

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA Labor rate: \$130.00 OWNER INFORMATION	CLAIM STATUS Authorized CLAIM 848594 CLAIM ORIGIN WEB ORIGINAL CLAIM ID VIN 4X4TCKD29NK079055 CHASSIS VIN MILEAGE 0 SITE/WAREHOUSE 017 / 017C ITEM # CCKT28DT DEALER RO # 65959 CLAIM START DATE 11/24/2021 CLAIM END DATE 01/01/1900
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Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description
	60-139-01-00-001543	Single Handle Kitchen Faucet with Pullout Sprayer - Plumbing/Galley Sink/Replace/No Tread Code
Complaint, Cause, Correction		
Original Note : bhoffman@americanrvcenter.com, 2021-11-24 08:42:37 :: CHECK FAUCET LOOKS BROKEN NEED TO REPLACE THE FAUCET		
	Model #	Dlr Sub Hrs 0.70
	Serial #	Appr Hrs 0.50
		Sub Labor Amt \$91.00
		Appr Labor Amt \$65.00

Notes

Dealers should provide the following pictures of the faucet:

1. The complete faucet
2. The tag on the underside of the faucet, riser, or hose (if tag is not present, take a picture of the underside of the faucet still) and the stamped logo on the exterior of the faucet
3. The problem you are claiming (leak, crack, damage, etc.) - picture must show problem

The faucet you are claiming may need to be returned depending on Vendor requirements and/or issue. Your Forest River Warranty Rep should instruct you in the Notes & Feedback button if the faucet you are claiming will need to be returned.

Majority of problems with faucets can be corrected without replacing the complete faucet. Please contact your Forest River Warranty Representative to see if this is an option.

Forest River requires a prior authorization (PAR) for this repair. The Forest River Warranty Representative will review the requested repair. Please be sure to read the Notes & Feedback on the repair line for authorization details.

Ramco branded faucets and associated parts are required part return items beginning October 1, 2021. While the items will not have the name Ramco on it, it will have a couple of identifying marks.

1. On the backside of the faucet, there will be a engraved TD or WM mark.
2. On the kitchen faucet hose, there will be a white tag that has a part number starting with TDK on it.
3. On bathroom faucets (shower and sink), there will be a white tag on the underside of the riser or faucet that has a part number starting with TD or WM on it.

If you are unsure, please contact your Forest River Warranty Representative for assistance. We have also added a help document with pictures to assist you. It is located in the quick link Documents > Flat Rate Documents > Ramco Faucets.

PHOTOS HAVE BEEN ADDED, LET ME KNOW IF YOU WOULD LIKE ANYTHING ELSE

Submitted	Labor Amt	\$91.00	Approved	Labor Amt	\$65.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$91.00		Total	\$65.00

DEALER

DATE

SIGNATURE

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER

DATE

SIGNATURE

All repairs described have been inspected and are satisfactory.