

Pre-Authorization

Pre-Authorization number PA02991994 Reference no: 65945 Status: Approved Approved by kangk Approved date 11/29/2021
 Servicing Name Address VIN Retail sold on Dealer

1194 Basden's American RV Basden's American RV 4YDT33526M3110133 5/8/2021
 600 E Baseline Rd
 Evansville, IN 47725

Nu mbe r of	Root operation	Description	Sublet	Sub hours	Approved hours	Actual hours	Qty	Base hours	Complaint / Cause / Correction
1	6103506B	Pump - Replace	0.00	1.50	1.50		1	0.30	Complaint: CUSTOMER STATES THAT THE WATER PUMP NEVER FULLY PRIMES. IT WOULD PRIME, SHUT OF, AND THEN COME RIGHT BACK ON. IT NEVER STOPPED UNTIL CUSTOMER TURNED PUMP OFF. Cause: check pump function. Correction: filled water tank. turned on pump. pump is cycling and not building pressure. cut open underbelly to see if water was running out since SHAWN JUST REPLACED THE FRESH TANK. checked all other fitting and water lines on all fixtures through the entire unit to see if there were any leaks. no signs of water leaking anywhere. went back to pump and noticed there isn't a filter on the pump. pump is probably full of debris and has damaged the inside of the pump. need to replace pump and install a filter to prevent further damage. KRV – Labor time approved in accordance with Keystone RV's flat rate manual. VCB:

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1.50

For paper claims only use one pre-authorization number per warranty claim for

Staple a copy of this pre-authorization to a warranty claim form. Fill out the header information and the parts section on the claim form. The labor section does not need to be filled out on the claim form. Fill in the amount of hours used for the repair - up to the amount authorized on the pre-authorization form and return to Keystone RV Company