

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 65864
MANUFACTURER'S CLAIM #:

Manufacturer: 1013 - KEYSTONE RV CO
Customer: 42604 - CHRISTINA ANSLINGER
Address: 7415 NEW HARMONY RD. EVANSVILLE, IN

47720

Phone: 812-483-5378

Stock Number: 11026 - 2022 COUGAR HALF-TON 29MBS 4YDFCGN27N2500301

VIN: 4YDFCGN27N2500301 HIN: SER#: 4YDFCGN27N2500301

Mileage: 0 Work Order Comp: 17 FEB 23

Auth. No: Dealer #: 1194

Warr. Date: 11 SEP 21 Work Order Date: 15 NOV 21 Inv #: 387626

WO #	Job #	Description	JOB INFORMATION
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65864	8	THE MICROWAVE DOOR WILL NOT OPEN INSTALL NEW MICROWAVE. REMOVED OLD MICROWAVE. INSTALLED BRACKET KIT ON NEW MICROWAVE. INSTALLED MICROWAVE	
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65864	6	THE RING AROUND THE SLIDING DOOR LATCH BOLT IS MISSING ON THE DOOR FOR THE BUNK HOUSE. SEE WRITER FOR DETAILS TOOK PICS . ORDERED RING ON 11/04/21	
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65864	14	THE PUMP USED TO WINTERIZE THE UNIT DOES NOT WORK pump will not pull anti freeze through system. removed fill line hose from pump. took a jug of antifreeze and went straight into the pump to try and prime it. antifreeze kept going through lines and didnt build pressure. all lines are shut off. noticed the three way valve for the "water heater bypass" is spinning. new to order a new 3 wat valve with removable black handle to replace. more than likely this valve isnt working and is allowing anitfreeze to go into the water heater and not build up pressure. 2/14/22 put customers belongings in unit and moved out of shop. waiting on parts/approval 2/15/22 pulled unit into shop removed customers belongings out of compartment. took a dremel and cut out the 3 way valve. took a heat gun and heated up pex line to get the valve to go into lines. installed three crimp rings onto valve. hooked up a jug of antifreeze to the winterization port. turned on pump. antifreeze still not going through very well. replaced inlet with check	
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65864 13 LATCH ON OFF DOOR SIDE LOWER COMPARTMENT DOOR
LATCH FOR COMPARTMENT DOOR WONT LATCH BECAUSE THE LATCH WAS
INSTALLED SLIGHTLY HIGHER THAN THE OTHER ONE AND ISNT LATCHNG
TOOK SHIMS AND INSTALLED UNDER LATCH TO RAISE IT UP SO IT WOULD
LATCH

[illegible]

Claim : 65864

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*****
Lab Code  Job#  Description      LABOUR      Hrs      Rate      Total
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Z990      14    MISCELLANEOUS REPAIR      0.00     150.00      0.00
Z990      13    MISCELLANEOUS REPAIR      0.20     150.00     30.00

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Excode    Job#  Description      EXTRAS      Qty      Price      Total
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FRT        8    UPS-MICROWAVE      1.00     118.87     118.87
FRT        6    UPS-DOOR LOCK      1.00      12.54      12.54
FRT       14    UPS- VALVE HANDLE AND EXT.  1.00      11.76      11.76
FRT       14    UPS-VALVES         1.00      11.76      11.76

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Parts Total:      279.54
Labour Total:     180.00
Sublet Total:       0.00
Extras Total:     154.93

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>>>> Claim Total: 614.47

Customer Signature: _____

Date: _____