

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
 600 E. Baseline Rd.
 Evansville IN
 US
 47725
 812-867-5200

WORK ORDER # 66080

Completed : 31 DEC 21
 Licence # :
 Stock No : 9987
 Tag :
 Author : BH
 Location : 0110 CHECK PREAUTH Date Sched :
 Serial# : 4YDF31127K2503262
 Warr. Date : 19 JAN 19
 Print Date : 10 JAN 22

Customer : 1013 - KEYSTONE RV CO -
 Invoice # :
 Description : 2019 5W KEYSTONE COUGAR 311RES
 Date In : 09 DEC 21 Mileage : 0
 Promised :
 Chassis# : 4YDF31127K2503262
 Cust PO# :

 Job # Description JOB INFORMATION Type Bill To

 1 COMPLAINT: CUSTOMER STATES THE FRIDGE IS NO E 10909 MEYER
 LONGER WORKING (CUSTOMER SAID THIS IS
 THE SECOND FRIDGE). It was 65 and wont
 switch to gas
 CAUSE: DOMETIC DENIED ANY PARTICIPATION IN
 REFER REPAIR. CUSTOMER DENIED BUYING
 ANOTHER ONE.
 2 COMPLAINT: CHECK FLOOR, BOLT BY ISLAND W 1013 KEYST
 CORRECTION: removed th screw form under the floor
 and filled the hole up anc glued the
 floor back down and sealed the seam.
 3 COMPLAINT: Kitchen sofa slide front outside black E 10909 MEYER
 trim came loose
 CORRECTION: TRIED TO INSTALL NEW SCREW BUT THERE IS
 NOTHING BACK THERE TO SCREW TO SO I HAD
 TO PUT SCREW AT AN ANGLE TO GET IT TO
 BITE ANYTING.

 Job # Part No Description PARTS Bill to Qty Price Total

 1 389900 REFER RM1350SLMX E-10909 0 0.00 0.00

 Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total

 1 Z990 MISC LABOUR CODE (EXTE E-10909 0.00 130.00 0.00
 1 Z990 MISC LABOUR CODE (EXTE BRM E-10909 1.00 130.00 130.00
 2 Z990 MISC LABOUR CODE (EXTE BRM W-1013 0.00 150.00 0.00
 2 Z990 MISC LABOUR CODE (EXTE BRM W-1013 1.20 150.00 180.00
 3 Z990 MISC LABOUR CODE (EXTE BRM E-10909 1.00 130.00 130.00

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Job #	Excode	Description	EXTRAS	bill to	Qty	Price	Total
1	SS	SHOP SUPPLIES		E-10909	1.00	26.00	26.00
1	FRT	FREIGHT - REFER		E-10909	0.00	0.00	0.00

CUSTOMER COMMENTS

BH SENT PREAUTH FOR JOB 2
 1-6-22 @ 11:45 A.M. MAB CALLED DOMETIC TO SEE IF THEY WOULD HELP
 ON REPAIRS. SPOKE TO "CHRIS". HE INITIALLY SAID THEY DECLINE
 REPAIRS BUT TOLD MAB TO EMAIL "REBEKAH ERICSON" TO SEE IF SHE
 WOULD APPROVE ANYTHING AT ALL.
 BH GAVE CUSTOMER A PRICE HE DIDNT LIKE THE PRICE AND WANTED TO
 TALK TO DENNY
 BH GAVE PART SHEET TO CRAIG TO GIVE PRICE
 NOTHING IS COVERED
 BH CALLED CUSTOMER AND LET HIM KNOW THAT WARRANTY IS OUT OF DATE
 THE FRIDGE WILL NOT BE COVERED
 THE FLOOR MIGHT BE COVERED JUST HAVE TO SEND IT IN 12-9

BILLINGS SUMMARY

Type	Bill Id	Parts	Labour	Sublet	Extras	Tax	Total
E	10909	0.00	260.00	0.00	26.00	1.82	287.82
W	1013	0.00	180.00	0.00	0.00	0.00	180.00
Totals		0.00	440.00	0.00	26.00	1.82	467.82