

GREENEWAY, INC.  
8220 STATE HWY 13 SOUTH  
WISCONSIN RAPIDS WI  
US  
54494  
(715) 325-5170

WORK ORDER # 12205C

Date In: 17 NOV 25 Author: KOTT  
Promised Date: 06 NOV 25 Stock No: 11319  
: Year: 2025  
Customer Name: 17594 - TRENT, JOHN Manufacturer: FOREST RIVER  
Address: W9480 COUNTY RD S Brand: FLAGSTAFF CLASSIC FW  
: NEW LONDON, WI Model: 374DBH  
Postal/Zip: 54961 Miles/Hrs: 0  
Phone#(res): 920-716-0643 Exterior Color:  
Phone#(bus): Unit Type: FW-FIFTH WHEEL  
Cell Phone: License#:  
Email: JTRENT1@GMAIL.COM Tag#: DB:  
Purchased Date: 17 JAN 25 :  
Delivery Date: 01 MAY 25 :  
InService Date: :  
Serial#: 4X4FFLN22S1908672 :

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Job # Description JOB INFORMATION Type Bill To  
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1 COMPLAINT: ADDED 10/29: CUSTOMER STATES THAT WHEN W 1021 FORES  
YOU TAKE A SHOWER, THE BLACK TANK SENSOR  
REFLECTS AS FILLING- AND WHEN YOU USE  
THE TOILET, THE GREY TANK REFLECTS AS  
FILLING- NEED TO CHECK THE WIRES TO  
VERIFY THAT THEY ARE CONNECTED TO THE  
CORRECT TANKS-  
CAUSE: The gray and black tank wires are hooked  
up wrong on the unity board. I turned  
the water on and ran water through the  
toilet and gray 1 started reading. I  
turned the water on in the shower and  
the black tank started to read. I had to  
remove the customer's belongings from  
the front storage, removed the wall and  
i was able to gain access to the unity  
board. The manufacturer didn't label  
anything on the board so i just swapped  
the brown and gray wires, ran water  
through the shower than the toilet and  
now they're reading correctly. I put the  
wall back together and put the customers  
belongings back in the front storage.  
CORRECTION: Done. REQ 2 HOURS OF LABOR  
2 COMPLAINT: CMR STATES THAT WHEN YOU RUN A LITTLE W 1021 FORES  
BIT OF WATER THE PUMP WILL TURN ON AND  
NOT TURN OFF- PER DUSTIN, MAY NEED TO  
ADJUST THE THE ALLEN SCREW ON THE HEAD

Continued on page 2

Work Order : 12205C

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Job #   Description           JOB INFORMATION           Type Bill To
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	OF THE PUMP			
	CAUSE: The pump needs adjustment. I filled the fresh tank to 1/3, turned the pump on and it runs for five seconds after the water is turned off. I adjusted the pressure and now it shuts off under two seconds.			
	CORRECTION: Done. REQ .50 HOURS OF LABOR			
3	COMPLAINT: CMR STATES THE TOILET IS NOT HOLDING ANY WATER	W	1021	FORES
	CAUSE: Bad ball seal. I replaced the seal.			
	CORRECTION: Done. REQ .75 HOURS			
4	COMPLAINT: CUSTOMER STATES THAT THE SLIDING DOOR FOR THE BUNK ROOM ONCE YOU GET IT TO A CERTAIN POINT IT WILL HANG UP AND YOU WILL NEED TO PUSH IT TO GET IT TO GO	W	1021	FORES
	CAUSE: The manufacturer didn't run one of the screws in all the way on the sliding door track and the door hits it. I pulled the style off in the bunk room so i can get to the tabs to take the door off. The tabs wont budge so i removed the style on the otherside and for some reason the manufacturer put a screw next to each tab. I pulled the screws, unlatched the tabs and due to design flaw i cant get the door out. It will either hit the slide facia or wont get past the bunk room wall. I can see one of the screws isnt tight against the track and thats what the end roller is catching on. I tried every extension i have and i cant reach the screw and there is no other way to get to it. I put everything back together. The door operates but it will hang up if the door isnt pushed in perfectly straight. We will have to see how the manufacturer wants us to proceed. Looking for recommendation on how to proceed as we can not replace door without removing door which we would need to cut door in order to remove. requestions 2.5 for current labor in door issue.			
	CORRECTION: ... GOING TO LEAVE AT THIS TIME- AS THE REPAIR IS HOLDING. WILL DISCUSSE WITH THE CUSTOMER CLOSING THE DOOR STRAIGHT. REQ 2.5 HOURS OF LABOR			
5	COMPLAINT: CUSTOMER THE BUTTON SHOWER HEAD DOES NOT	W	1021	FORES

