

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 65983
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 51561 - TABATHA R. JAMES
Address: 438 S MAIN ST GRAYVILLE, IL

62844

Phone: 618-375-1155

Stock Number: 10561 - 2021 CATALINA 263BHCKLE 5ZT2CARB2MU039230

VIN: 5ZT2CARB2MU039230 HIN: SER#: 5ZT2CARB2MU039230

Mileage: 0 Work Order Comp: 31 DEC 21

Auth. No: Dealer #:

Warr. Date: 25 JUN 21 Work Order Date: 26 NOV 21 Inv #: 372104

WO #	Job #	Description	JOB INFORMATION
65983	5	CUSTOMER STATES THAT HE NOTICED WATER LEAKING IN THE CABINET UNDER THE KITCHEN FAUCET. FOUND HOT AND COLD LINES LEAKING INSTALLED CONE WASHERS	
65983	1	THE WALL BETWEEN THE DINING AREA AND THE BEDROOM (TOWARDS THE OFF DOOR SIDE) HAS A GAP WHERE IT MEETS THE EXTERIOR WALL. SEE BW FOR MORE DETAILS. find unit and bring in, take pics of wall, remove batting strips from both sides of wall, pull staples, install batting strips fill holes with filler	
65983	3	CUSTOMER STATES THAT WATER IS LEAKING BETWEEN THE COACH AND THE AWNING. THE CUSTOMER HAS ADDED CAULKING TO THE AREA THAT IS LEAKING. seam in gutters leaking take pics of seam in gutter leaking, and seal with silacone, close up unit and pull out to lot to park	
65983	4	THE FLOOR OF THE FREEZER POPPED UP AND HAS CRACKS IN EACH CORNER. foor of frezzer compartment is loose and back corners at walls and foot have holes and cracked liner needs new refer, turn in po take pics and turn in po remove old refer, get and unpack, new refer has hinges on right side, have to remove doors and do a hing swap, swap mounting bracket, bracket holes do not line up with new refer, cut holes to fit, mount the mount to refer	

Claim : 65983

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WO #      Job #      Description      JOB INFORMATION
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                install in unit, new refer M# GPV10FGNBBB S# GS550489 PULL OUT
                AND PUT ON LOT

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Part No      Job#      Description      PARTS      Qty      Price      Total
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10-7150      5      CONE WASHER SWIVEL SEAL      2.00      0.24      0.48

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Lab Code     Job#      Description      LABOUR      Hrs      Rate      Total
*****
Z990         5      MISC LABOUR CODE (EXTERNAL)      0.20      130.00      26.00
Z990         1      MISC LABOUR CODE (EXTERNAL)      0.00      130.00      0.00
Z990         1      MISC LABOUR CODE (EXTERNAL)      2.00      130.00      260.00
Z990         1      MISC LABOUR CODE (EXTERNAL)      0.00      130.00      0.00
Z990         3      MISC LABOUR CODE (EXTERNAL)      0.20      130.00      26.00
Z990         4      MISC LABOUR CODE (EXTERNAL)      0.00      130.00      0.00
Z990         4      MISC LABOUR CODE (EXTERNAL)      0.00      130.00      0.00
Z990         4      MISC LABOUR CODE (EXTERNAL)      2.00      130.00      260.00

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Parts Total:      0.48
Labour Total:     572.00
Sublet Total:     0.00
Extras Total:     0.00

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>>>> Claim Total: 572.48

Customer Signature: _____

Date: _____