



600 E. Baseline Rd.
Evansville, IN 47725

www.AmericanRVCenter.com

812.867.5200
FAX 812.868.1012

W/O: 65864
Promised Date:
26 MAR 22

CUSTOMER WORK ORDER

WO #: 65864

Customer: 42604 - ANSLINGER,
CHRISTINA - 812-483-5378

Tag:

Author: BJW

Location: 0220 CHECK TO SEE IF
KEYSTONE OPENED PREAUTH

Stock #: 11026

Stock Desc: 2022 5W KEYSTONE
COUGAR HALF-TON 29MBS

Chassis #: 4YDFCGN27N2500301

Serial #: 4YDFCGN27N2500301

Mileage: 0

Licence:

Invoice #:

Date In: 15 NOV 21

Promised: 26 MAR 22

Date Sched:

Completed: 17 FEB 23

Warr. Date: 11 SEP 21

Job #8 - Warranty

COMPLAINT: THE MICROWAVE DOOR WILL NOT OPEN

CAUSE: INSTALL NEW MICROWAVE.

CORRECTION: REMOVED OLD MICROWAVE. INSTALLED BRACKET KIT ON NEW MICROWAVE.
INSTALLED MICROWAVE

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	45.00
Z990	MISCELLANEOUS REPAIR	BB	0.00
Z990	MISCELLANEOUS REPAIR		0.00

Parts

Part #	Description	Qty	Price	Total
441760	Microwave - .9 Cu	1.00	231.46	231.46

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-MICROWAVE	1.00	118.87	118.87

Subtotal for Job #8: 395.33

Job #6 - Warranty

COMPLAINT: THE RING AROUND THE SLIDING DOOR LATCH
BOLT IS MISSING ON THE DOOR FOR THE BUNK
HOUSE. SEE WRITER FOR DETAILS

CORRECTION: TOOK PICS
ORDERED RING ON 11/04/21

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR		0.00
Z990	MISCELLANEOUS REPAIR	BB	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	30.00

Parts

Part #	Description	Qty	Price	Total
569234	PASSAGE DOOR LOCK	1.00	12.06	12.06

Other Services

Code	Description	Qty	Price	Total
FRT	UPS-DOOR LOCK	1.00	12.54	12.54



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Subtotal for Job #6: 54.60

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Job #12 - Warranty

COMPLAINT: Transferred to BAS*69871 on 17 FEB 23
Estimate amount was 0.00
THE WINDOW BEHIND THE KITCHEN FAUCET IS
NOT INSTALLED PROPERLY. THE LEFT SIDE
AND THE BOTTOM OF THE FRAME APPEAR TO BE
IN A BIND. DAYLIGHT CAN BE SEEN THROUGHT
THE LOWER LEFT CORNER OF THE WINDOW
FRAME.

CORRECTION: took pics. siliconed window where you could see they installed it wrong. ordered window
11/4

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	BB	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	BB	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00

Other Services

Code	Description	Qty	Price	Total
FRT	UP-WINDOW TRIM RING	0.00	46.05	0.00
FRT	UPS-TRIM RING 8-31-22	0.00	49.72	0.00

Subtotal for Job #12: 0.00

Job #13 - Warranty

COMPLAINT: LATCH ON OFF DOOR SIDE LOWER COMPARTMENT DOOR

CAUSE: LATCH FOR COMPARTMENT DOOR WONT LATCH BECAUSE THE LATCH WAS INSTALLED
SLIGHTLY HIGHER THAN THE OTHER ONE AND ISNT LATCHNG

CORRECTION: TOOK SHIMS AND INSTALLED UNDER LATCH TO RAISE IT UP SO IT WOULD LATCH

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	30.00

Subtotal for Job #13: 30.00

Job #14 - Warranty

COMPLAINT: THE PUMP USED TO WINTERIZE THE UNIT DOES NOT WORK

CAUSE: pump will not pull anti freeze through system. removed fill line hose from pump. took a jug of
antifreeze and went straight into the pump to try and prime it. antifreeze kept going through lines and didnt
build pressure. all lines are shut off. noticed the three way valve for the "water heater bypass" is spinning.
new to order a new 3 wat valve with removable black handle to replace. more than likely this valve isnt
working and is allowing anitfreeze to go into the water heater and not build up pressure. 2/14/22
put customers belongings in unit and moved out of shop. waiting on parts/approval 2/15/22

CORRECTION: pulled unit into shop removed customers belongings out of compartment. took a dremel
and cut out the 3 way valve. took a heat gun and heated up pex line to get the valve to go into lines.
installed three crimp rings onto valve. hooked up a jug of antifreeze to the winterization port. turned on
pump. antifreeze still not going through very well. replaced inlet with check valve and crush washer. pump is
now pulling antifreeze as it should. went to run antifreeze through the unit but wasnt getting anything
through the hot water lines. ordered another 2 valves to make sure the direction of the "flow" of the valve
was correct. new valves came in. "BILL" helped me verify that the new valve handle was clocked different
than the original. put the original handle on the valve and i am now getting flow through hot water

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lines.removed the rest of customers belongings and reinstalled wall. put everything back in compartment.

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Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	0.00
Z990	MISCELLANEOUS REPAIR	ZMS	75.00
Z990	MISCELLANEOUS REPAIR	BRM	0.00

Parts

Part #	Description	Qty	Price	Total
603051	Valve - Handle Ext	1.00	1.07	1.07
387936	Valve - 3 Way - 1/	1.00	8.11	8.11
681162	94214 PW CITY WATER W/BRASS CHECK VALVE	1.00	13.63	13.63
467432	Valve - 3 Way - 1/	1.00	7.11	7.11
526415	BYPASS VALVE	1.00	6.10	6.10

Other Services

Code	Description	Qty	Price	Total
FRT	UPS- VALVE HANDLE AND EXT.	1.00	11.76	11.76
FRT	UPS-VALVES	1.00	11.76	11.76

Subtotal for Job #14: 134.54

Job #15 - Internal

COMPLAINT: THE TURN SIGNAL ON THE NON-DOORSIDE DOES NOT WORK AND CUSTOMER SAYS HE CHECKED HIS 7-WAY PLUG AND SAID HAD CORWECT VOLTAGE

CAUSE: customer states the right turn signal is not working. hooked up to our tester and all lights and brakes are functioning.

CORRECTION: no correction at this time.

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Subtotal for Job #15: 0.00

Job #16 - Internal

SEAL ON DRIVERS SIDE COMPARTMENT DOOR NEEDS REPLACED

Labor

Code	Description	Mechanic	Total
Z990	MISCELLANEOUS REPAIR	ZMS	N/C

Parts

Part #	Description	Qty	Price	Total
219210	Seal - D Seal - EPDM - .57" x .44" - w 1/2" PSA Tape - Automotive Grade - 500'/Bx	13.00	N/C	N/C

Subtotal for Job #16: 0.00



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Parts Total:	279.54
Labour Total:	180.00
Sublet Total:	0.00
Extras Total:	154.93

WORK ORDER TOTAL: 614.47

Thank you for being a valued customer. We appreciate your business.

All labor is guaranteed for 90 days from invoice date. Guarantee is limited to work performed. Consequential damages are not covered. All guaranteed work must be completed in our service department.

Date: 17 Feb 2023

Customer Signature : _____

