

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	870312
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2SBRBXNS042799
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	220 / 220
Labor rate:	\$130.00	ITEM #	SBT2557RB
OWNER INFORMATION		DEALER RO #	66066
		CLAIM START DATE	12/14/2021
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1

Operation Code

70-469-01-11-003315

Operational Description

Furrion Refrigerator - complete - Appliances/Refrigerator (Fu

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-12-14 15:10:44 :: THE REFRIGERATOR DOOR IS HITTING THE ENTERTAINMENT CENTER. NOTED ON DELIVERY THE REFRIGERATOR DOOR IS HITTING THE ENTERTAINMENT CENTER (NOTED ON DELIVERY) THE REFRIGERATOR DOOR HITS THE ENTERTAINMENT WHEN OPENING AND WILL NOT OPEN ALL THE WAY. REMOVED BOTTOM GRILLE OF REFRIGERATOR DOOR. REMOVED MOUNTING SCREWS. TRIED TO MOVE BOTTOM OF REFRIGERATOR AWAY FROM ENTERTAINMENT DOOR. MOVED A LITTLE. REATTACHED MOUNTING SCREWS. REINSTALLED BOTTOM GRILLE. REFRIG DOOR STILL SCRAPES ENTERTAINMENT DOOR A LITTLE. ADJUSTED BOTTOM HINGE OF REFRIGERATOR DOOR.

Model #

FCR10DCGTA

Dlr Sub Hrs

0.50

Sub Labor Amt

Serial #

2011901621052100002

Appr Hrs

0.50

Appr Labor Amt

Notes

Labor

Line# 2

Operation Code

30-91-01-00-000901

Operational Description

Rocker, Recliner, or Glider Chair - Interior/Living Quarters, Sofa, Chair/Recliner
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-12-14 15:16:19 :: THE RECLINERS ARE NOT SECURED TOGETHER. NOTED ON DELIVERY The recliners and center arm rest are not connected together. Recliners will not lock to center arm rest. Removed recliners from slideout and turned over on back. Front bracket on left recliner not mounted in alignment with bracket on center arm rest. Removed front bracket on left recliner and repositioned to match center arm rest bracket. Reattached bracket. Turned recliners back on feet and slid into position. Attached both recliners to center arm rest.

Model #

Dlr Sub Hrs

0.40

Sub Labor Amt \$52.00

Serial #

Appr Hrs

0.40

Appr Labor Amt \$52.00

Notes

repair only

Labor

Line# 3

Operation Code

30-102-01-00-001097

Operational Description

Seam Tape, per 8 ft. Strip - Interior/Panels, Ceilings, & Interior Moldings/Recliner
Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-12-14 15:21:03 :: THE STAPLE HOLES ARE NOT FILLED BEHIND THE BEDROOM SLIDING DOOR. THIS IS MARKED WITH RED TAPE FROM THE FACTORY. THE STAPLE HOLES ARE NOT FILLED BEHIND THE BEDROOM SLIDING DOOR. All staple holes marked with red tape from factory. Removed red tape. Filled all staple holes with matching putty.

Model #

Dlr Sub Hrs

0.30

Sub Labor Amt \$39.00

Serial #

Appr Hrs

0.30

Appr Labor Amt \$39.00

Notes

Labor
Line# 4

Operation Code Operational Description
10-9-15-00-000168 Polymax Underbelly - Frame & Chassis/Levelers, Underbelly/Repair or
Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2021-12-14 15:23:37 :: THE SEAM TAPE IS PEELING ON THE UNDER BELLY. THIS WAS NOTED ON DELIVERY. Several places outer medh material is hanging on underbelly. Cut off these areas. Applied underbelly tape to these areas to seal.

Model #	Dlr Sub Hrs	0.70	Sub Labor Amt	\$91.00
Serial #	Appr Hrs	0.50	Appr Labor Amt	\$65.00

Notes
Time too heavy for repair

Submitted	Labor Amt	\$247.00	Approved	Labor Amt	\$221.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$247.00		Total	\$221.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.