Continued on page 3

Work Order : 12205C

WORK- IT DOES NOT TURN THE WATER OFF-  
 CAUSE: Faulty shower head. I turned the water on, hit the button and the water doesnt stop. We will need a new shower head  
 CORRECTION: ... REQ .5 HOURS  
 6 COMPLAINT: CMR STATES THAT THERE IS A PIECE OF TRIM W 1021 FORES  
 THAT IS LOOSE ON THE CEILING RIGHT ABOVE THE REFER-  
 CAUSE: The trim above the slide if falling off. I nailed it back on and put putty over the holes.  
 CORRECTION: Done. REQ .2 HOURS  
 7 COMPLAINT: CMR STATES THAT IN THE BUNK AREA THERE W 1021 FORES  
 IS A PIECE OF TRIM THAT THEY PUT ON BACKWARDS- THE UNFINISHED END IS EXPOSED AND NEEDS TO BE PUT THE OTHER DIRECTION  
 CAUSE: Baton strips dont have "finished" edges. If I flip it around it will look exactly the same. I covered the ends with putty so they're not as noticeable.  
 CORRECTION: Done. REQ .3 HOURS  
 8 COMPLAINT: CMR STATES THAT THERE IS A MARK ON SIDE W 1021 FORES  
 OF THE UNIT THAT NEED TO BE BUFFED OUT- SEE KAITLYN WITH QUESTIONS-  
 CAUSE: NPF. I checked over both sides of the unit and I dont see any issues. Is it on the DS, ODS, top or bottom?  
 CORRECTION: ...  
 16 COMPLAINT: CMR REQ HAVING THE SLIDEOUTS CHECKED FOR E 17594 TRENT  
 LUBRICATION IF NEEDED  
 CAUSE: 1001 CUSTOMER REQUESTED I sprayed the gear packs with a non-dirt attracting lube.  
 CORRECTION: Done.  
 18 COMPLAINT: CMR REQ HAVING THE BATTERIES TESTED- IT W 1021 FORES  
 KEEPS GOING DEAD VERY QUICKLY-  
 CAUSE: I found one loose connection otherwise NPF. The hot cable going to the breaker was loose so i tightened the connection down. I checked voltage while the unit was plugged in and unplugged and everything is good. I disconnected the battery and did a load test and the battery is good. There is only two panels and one deep cycle battery on the unit which wont run much other than some lights and maybe the fridge on low. And that not including everything else thats always on in the unit like the monitor panel, battery monitor and the co2 alarm. The customer either needs another battery or lithium if they want it to

Continued on page 4

Work Order : 12205C

last longer.

CORRECTION: Done.

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Job # Part No      Description      PARTS  Bill to  Qty   Price   Total
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3      0713814073398 KIT, FLUSH BALL SEAL  W-1021  1     37.18   37.18
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Job#  Lab Code  Description  LABOUR  Mech Bill to  Hrs   Rate   Total
*****
1  WARR      MANUFACTURER WARRANTY  JGK  W-1021  0.00  140.00  0.00
1  WARR      MANUFACTURER WARRANTY  JGK  W-1021  0.50  140.00  70.00
2  WARR      MANUFACTURER WARRANTY  JGK  W-1021  0.50  140.00  70.00
3  WARR      MANUFACTURER WARRANTY  JGK  W-1021  0.50  140.00  70.00
4  WARR      MANUFACTURER WARRANTY  JGK  W-1021  0.00  140.00  0.00
4  WARR      MANUFACTURER WARRANTY  JGK  W-1021  0.50  140.00  70.00
5  WARR      MANUFACTURER WARRANTY  JGK  W-1021  0.50  140.00  70.00
6  WARR      MANUFACTURER WARRANTY  JGK  W-1021  0.50  140.00  70.00
7  WARR      MANUFACTURER WARRANTY  JGK  W-1021  0.42  140.00  58.80
7  WARR      MANUFACTURER WARRANTY  JGK  W-1021  0.08  140.00  11.20
8  WARR      MANUFACTURER WARRANTY  JGK  W-1021  0.20  140.00  28.00
8  WARR      MANUFACTURER WARRANTY  JGK  W-1021  0.30  140.00  42.00
16 Z990     MISC LABOUR CODE (EXTE JGK  E-17594  0.50  130.00  65.00
18 Z990     MISC LABOUR CODE (EXTE JGK  W-1021  0.50  140.00  70.00
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Job #  Excode  Description  EXTRAS  bill to  Qty   Price   Total
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16  SSE      SHOP SUPPLIES - EXTERNAL  E-17594  1.00   4.88   4.88
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BILLINGS SUMMARY

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Type Bill Id      Parts  Labour  Sublet  Extras  Tax   Total
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E  17594           0.00   65.00   0.00   4.88   3.86   73.74
W  1021           37.18  630.00   0.00   0.00   0.00  667.18

Totals           37.18  695.00   0.00   4.88   3.86  740.92
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&k0S