

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	876293
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT3SR3B1M6106872
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	062 / 062C
Labor rate:	\$130.00	ITEM #	SRF38DBQ-C
OWNER INFORMATION		DEALER RO #	66129
TERESA BLAND		CLAIM START DATE	12/20/2021
9531 W HEDRICK RD		CLAIM END DATE	01/01/1900
Gosport, IN 47433			
USA			
Retail Date of Purchase	04/24/2021	WARRANTY EXPIRATION DATE	04/24/2022

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description			
	20-66-01-00-000658	Entry Door - Exterior/Entry Doors/Replace/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-12-20 16:26:45 :: MAIN ENTRANCE IS NOT SQUARE TO THE DOOR PROBLEMS LOCKING AND CLOSING. CAN NOT USE DEADBOLT. DOOR IS NOT SQUARE AND WEARING IN THE FRAME NEED TO REPLACE THE ENTRY DOOR ASSEMBLY				
	Model #	Dlr Sub Hrs	1.50	Sub Labor Amt	\$195.00
	Serial #	Appr Hrs	1.00	Appr Labor Amt	\$130.00
	Notes				
	PROVIDE PIC SHOWING ENTIRE INTERIOR AND EXTERIOR OF ENTRY DOOR. ALSO PROVIDE PIC OF ENTRY DOOR TAG. THANKS				
	PICS HAVE BEEN UPDATED				
	i still need pic of door tag located on hinge side of door/frame. thanks				
	PIC HAS BEEN UPDATED				
	.Time allowed. thanks				

Labor

Line# 2	Operation Code	Operational Description			
	60-141-19-00-001617	Shower Stall - Plumbing/Shower, Tub Surround/Reseal/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-12-20 16:28:00 :: CUSTOMER NOTICED WHEN TAKING A SHOWER THE BOTTOM OF THE DOOR TO THE PAN OF THE SHOWER IS NOT SELING AND LEAKING ON THE FLOOR. noticed white "sealer" on the bottom of the shower surround where someone tried to fix the leak. removed sealer from bottom corner of surround. clean up area as needed. applied clear silicone to both bottom corners of surround and along the bottom on the inside of shower.				
	Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$52.00
	Serial #	Appr Hrs	0.00	Appr Labor Amt	\$0.00
	Notes				
	Sealants should be checked every 6 months and are considered maintenance. Dealers need to maintain these sealants on stock units every 6 months. Purchasing customers also need to check sealants every 6 months and is considered maintenance.				

Labor

Line# 3	Operation Code	Operational Description			
	20-69-01-00-000707	Compartment Door Gasket - Exterior/Compartment Doors/Replace/No Tread Code			
	Complaint, Cause, Correction				

Original Note : bhoffman@americanrvcenter.com, 2021-12-20 16:30:49 :: THE REFER DOOR IS RUBBING THE SEAL FOR THE OUTSIDE KITCHEN THE DOOR RUBBED THE SEAL AND TORE IT UP NEED TO REPLACE THE SEAL

Model #	Dlr Sub Hrs	0.60	Sub Labor Amt	\$78.00
Serial #	Appr Hrs	0.30	Appr Labor Amt	\$39.00

Notes
.TIME ALLOWED. THANKS

Submitted	Labor Amt	\$325.00	Approved	Labor Amt	\$169.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$325.00		Total	\$169.00

DEALER _____ DATE _____
SIGNATURE
I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER _____ DATE _____
SIGNATURE
All repairs described have been inspected and are satisfactory.