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Mon, Feb 16, 2026 at 8:55 AM

To: "alix@dealer-advisors.com" <alix@dealer-advisors.com>

Cc: "warranty@granddesignrv.com" <warranty@granddesignrv.com>, "tgary@granddesignrv.com" <tgary@granddesignrv.com>

Good morning,

I apologize, I am not understanding what you are needing from parts? If the wheel is NLA with no replacement you will need to get with the customer on what they would like as a compliant replacement and place an order.

Warranty would need to approve the replacement.

Thank you!

****PLEASE BE AWARE OF FREIGHT INCREASES ON PARTS 14 + FEET. COSTS RANGE FROM \$700 AND GO UP FROM THERE. PLEASE INFORM YOUR CUSTOMER PRIOR TO ORDERING. THERE WILL BE A 15% PACKAGING FEE ON ALL SHIPMENTS.****

Travis Stephenson
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Grand Design RV
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