

# FOREST RIVER WARRANTY CLAIM FORM

|                                |            |                                 |                   |
|--------------------------------|------------|---------------------------------|-------------------|
| <b>DEALER ACCOUNT #</b>        | 0005106    | <b>CLAIM STATUS</b>             | Authorized        |
| BASDEN RV CENTER INC           |            | <b>CLAIM</b>                    | 856840            |
| DBA AMERICAN RV CENTER         |            | <b>CLAIM ORIGIN</b>             | WEB               |
| 600 E BASELINE ROAD            |            | <b>ORIGINAL CLAIM ID</b>        |                   |
| EVANSVILLE, IN 47725           |            | <b>VIN</b>                      | 5ZT2CAXB4MX022009 |
| USA                            |            | <b>CHASSIS VIN</b>              |                   |
|                                |            | <b>MILEAGE</b>                  | 0                 |
|                                |            | <b>SITE/WAREHOUSE</b>           | 205 / 205         |
| <b>Labor rate:</b>             | \$130.00   | <b>ITEM #</b>                   | ACAT323BHDSCKLE   |
| <b>OWNER INFORMATION</b>       |            | <b>DEALER RO #</b>              | 66029             |
| JAMES MUSGROVE II              |            | <b>CLAIM START DATE</b>         | 12/02/2021        |
| 961 SAINT MICHAEL BLVD         |            | <b>CLAIM END DATE</b>           | 01/01/1900        |
| Evansville, IN 47715           |            |                                 |                   |
| USA                            |            |                                 |                   |
| <b>Retail Date of Purchase</b> | 03/30/2021 | <b>WARRANTY EXPIRATION DATE</b> | 03/30/2022        |

## Claim Line Details

### Labor

Line# 1

|  |                       |  |
|--|-----------------------|--|
| <b>Operation Code</b>  | SB-670-05-00-004081   | <b>Operational Description</b>   |
|  |                       | 51-1377 - LIPPERT VENTURE ELECTRIC ACTUATORS - INSPECT - Technical Service Bulletin/Actuator/Inspect/No Tread Code |
| <b>Complaint, Cause, Correction</b>  |                       |  |
| Original Note : bhoffman@americanrvcenter.com, 2021-12-02 13:49:30 :: RECALL FOR FRONT SLIDE ROOM ACTUATOR 51-1377 - LIPPERT VENTURE ELECTRIC ACTUATORS THIS UNIT DID NOT NEED IT JUST INSPECTED INSPECTED SLIDE |                       |  |
| <b>Model #</b>   | <b>Dlr Sub Hrs</b>    | 0.40   |
| <b>Serial #</b>  | <b>Appr Hrs</b>       | 0.30   |
|  | <b>Sub Labor Amt</b>  | \$52.00  |
|  | <b>Appr Labor Amt</b> | \$39.00  |

**Notes**  
EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE

### Labor

Line# 2

|  |                       |   |
|--|-----------------------|---|
| <b>Operation Code</b>  | SB-670-01-00-004082   | <b>Operational Description</b>  |
|  |                       | 51-1377 - LIPPERT VENTURE ELECTRIC ACTUATORS - REPAIR - Technical Service Bulletin/Actuator/Replace/No Tread Code |
| <b>Complaint, Cause, Correction</b>  |                       |   |
| Original Note : bhoffman@americanrvcenter.com, 2021-12-02 13:51:28 :: RECALL FOR REAR SLIDE ROOM ACTUATOR 51-1377 - LIPPERT VENTURE ELECTRIC ACTUATORS Additional Note : bhoffman@americanrvcenter.com, 2021-12-02 13:52:23 :: THE REAR SLIDE ACTUATOR NEED TO BE REPLACED |                       |   |
| <b>Model #</b>   | <b>Dlr Sub Hrs</b>    | 1.40  |
| <b>Serial #</b>  | <b>Appr Hrs</b>       | 1.30  |
|  | <b>Sub Labor Amt</b>  | \$182.00  |
|  | <b>Appr Labor Amt</b> | \$169.00  |

**Notes**  
EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE

### Labor

Line# 3

|  |                       |   |
|--|-----------------------|---|
| <b>Operation Code</b>  | SB-456-09-00-004005   | <b>Operational Description</b>  |
|  |                       | 205-1314 - EXTERIOR SCREWS MISSING SEALANT - Technical Service Bulletin/Sealant/Perform/No Tread Code |
| <b>Complaint, Cause, Correction</b>  |                       |   |
| Original Note : bhoffman@americanrvcenter.com, 2021-12-02 13:56:41 :: RECALL FOR 205-1314 - EXTERIOR SCREWS MISSING SEALANT CHECK UNIT SCREWS WERE VERY SMALL AND WAS NOT ATTACHED TO ANY THING USED ONGER SCREWS AND APPLIED SEALANT ON THEM TO MAKE SURE THEY DO NOT COME BACK OUT |                       |   |
| <b>Model #</b>   | <b>Dlr Sub Hrs</b>    | 0.30  |
| <b>Serial #</b>  | <b>Appr Hrs</b>       | 0.10  |
|  | <b>Sub Labor Amt</b>  | \$39.00   |
|  | <b>Appr Labor Amt</b> | \$13.00   |

**Notes**

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE

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**Submitted**

|                 |          |
|-----------------|----------|
| Labor Amt       | \$273.00 |
| Parts & Freight | \$0.00   |
| Total           | \$273.00 |

**Approved**

|                 |          |
|-----------------|----------|
| Labor Amt       | \$221.00 |
| Parts & Freight | \$0.00   |
| Total           | \$221.00 |

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**DEALER**

**DATE**

**SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER**

**DATE**

**SIGNATURE**

All repairs described have been inspected and are satisfactory.