

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106	CLAIM STATUS Authorized	
BASDEN RV CENTER INC	CLAIM 863890	
DBA AMERICAN RV CENTER	CLAIM ORIGIN WEB	
600 E BASELINE ROAD	ORIGINAL CLAIM ID	
	VIN 5ZT2CARB2MU039230	
EVANSVILLE, IN 47725	CHASSIS VIN	
USA	MILEAGE 0	
	SITE/WAREHOUSE 103 / 103	
Labor rate: \$130.00	ITEM # CAT263BHSCKLE	
OWNER INFORMATION	DEALER RO # 65983	
TABATHA R JAMES	CLAIM START DATE 12/08/2021	
438 S MAIN ST	CLAIM END DATE 01/01/1900	
Grayville, IL 62844		
USA		
Retail Date of Purchase 06/21/2021	WARRANTY EXPIRATION DATE 06/21/2022	

Claim Line Details

Labor

Line# 1

Operation Code 30-102-12-00-002691	Operational Description Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code		
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-12-08 15:42:58 :: THE WALL BETWEEN THE DINING AREA AND THE BEDROOM (TOWARDS THE OFF DOOR SIDE) HAS A GAP WHERE IT MEETS THE EXTERIOR WALL. take pics of wall, remove batting strips from both sides of wall, pull staples, install batting strips fill holes with filler			
Model #	Dlr Sub Hrs 2.00	Sub Labor Amt \$260.00	
Serial #	Appr Hrs 2.00	Appr Labor Amt \$260.00	
Notes AUTHORIZED			

Labor

Line# 2

Operation Code 20-76-19-00-000784	Operational Description Awning Rail - Exterior/Awnings (A & E)/Reseal/No Tread Code		
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-12-08 15:45:48 :: CUSTOMER STATES THAT WATER IS LEAKING BETWEEN THE COACH AND THE AWNING. THE CUSTOMER HAS ADDED CAULKING TO THE AREA THAT IS LEAKING. take pics of seam in gutter leaking, and seal with silicone,			
Model #	Dlr Sub Hrs 0.30	Sub Labor Amt \$39.00	
Serial #	Appr Hrs 0.20	Appr Labor Amt \$26.00	
Notes EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE			

Labor

Line# 3

Operation Code 70-151-01-00-004012	Operational Description GE Refrigerator, complete - Appliances/Refrigerator (House Type)/ Replace/No Tread Code		
Complaint, Cause, Correction Original Note : bhoffman@americanrvcenter.com, 2021-12-08 15:48:12 :: THE FLOOR OF THE FREEZER POPPED UP AND HAS CRACKS IN EACH CORNER. floor of freezer compartment is loose and back corners at walls and foot have holes and cracked liner needs new refer, turn in po NEED TO REPLACE THE FRIDGE			
Model # GPV10FGNB3BB	Dlr Sub Hrs 2.00	Sub Labor Amt \$260.00	
Serial # ZR564095	Appr Hrs 2.00	Appr Labor Amt \$260.00	
Notes			

PENDING VENDOR REVIEW

OK

EMAIL SENT TO VENDOR ON 12/13/21 AS DEALER HAS NOT HEARD FROM GE TECH. KEEPING IN FEEDBACK UNTIL GE TECH LOOKS AT APPLIANCE.

MWSS is requesting a Haier/GE Service call be scheduled for the below Customer.

GE will be contacting the dealership to start the replacement process on this claim.

00008172

Claim# 863890 - MU039230

The floor of the freezer popped up and has cracks in it

863890

5ZT2CARB2MU039230

6/21/2021

GE 9.8 Cu. Ft. 12V Top-Freezer Refrig - Black, Right

ZR564095

Thank you,

Vickie Chase

MWSS, Inc.

vchase@mwss-inc.com

(574) 287-3365

VCB GE

**Labor
Line# 4**

Operation Code

60-136-15-00-001499

Operational Description

Water Line - Plumbing/Fresh Water Supply/Repair or Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-12-08 16:00:56 :: CUSTOMER STATES THAT HE NOTICED WATER LEAKING IN THE CABINET UNDER THE KITCHEN FAUCET. FOUND HOT AND COLD LINES LEAKING INSTALLED CONE WASHERS

Model #

Dlr Sub Hrs

0.20

Sub Labor Amt

\$26.00

Serial #

Appr Hrs

0.20

Appr Labor Amt

\$26.00

Notes

aAUTHORIZED

Submitted

Labor Amt	\$585.00
Parts & Freight	\$0.00
Total	\$585.00

Approved

Labor Amt	\$572.00
Parts & Freight	\$0.00
Total	\$572.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.