

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville IN
US
47725
812-867-5200

WORK ORDER # 66013

Completed : 25 FEB 22 Customer : 1013 - KEYSTONE RV CO -
Licence # : Invoice # :
Stock No : 10933 Description : 2021 TT KEYSTONE SPRINGDALE 280BH
Tag : Date In : 30 NOV 21 Mileage : 0
Author : BJW Promised : 26 FEB 22
Location : 0228 SEE IF BEN HAS Date Sched :
Serial# : 4YDT28029M3110246 Chassis# : 4YDT28029M3110246
Warr. Date : 10 MAY 21 Cust PO# :
Print Date : 25 FEB 22

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: REFER COMES ON BY ITSELF AND MAKING W 1013 KEYST
BUZZING NOISE CUSTOMER STATES THAT IT
DOES THIS INTERMITTANTLY WHEN UNIT IS
HOOKED TO SHORE POWER.
CORRECTION: ORDERED A CONTROL BOARD AND THEY SENT A
CONTROL PANEL. THE FRIDGE NEEDS A
CONTROL BOARD. ORDERED A NEW CONTROL
BOARD. THEY SENT A CONTROL PANEL. I
TRYED TO ORDER A CONTROL BOARD FOR THE
FRIDGE AND I HAD TO PULL THE FRIDGE OUT
OF THE CABNET SO THAT I CAN REMOVE THE
CONTROL BOARD. TOOK PICTURES OF THE
CONTROL BOARD. I HAD TO PUT THE FRIDGE
BACK INTO THE CABNET SO THAT I COULD
CLOSE UP THE SLIDE ROOM. I LEFT THE
PARTS TO THE FRIDGE ON THE FLOOR INSIDE
THE DOOR. COMPRESSOR CONTROL BOARD WAS
SENT TO US. I PULLED THE TRAILER IN THE
SHOP AND PULLED THE FRIDGE AGAIN. I
INSTALLED THE COMPRESSOR BOARD JUST TO
SEE IF IT WOULD FIX THE PROBLEM. THE
FRIDGE STILL TURNS ON AND OFF ON ITS
OWN. I REMOVED THE NEW CONTROLER AND PUT
THE OLD ONE BACK ON. THEN I REINSTALLED
THE FRIDGE SO THAT THE TRAILER CAN BE
MOVED BACK OUT OF THE SHOP. I REORDERED
THE CONTROL BOARD AGAIN AND GAVE ALL THE
#S THAT I COULD FIND TO THE PARTS
DEPARTMENT. PULLED UNIT BACK OUT AND
PARKED IT. WAITING ON CONTROL BOARD
AGAIN. PULLED THE FRIDGE OUT AGAIN AND
CHANGED THE CONTROL BOARD ON THE BACK
SIDE OF THE FRIDGE. WIRED EVERYTHING
BACK UP TO 12 VOLT AND TESTED UNIT.

Continued on page 2

Work Order : 66013

 Job # Description JOB INFORMATION Type Bill To

CAMPER WAS TOO COLD INSIDE FOR THE
 FRIDGE TO TURN ON. I HAD TO TURN ON THE
 FURNACE TO HEAT THE CAMPER UP INSIDE.
 AFTER GETTING THE INSIDE OF THE COMPER
 OVER THE FREEZING POINT. I WAS ABLE TO
 GET THE FRIDGE TO COME ON AND COOL. THE
 FREEZER GOT DOWN TO -1 DEG. AND THE
 FRIDGE GOT DOWN TO 29 DEG. ON MAX COOL.
 REINSTALLED FRIDGE AND TESTED TO MAKE
 SHORE THAT IT WOULD TURN OFF. THE FRIDGE
 TURNS OFF AFTER HOLDING THE BUTTON FOR
 10-14 SEC.

2 COMPLAINT: CUSTOMER STATES THAT THE A/C KICKS THE I SPN SALES
 BREAKER EASILY. CUSTOMER NOTICES THIS
 MORE WHEN HOOKED TO A GENERATOR, BUT IT
 WILL DO IT WHEN HOOKED TO SHORE POWER AS
 WELL.

CAUSE: HOOKED UNIT TO SHORE POWER WHILE
 PERFORMING OTHER REPAIRS IN ATTEMPT TO
 DUPLICATE BREAKER FAULT PROBLEM.

