

# Suburban OEM Warranty Request Form

\* All warranty request must be submitted by using this form, please fill it out in full and click SUBMIT to email for warranty review. All other forms of request will not be reviewed.

1. Camper Vin #:  2. Claim #:

3. Name of the OEM making this request

4. Name of the Dealer, Address and Country (USA, Canada)

5. Model # of the Suburban Appliance

6. Serial # of the Suburban Appliance

7. Customer's Full Name

8. Customer's date of purchase or PDI

9. The Fault/Diagnosis in 20 words or less **Ex: "Furnace tries to ignite but has no combustion"**

10. What replacement part they are seeking. **Ex: "Module Board"**

11. Diagnosis of that part. **Ex: "Faulty Module Board no gas valve"**

12. What labor time they are requesting. **Ex: ".75 Hrs."**

12A. Suburban's approved time: \_\_\_\_\_ 12B. Part Return:  YES  NO

13. Attach any photos to the email that will open when you click the SUBMIT button below.

**SUBMIT**

Note: If you have any problems using the submit button please fill out this pdf, save it and email it to SMCservice@Suburbanmfg.com along with any photos you wish to include.