wood putty

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	58.50
Subtotal for Job #5:			58.50

Job #6 - Warranty

COMPLAINT: THE BATHROOM MED CABINET INSIDE TRIM IS LOOSE

CAUSE: Trim was not glued and also damaged

CORRECTION: Replaced trim and glued properly

Labor				
Code	Description	Mechanic	Total	
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	58.50	
Parts				
Part #	Description	Qty	Price	Total
F100285185	STILE, LC 18MM" X 2" X 8' SQUARE CHI	1.00	7.55	7.55
Subtotal for Job #6:			66.05	

Job #7 - Warranty

COMPLAINT: THE UNDER SINK CABINET DOOR IN THE BATHROOM HAS DAMAGE

CAUSE: Under sink cabinet door is badly scarred

CORRECTION: Remove and replace cabinet door

Labor				
Code	Description	Mechanic	Total	
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	58.50	
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	19.50	
Parts				
Part #	Description	Qty	Price	Total
F100418140	DOOR, CABINET FPS 15.75WX24.75H M&T	1.00	22.27	22.27
Subtotal for Job #7:			100.27	

Job #8 - Warranty

COMPLAINT: THE SINK HAS A LOT OF BLACK MARKS THAT ARE NOT CLEANING

CAUSE: Marks from rubber

CORRECTION: Used plastic razor and mineral spirits to remove marks

Labor			
Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	58.50



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Subtotal for Job #8: 58.50

Job #9 - Warranty

COMPLAINT: LIVING ROOM CLOSET DRAGS THE FLOOR

CAUSE: Door installed too low

CORRECTION: Adjusted door up

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	39.00
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00

Subtotal for Job #9: 39.00

Job #10 - Warranty

COMPLAINT: THE BOTTOM KITCHEN DRAWER SLIDER IS BROKEN

CAUSE: Slider rails for the bottom kitchen drawer do not lock into place

CORRECTION: Replace sliders

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	39.00

Parts

Part #	Description	Qty	Price	Total
F100453320	DRAWER GUIDE, 16", CABINET SIDE, BAL	2.00	3.30	6.60

Subtotal for Job #10: 45.60

Job #11 - Warranty

COMPLAINT: THE KITCHEN LOWER SLIDER IS STYLE IS DAMAGED

CAUSE: Finish is peeling badly

CORRECTION: Remove and replace stile

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	7.80
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	1.95
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	29.25
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00

Parts

Part #	Description	Qty	Price	Total
F100453321	DRAWER GUIDE, 16" DRAWER SIDE, BALL	2.00	1.31	2.62
F100417743	STILE, 18MM" X 2" X 8' FLINT MAPLE	1.00	7.92	7.92

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-STILE	1.00	43.58	43.58

Subtotal for Job #11: 93.12

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Job #12 - Warranty

COMPLAINT: THE KITCHEN FAUCET HAS LOW FLOW ON CITY AND NO FLOW ON WATER PUMP

CAUSE: Water lines pinched from factory with poor install of water tank and water tank cross bars

CORRECTION: Bent cross bar down to allow water flow

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	224.25
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	9.75

Subtotal for Job #12: 234.00

Job #13 - Warranty

COMPLAINT: THE ANTENNA IS NOT WORKING

CAUSE: Cable and antenna wires were connected backwards

CORRECTION: Fixed wiring and tested. All functional

Labor

Code	Description	Mechanic	Total
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	97.50
Z990	MISC LABOUR CODE (EXTERNAL)	PCG	0.00

Subtotal for Job #13: 97.50

Customer Order

Parts Total: 651.93
 Labour Total: 1,755.00
 Sublet Total: 0.00
 Extras Total: 219.39
WORK ORDER TOTAL: 2,626.32

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Customer Signature : _____

Date: 06 Jun 2026



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