



Phone: (423) 235-1167  
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1202 Idell Road  
 Bulls Gap, TN 37711

W/O: 27120  
 Promised Date: 06 MAY 26



WO #: 27120

Customer: 72736 - HICKMAN, MARK  
 Address: 3103 MARCUM DR  
 MORRISTOWN, TN  
 37814

Home Phone: (423) 273-0005

Work Phone:  
 Author: C. LEHNERT

Location: TET

Invoice #:

Stock #: 10879

Stock Desc: 2024 FW FOREST RIVER CEDAR  
 CREEK 371FL

Model: 371FL

Serial #: 4X4FCRN25RS232718

Chassis #:

Mileage: 0

Key #: 9500

Req'n #:

License #:

Trim:

Purchase Date: 06 JUN 24

Date In: 06 MAY 26

Promise Date: 30 MAY 26

Promise Time:

Schedule Date:

Completed:

Warr. Date: 06 JUN 24

**Job #1 - Warranty**

COMPLAINT: CS THAT THE FRIDGE IS NOT COOLING ON THE FRIDGE SIDE BUT THE FREEZER FEELS COOL (FOUND PINK ICE IN TRAY) SO NOT SURE WHATS GOING ON UNIT CONTROLS LIGHT UP BUT NO LIGHTS ON THE INSIDE

CAUSE: TECH ALLOWED OVER 8 HOURS FOR COOL DOWN TIME TO FIND FREEZER WAS 20 DEGREES AND FRIDGE WAS 68. VOLTAGE AMP CAME BACK GOOD AT 14.3 VDC, AMPS ARE LOW AT 4.3. ALSO VERIFIED INTERIOR LIGHT IS INOP

CORRECTION: REMOVE CURRENT FRIDGE AND REPLACE WITH NEW ONE TO CORRECT ISSUES REPLACE FRIDGE LABOR AND DIAG 2.0

**Other Services**

Code	Description	Qty	Price	Total
SSE	SHOP SUPPLIES EXTERNAL	1.00	N/C	N/C

**Subtotal for Job #1: 0.00**

Parts Total: 0.00  
 Labour Total: 0.00  
 Sublet Total: 0.00  
 Extras Total: 0.00  
**WORK ORDER TOTAL: 0.00**

I HEREBY ACCEPT ABOVE DESCRIBED WORK AS SATISFACTORY & COMPLETE TO MY SATISFACTION.

X

MOTOR VEHICLE REPAIR REGISTRATION #MV-04967

Customer #: 72736  
 HICKMAN, MARK



Customer Signature : \_\_\_\_\_

Date: 08 May 2026

