

WARRANTY

FURRIION® REFRIGERATOR CHECKLIST FOR WARRANTY REQUEST

\*Incomplete or inaccurate information will delay processing. Replacement parts will be shipped unless otherwise noted.

Dealer Name: Tri-Am RV Center Dealer Account #: 008017  
 Dealer Phone: 423-235-1167 E-mail: fnwarranty@triamrv.com  
 Dealer Contact: Stephanie cc: Ashlee@dealersadvisors.com  
 Customer Name: Mark Hickman Dealer PO #: \_\_\_\_\_  
 Shipping Address: 1202 Idell Rd Original Owner:  Yes  No  
 City: Bulls Gap State: TN Case #: \_\_\_\_\_ Zip: 37711  
 Coach Manufacturer: Forest River Model of Coach: Cedar Creek Floorplan: 371FL  
 Complete Coach VIN #: 4X4FCRN25RS232718 Year of Coach: 2024  
 Date of Manufacture: 10-19-23 Original Date of Purchase: 6-6-24  
 Model #: FCR20DCAFA Serial #: \_\_\_\_\_

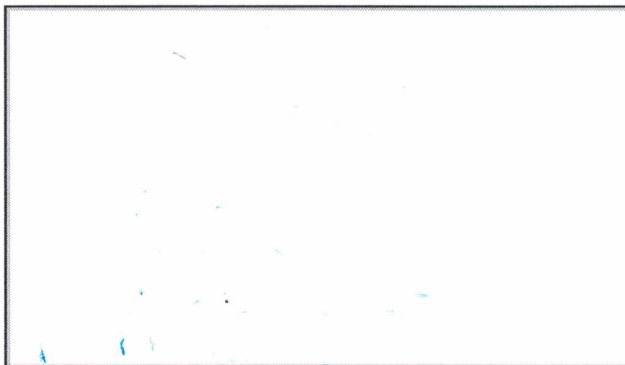
Nature of the Complaint & Troubleshooting Performed:

Allowed over 8 hours cool down  
Freezer @ 20, Fridge 68  
Low Amp @ 4.3

Diagnostic Information

Is there a visible refrigerant leak within or behind the refrigerator? Yes  No

If Yes Photo Required - Click Box Below to Add Photo



\*\*\*\*\* If a leak is identified, no additional testing is required \*\*\*\*\*

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Does compressor run? Yes  No

Starting Amps: 6.3 AC Volts: 123.2 DC Volts: 13.54

\*If 12V\*

Wire Length: 20 ft Size: 10 GA

With refrigerator running (battery only), What is the voltage drop between the battery and Refrigerator Terminal Block? 0.3 vdc

With converter on (shore power), What is the voltage drop between the Battery and Refrigerator Terminal Block? 0.1 vdc

Does light operate? Yes  No

Does door seal and latch properly (If equipped)? Yes  No

Is there airflow through the front vent (Use piece of paper to check)? Yes  No

Does compressor cycle on and off? Yes  No

### Temperature Checks

Temp control set to mid setting

Ambient temperature in RV: 69°

Prior to Operating  
Fresh Food: 72° Freezer: 73°

After 2 Hour Run Time  
Fresh Food: 70° Freezer: 55°

Wine Compartment (14CUFT only): \_\_\_\_\_

Wine Compartment (14CUFT only): \_\_\_\_\_

Amp Draw: 5.4

Please note: Submitting this form does not guarantee your claim will be paid or replacement will be issued. Furrion may request additional details based on the documentation you have completed.