

# FOREST RIVER WARRANTY CLAIM FORM

<b>DEALER ACCOUNT #</b> 0005106 BASDEN RV CENTER INC DBA AMERICAN RV CENTER 600 E BASELINE ROAD EVANSVILLE, IN 47725 USA  <b>Labor rate:</b> \$130.00 <b>OWNER INFORMATION</b> GLORIA J NALLY 2406 GLENVIEW DR Evansville, IN 47720 USA  <b>Retail Date of Purchase</b> 07/28/2021	<b>CLAIM STATUS</b> Authorized <b>CLAIM</b> 842053 <b>CLAIM ORIGIN</b> WEB <b>ORIGINAL CLAIM ID</b> <b>VIN</b> 5ZT2FEPB0MW020259 <b>CHASSIS VIN</b> <b>MILEAGE</b> 0 <b>SITE/WAREHOUSE</b> 320 / 320 <b>ITEM #</b> FET248RBS-320 <b>DEALER RO #</b> 65879 <b>CLAIM START DATE</b> 11/18/2021 <b>CLAIM END DATE</b> 01/01/1900  <b>WARRANTY EXPIRATION DATE</b> 07/28/2022
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## Claim Line Details

### Labor

Line# 1

<b>Operation Code</b>	60-141-19-00-001611	<b>Operational Description</b>
		Glass Shower Enclosure - Plumbing/Shower, Tub Surround/Reseal/No Tread Code
<b>Complaint, Cause, Correction</b>		
Original Note : bhoffman@americanrvcenter.com, 2021-11-18 09:16:52 :: CUSTOMER STATES THAT WHEN TURNING ON THE SHOWER, THE WATER RUNS OUT FROM UNDER THE SHOWER PAN INTO THE FLOOR. REMOVED SHOWER FAUCET. PUT HOSE TO CITY WATER AND TURNED ON . FOUND NO LEAK. AFTER LOOKING OVER SHOWER DOOR. FOUND THEY DID NOT SILICONE BOTTOM TRACK. SILICONE IT AND UP THE SIDES		
<b>Model #</b>	<b>Dlr Sub Hrs</b>	<b>Sub Labor Amt</b>
<b>Serial #</b>	<b>Appr Hrs</b>	<b>Appr Labor Amt</b>
	0.60	\$78.00
	0.40	\$52.00
<b>Notes</b>		
Auth abive flat rate		

### Labor

Line# 2

<b>Operation Code</b>	30-100-02-00-003062	<b>Operational Description</b>
		Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code
<b>Complaint, Cause, Correction</b>		
Original Note : bhoffman@americanrvcenter.com, 2021-11-18 09:20:19 :: CUSTOMER STATES THAT WHEN OPENING THE MIDDLE OVER BED CABINET DOOR, IT FALLS DOWN. ADJUSTED AND TIGHTEN DOORS		
<b>Model #</b>	<b>Dlr Sub Hrs</b>	<b>Sub Labor Amt</b>
<b>Serial #</b>	<b>Appr Hrs</b>	<b>Appr Labor Amt</b>
	0.20	\$26.00
	0.20	\$26.00
<b>Notes</b>		

### Labor

Line# 3

<b>Operation Code</b>	30-100-02-00-003062	<b>Operational Description</b>
		Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code
<b>Complaint, Cause, Correction</b>		
Original Note : bhoffman@americanrvcenter.com, 2021-11-18 09:21:31 :: CUSTOMER STATES THAT THE CABINET DOOR IN THE OUTDOOR KITCHEN IS LOOSE AND FALLS DOWN WHEN IT IS OPENED. ADJUSTED AND TIGHTEN DOOR		
<b>Model #</b>	<b>Dlr Sub Hrs</b>	<b>Sub Labor Amt</b>
<b>Serial #</b>	<b>Appr Hrs</b>	<b>Appr Labor Amt</b>
	0.20	\$26.00
	0.20	\$26.00

**Notes**

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<b>Submitted</b>	Labor Amt	\$130.00
	Parts & Freight	\$0.00
	Total	\$130.00

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<b>Approved</b>	Labor Amt	\$104.00
	Parts & Freight	\$0.00
	Total	\$104.00

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**DEALER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
I certify that I have performed these repairs consistent with Forest River Policies.

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**CUSTOMER** \_\_\_\_\_ **DATE** \_\_\_\_\_  
**SIGNATURE**  
All repairs described have been inspected and are satisfactory.