

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 66013
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 51323 - CASEY MCMILLAN
Address: 5811 HIGH SCHOOL RD POSEYVILLE, IN

47633

Phone: 812-205-1808

Stock Number: 10933 - 2021 SPRINGDALE 280BH 4YDT28029M3110246

VIN: 4YDT28029M3110246 HIN: SER#: 4YDT28029M3110246

Mileage: 0

Work Order Comp: 25 FEB 22

Auth. No:

Dealer #: 1194

Warr. Date: 10 MAY 21

Work Order Date: 30 NOV 21

Inv #: 373220

WO # Job # Description JOB INFORMATION

66013 1 REFER COMES ON BY ITSELF AND MAKING BUZZING NOISE CUSTOMER STATES
 THAT IT DOES THIS INTERMITTANTLY WHEN UNIT IS HOOKED TO SHORE
 POWER.
 ORDERED A CONTROL BOARD AND THEY SENT A CONTROL PANEL. THE FRIDGE
 NEEDS A CONTROL BOARD. ORDERED A NEW CONTROL BOARD. THEY SENT A
 CONTROL PANEL. I TRYED TO ORDER A CONTROL BOARD FOR THE FRIDGE
 AND I HAD TO PULL THE FRIDGE OUT OF THE CABNET SO THAT I CAN
 REMOVE THE CONTROL BOARD. TOOK PICTURES OF THE CONTROL BOARD. I
 HAD TO PUT THE FRIDGE BACK INTO THE CABNET SO THAT I COULD CLOSE
 UP THE SLIDE ROOM. I LEFT THE PARTS TO THE FRIDGE ON THE FLOOR
 INSIDE THE DOOR. COMPRESSOR CONTROL BOARD WAS SENT TO US. I
 PULLED THE TRAILER IN THE SHOP AND PULLED THE FRIDGE AGAIN. I
 INSTALLED THE COMPRESSOR BOARD JUST TO SEE IF IT WOULD FIX THE
 PROBLEM. THE FRIDGE STILL TURNS ON AND OFF ON ITS OWN. I REMOVED
 THE NEW CONTROLER AND PUT THE OLD ONE BACK ON. THEN I REINSTALLED
 THE FRIDGE SO THAT THE TRAILER CAN BE MOVED BACK OUT OF THE SHOP.
 I REORDERED THE CONTROL BOARD AGAIN AND GAVE ALL THE #S THAT I
 COULD FIND TO THE PARTS DEPARTMENT. PULLED UNIT BACK OUT AND
 PARKED IT. WAITING ON CONTROL BOARD AGAIN. PULLED THE FRIDGE OUT
 AGAIN AND CHANGED THE CONTROL BOARD ON THE BACK SIDE OF THE
 FRIDGE. WIRED EVERYTHING BACK UP TO 12 VOLT AND TESTED UNIT.
 CAMPER WAS TOO COLD INSIDE FOR THE FRIDGE TO TURN ON. I HAD TO
 TURN ON THE FURNACE TO HEAT THE CAMPER UP INSIDE. AFTER GETTING
 THE INSIDE OF THE COMPER OVER THE FREEZING POINT. I WAS ABLE TO
 GET THE FRIDGE TO COME ON AND COOL. THE FREEZER GOT DOWN TO -1
 DEG. AND THE FRIDGE GOT DOWN TO 29 DEG. ON MAX COOL. REINSTALLED

Claim : 66013

 WO # Job # Description JOB INFORMATION

FRIDGE AND TESTED TO MAKE SHORE THAT IT WOULD TURN OFF. THE
 FRIDGE TURNS OFF AFTER HOLDING THE BUTTON FOR 10-14 SEC.

66013 3 THE PASS SIDE SLIDE OUT WINDOW RUBBER SEAL KEEPS COMING OUT.
 REMOVED WINDOW SEAL AND REINSTALLED THE SEAL WITH LESS PULL ON
 THE CORNERS

 Part No Job# Description PARTS Qty Price Total

678897	1	REFER CONTROL BOAR		0.00	15.08	0.00
668855	1	REFER BOARD - COMP		1.00	128.92	128.92
688814	1	REFER CIRCUIT BOAR		1.00	76.26	76.26

 Lab Code Job# Description LABOUR Hrs Rate Total

Z990	1	MISCELLANEOUS REPAIR		0.00	130.00	0.00
Z990	1	MISCELLANEOUS REPAIR		1.00	130.00	130.00
Z990	1	MISCELLANEOUS REPAIR		0.00	130.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.00	130.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.00	130.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.00	130.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.00	150.00	0.00
Z990	1	MISCELLANEOUS REPAIR		0.00	150.00	0.00
Z990	3	MISCELLANEOUS REPAIR		0.50	130.00	65.00

 Excode Job# Description EXTRAS Qty Price Total

SS	1	SHOP SUPPLIES		1.00	0.00	0.00
FRT	1	UPS-REFER BOARD		0.00	11.76	0.00
FRT	1	UPS 2ND BOARD		1.00	11.76	11.76
FRT	1	UPS-3RD REFER BOARD		1.00	12.54	12.54

Parts Total: 205.18
 Labour Total: 195.00
 Sublet Total: 0.00
 Extras Total: 24.30

>>>> Claim Total: 424.48

Customer Signature: _____

Date: _____