

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	862070
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAZB4MX021858
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
		ITEM #	ACAT343BHTSLE
		DEALER RO #	65804
		CLAIM START DATE	12/07/2021
		CLAIM END DATE	01/01/1900
Labor rate:	\$130.00		
OWNER INFORMATION			
KEVIN KEYS			
499 MAPLE GROVE RD			
Boonville, IN 47601			
USA			
Retail Date of Purchase	05/14/2021	WARRANTY EXPIRATION DATE	05/14/2022

Claim Line Details

Labor

Line# 1	Operation Code		Operational Description		
	SB-456-09-00-004005		205-1314 - EXTERIOR SCREWS MISSING SEALANT - Technical Service Bulletin/Sealant/Perform/No Tread Code		
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-12-07 15:24:33 :: RECALL TSB# 205-1314 THE FRONT WALL DIAMOND PLATE HAS FASTENERS THAT MAY NOT HAVE BEEN SEALED PROPERLY FROM THE FACTORY. THEY WERE SEALED RIGHT				
	Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$26.00
	Serial #	Appr Hrs	0.00	Appr Labor Amt	\$0.00

Notes

THIS RECALL WAS ALREADY APPROVED ON CLAIM #597744.

Labor

Line# 2	Operation Code	Operational Description			
	30-102-12-00-002691	Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/ Resecure or Tighten/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-12-07 15:27:28 :: THE PANELS ON BOTH SIDES OF THE DRESSER IN THE BEDROOM HAVE COME LOOSE. REMOVED SEAM TAPE. STAPLED RIGHT SIDE OF DRESSER WALL BACK. PUT TAPE BACK OVER SEAM. LEFT SIDE OF DRESSER FOUND AFTER REMOVEING SEAM TAPE THERE IS A SPLIT IN THE PANEL				
	Model #	Dlr Sub Hrs	2.00	Sub Labor Amt	\$260.00
	Serial #	Appr Hrs	1.50	Appr Labor Amt	\$195.00

Notes

EXCESSIVE AMOUNT REQUESTED.

Labor

Line# 3	Operation Code	Operational Description			
	SB-670-05-00-004081	51-1377 - LIPPERT VENTURE ELECTRIC ACTUATORS - INSPECT - Technical Service Bulletin/Actuator/Inspect/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : bhoffman@americanrvcenter.com, 2021-12-07 15:28:43 :: RECALL TSB# 51-1377 AS PER LIPPERT COMPONENTS TECHNICAL SERVICE BULLETIN 11-004-21. THE SLIDE ROOM ACTUATOR WAS ASSEMBLED INCORRECTLY, WHICH MAY CAUSE THE ROOM TO BECOME STUCK IN THE OUT POSITION AND PREVENT FROM FULLY RETRACTING. TOOK PICS. CUT AD DROPPED MOTOR. IT IS TUSON ASSEMBLY. GOOD TO GO				
	Model #	Dlr Sub Hrs	0.40	Sub Labor Amt	\$52.00

Serial #	Appr Hrs	0.30	Appr Labor Amt	\$39.00
Notes				
EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO TIME ALLOWED ON RECALL.				

Submitted

Labor Amt	\$338.00
Parts & Freight	\$0.00
Total	\$338.00

Approved

Labor Amt	\$234.00
Parts & Freight	\$0.00
Total	\$234.00

DEALER**DATE****SIGNATURE**

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER**DATE****SIGNATURE**

All repairs described have been inspected and are satisfactory.