

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0008794	CLAIM STATUS	Authorized
MYERS RV CENTER INC		CLAIM	2502561
12024 CENTRAL AVE S.E.		CLAIM ORIGIN	WEB
ALBUQUERQUE, NM 87123		ORIGINAL CLAIM ID	
USA		VIN	5ZT2TRTB6TB526335
		CHASSIS VIN	
		MILEAGE	0
Labor rate:	\$190.00	SITE/WAREHOUSE	048 / 048B
OWNER INFORMATION		ITEM #	TRT275BH
		DEALER RO #	71968
		CLAIM START DATE	11/17/2025
		CLAIM END DATE	01/01/1900

Retail Date of Purchase

WARRANTY EXPIRATION DATE

Claim Line Details

Labor

Line# 1	Operation Code 10-1-01-02-000042	Operational Description Leaf Spring, each - Frame & Chassis/Axles, Suspension/Replace/Suspension System		
	Complaint, Cause, Correction Original Note : ryliefayth@gmail.com, 2025-11-17 13:44:54 :: Trailer doesnt sit level side to side / Springs are flat Pass side sits about an inch and a half lower than the driver side. / Remove and replace all four springs. Additional Note : ryliefayth@gmail.com, 2025-11-17 13:47:53 :: 2.00 requested because ALL FOUR SPRINGS REPLACED.			
Model# 0	Dlr Sub Hrs	2.00	Sub Labor Amt	\$380.00
Serial# 0	Appr Hrs	2.00	Appr Labor Amt	\$380.00
	Notes This is going to require a picture of the complete axel tag,axel stamp and which axel also is it both axels Added photos of the tags for both axles. There is additional pictures of axles, please attach to labor section of this claim Additional photos added. Forest River is currently reviewing your request with the Vendor. Please verify your shipping address, please acknowledge, placing the claim back on our side. We will update the line once we receive their response. Thank youTD Shipping address is 12024 Central Ave SE, Albuquerque, NM 87123 Asked vendor again for update.TD VCB,Vendor is paying the 2 hours.Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been metTD			

Labor

Line# 2	Operation Code 20-43-19-00-004330	Operational Description Spot Seal Exterior (Dealer) - Exterior/Exterior Miscellaneous/Reseal/No Tread Code		
	Complaint, Cause, Correction Original Note : ryliefayth@gmail.com, 2025-11-17 13:54:21 :: Sealant exterior / Belt molding was not sealed underneath the passenger side rear compartment. The black tank flush had gaps in the silicone the city water connection also had gaps in the silicone. / Cleaned the areas and sealed with clear silicone. Job completed.			
Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$38.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$38.00
	Notes			

Part

Line# 1	Item # USERPART	Description SILICONE TUBE - CLEAR	
	Model #	Serial #	Part tag

Sub Qty	1.00	Sub Dlr Price	\$9.19	Sub Freight	\$0.00
Appr Qty	0.00	Appr Dlr Price	\$0.00	Appr Freight	\$0.00

Notes

Labor

Line# 3

Operation Code	Operational Description
20-43-01-00-000589	Die Cut, Stripe, Decal, Graphic - Exterior/Exterior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : ryliefayth@gmail.com, 2025-11-17 14:17:44 :: Decal wrinkled, passenger side front / Wrinkled and pulling away from wall from the silicon at the front cap moulding. / Scrape silicon from decal area on cap moulding, remove marker light, strip decal, clean wall, apply new decal, reinstall light, reseal front cap moulding.

Model#	Dlr Sub Hrs	0.50	Sub Labor Amt	\$95.00
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Serial#	Appr Hrs	0.50	Appr Labor Amt	\$95.00
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Notes

NVCB,authorized .50 to replace decal.Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met.TD

Labor

Line# 4

Operation Code	Operational Description
20-43-01-00-003921	Key(s) - Exterior/Exterior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : ryliefayth@gmail.com, 2025-11-17 14:23:18 :: Only have one compartment key / 2 keys for everything but compartments / Order one global grey key G391

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$0.00
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Serial#	Appr Hrs	0.00	Appr Labor Amt	\$0.00
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Notes

Part

Line# 1

Item #	Description
F100366334	KEYS, KEY CODE G391 GREY, TWO KEYS PER RING (LOC R2-3), 2021023088

Model #	Serial #	Part tag
Sub Qty	Sub Dlr Price	Sub Freight
Appr Qty	Appr Dlr Price	Appr Freight
1.00	\$5.52	\$0.00
0.00	\$0.00	\$0.00

Notes

Labor

Line# 5

Operation Code	Operational Description
10-7-02-00-000141	Entry Step - Frame & Chassis/Manual Entry Step/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : ryliefayth@gmail.com, 2025-11-17 14:29:25 :: Entry steps are crooked Rear / Stairs installed crooked / Remove 7 screws, measure for proper alignment and reinstall screws. Test for proper alignment. Job completed.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$57.00
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Serial#	Appr Hrs	0.30	Appr Labor Amt	\$57.00
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Notes

NVCB,authorized .30 to R&RI step.Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met.TD

Labor

Line# 6

Operation Code	Operational Description
30-103-24-00-001125	Linoleum - Interior/Flooring/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ryliefayth@gmail.com, 2025-11-17 14:36:08 :: Hole in slide out linoleum / The catch for the pantry door doesnt work and the pantry door opened in transit and ripped a hole in the linoleum on the slide out floor / Sublet for attempted linoleum repair

Model#	Dlr Sub Hrs	0.00	Sub Labor Amt	\$200.00
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Serial#	Appr Hrs	0.00	Appr Labor Amt	\$200.00
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Notes

This is going to require a management review, please acknowledge and kick back to me for review.TD

Acknowledging for review.