CORRECTION: BREAKER DID NOT FAULT AT ANY TIME DURING
 INSPECTION OR DURING PERFORMANCE OF
 OTHER REPAIRS. (NOTE: TECHNICIAN USED
 CUSTOMER SUPPLIED SHORE CORD WHILE
 INSPECTING FOR ELECTRICAL FAULT.)

3 COMPLAINT: THE PASS SIDE SLIDE OUT WINDOW RUBBER W 1013 KEYST
 SEAL KEEPS COMING OUT.

CORRECTION: REMOVED WINDOW SEAL AND REINSTALLED THE
 SEAL WITH LESS PULL ON THE CORNERS

4 COMPLAINT: IS THE WALL ABOVE THE FIREPLACE HAS A I SPN SALES
 SPOT FOR A TV, BUT IT DOES NOT SEEM LIKE
 IT IS BRACED VERY WELL. CUSTOMER WOULD
 LIKE TO KNOW IF ANYTHING NEEDS TO BE
 DONE TO BRACE IT BETTER.

CORRECTION: MADE LABLE FOR TV MOUNTING LOCATION.
 INSTALLED LABLE OVER FIREPLACE ON CENTER
 OF WALL STUD.

 Job # Part No Description PARTS Bill to Qty Price Total

 1 678897 REFER CONTROL BOAR W-1013 0 15.08 0.00
 1 668855 REFER BOARD - COMP W-1013 1 128.92 128.92
 1 688814 REFER CIRCUIT BOAR W-1013 1 76.26 76.26

 Job# Lab Code Description LABOUR Mech Bill to Hrs Rate Total

 1 Z990 MISCELLANEOUS REPAIR GAH W-1013 0.00 130.00 0.00

Continued on page 3

Work Order : 66013

```
*****
Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs  Rate  Total
*****
1 Z990  MISCELLANEOUS REPAIR  GAH  W-1013  1.00  130.00  130.00
1 Z990  MISCELLANEOUS REPAIR  GAH  W-1013  0.00  130.00  0.00
1 Z990  MISCELLANEOUS REPAIR  GAH  W-1013  0.00  130.00  0.00
1 Z990  MISCELLANEOUS REPAIR  GAH  W-1013  0.00  130.00  0.00
1 Z990  MISCELLANEOUS REPAIR  GAH  W-1013  0.00  130.00  0.00
1 Z990  MISCELLANEOUS REPAIR  GAH  W-1013  0.00  150.00  0.00
2 Z990  MISCELLANEOUS REPAIR  GAH  I-SPN  0.60  25.00  15.00
2 Z990  MISCELLANEOUS REPAIR  GAH  I-SPN  0.22  25.00  5.50
2 Z990  MISCELLANEOUS REPAIR  GAH  I-SPN  0.18  25.00  4.50
3 Z990  MISCELLANEOUS REPAIR  GAH  W-1013  0.50  130.00  65.00
4 Z990  MISCELLANEOUS REPAIR  GAH  I-SPN  0.40  25.00  10.00
*****
```

```
*****
Job #  Excode  Description  EXTRAS  bill to  Qty  Price  Total
*****
1 SS  SHOP SUPPLIES  W-1013  1.00  0.00  0.00
1 FRT  UPS-REFER BOARD  W-1013  0.00  11.76  0.00
1 FRT  UPS 2ND BOARD  W-1013  1.00  11.76  11.76
1 FRT  UPS-3RD REFER BOARD  W-1013  1.00  12.54  12.54
*****
```

CUSTOMER COMMENTS

```
*****
2-24-22, REFER BOARD ARRIVED IN BACKROOM...CAM
2-2-22, SENT KEYSTONE MORE PICS TO GET THE CORRECT BOARD...CAM
REFER BOARD IN BACK ROOM. 1-17-22
WRONG CONTROL BOARD CAME IN...FILED FOR RGA AND RE-ORDERED
1-10-22..CAM
REFER CONTROL BOARD IN BACKROOM 1-7-22...CAM
CONTROL BOARD ORDERED 12-13-21...CAM
BH GAVE PARTS ORDER SHEET TO MATT
BH GOT APPROVEL FOR JOB 1,3 12-11
BH SENT IN PREAUTH FOR JOBS 1,3
*****
```

BILLINGS SUMMARY

```
*****
Type Bill Id  Parts  Labour  Sublet  Extras  Tax  Total
*****
I  SPN  0.00  35.00  0.00  0.00  0.00  35.00
W  1013  205.18  195.00  0.00  24.30  0.00  424.48

Totals  205.18  230.00  0.00  24.30  0.00  459.48
*****
```