***If a sublet is doing this we will need this to be changed to a sublet and the sublet bill attached.

Providing update so this does not automatically deny - we are trying to get with the tech to figure out if this can be done in house. With the holidays, things have been a bit delayed. He was on vacation. Hope to have an answer for you soon. Thanks.

OK waiting on tech.TD

Hey Tony. I had called and left a message on this one for you. We are working with Richard on the PA for work order 71948, which is a similar situation where there is a hole in the flooring. He had sent a repair video which is attached to the expired claim. With the holidays, our tech was off, and now it seems Richard is off and Brian has not been able to get in touch with him. Brian wants to talk to him about both work orders to see if the repair procedure should be the same for both repairs, the one on this work order and the one on 71948. Richard is supposed to be in the office on Monday, so it likely will not be until then that we get this one worked out. Should I split this one off or do we have enough time to hold it until Monday?

Sublet

Removed labor, added sublet of \$200 and attached estimate.

Authorized for full amount on the sublet estimate to repair linoleum by pantry door. Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met. NVCB. AK

Labor**Line# 7****Operation Code**

30-92-01-00-001179

Operational Description

Pantry Latch - Interior/Interior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : ryliefayth@gmail.com, 2025-11-17 14:54:10 :: Pantry door latch / Catch on the door is broken. / Remove old style latch, order and install new style latch.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$57.00
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Serial#	Appr Hrs	0.20	Appr Labor Amt	\$38.00
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Notes

Tine required is excesive .20 approved to replace latch.TD

Labor**Line# 8****Operation Code**

40-196-12-00-001306

Operational Description

LED Light - Electrical/12 Volt Interior/Resecure or Tighten/No Tread Code

Complaint, Cause, Correction

Original Note : ryliefayth@gmail.com, 2025-11-17 14:56:02 :: Driver side, insert molding light / The insert light was not seated fully in the track / I tried to just press the light into the track, but the light is held on by double sided tape. I had to peel the insert light out about 3 feet, remove the double-sided tape, clean the track and reinstall using new double-sided tape working from the bottom up to prevent any gaps. Job completed.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$19.00
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Serial#	Appr Hrs	0.10	Appr Labor Amt	\$19.00
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Notes**Labor****Line# 9****Operation Code**

30-101-24-00-001076

Operational Description

Hinged Passage Door - Interior/Interior Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ryliefayth@gmail.com, 2025-11-17 15:03:18 :: Pantry door sag / The door latch broke, and when the door opened in transit, it didnt have the door jam to help to keep it from bouncing so the whole door was sagging and would no longer close properly / I had to remove four pieces of batten trim, a small wall panel, the LP detector and the thermostat in order to access the interior of the wall. I used a wedge to prop the door up until its proper location, I then removed the five upper screws out of the tall hinge pre-drilled and used 3 1/2 inch wood screws to attach the two studs together. Then I pre-drilled a couple of pocket screws to reinforce the studs to the ceiling plate. The screws I used were not black so I had to paint those to match. Then had to pull a bunch of staples and nails from the walls and trim, reinstall the panels batten trims corner, trim, and fill all staple holes with putty. Job completed

Model#	Dlr Sub Hrs	2.00	Sub Labor Amt	\$380.00
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Serial#	Appr Hrs	2.00	Appr Labor Amt	\$380.00
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Notes

NVCB,authorized to repair door.Per dealers description of this repair. This authorization is

pending ALL requirements of repair code have been met.TD

Part

Line#	Item #	Description	Part tag
1	USERPART	SHOP SUPPLIES - SCREWS	
	Model #	Serial #	
	Sub Qty 1.00	Sub Dlr Price \$4.00	Sub Freight \$0.00
	Appr Qty 0.00	Appr Dlr Price \$0.00	Appr Freight \$0.00

Notes

Line#	Item #	Description	Part tag
2	USERPART	SHOP SUPPLIES - WOOD	
	Model #	Serial #	
	Sub Qty 1.00	Sub Dlr Price \$7.00	Sub Freight \$0.00
	Appr Qty 0.00	Appr Dlr Price \$0.00	Appr Freight \$0.00

Notes

Labor

Line#	Operation Code	Operational Description
10	30-92-19-00-004336	Spot Seal Interior (Dealer) - Interior/Interior Miscellaneous/Reseal/No Tread Code
Complaint, Cause, Correction		
Original Note : ryliefayth@gmail.com, 2025-11-19 16:07:15 :: Silicone at kitchen countertop / Small section of countertop was not sealed / Sealed countertop to the wall with white silicone. Job completed.		
Model#	Dlr Sub Hrs 0.20	Sub Labor Amt \$38.00
Serial#	Appr Hrs 0.20	Appr Labor Amt \$38.00

Notes

Labor

Line#	Operation Code	Operational Description
11	30-102-24-00-001094	Wall Panel Touch up - Luan - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code
Complaint, Cause, Correction		
Original Note : ryliefayth@gmail.com, 2025-11-19 16:11:26 :: Touchup wood interior and fill staple holes / Staple holes throughout unit were not filled. / Fill staple holes with putty, smooth out. Job completed.		
Model#	Dlr Sub Hrs 0.50	Sub Labor Amt \$95.00
Serial#	Appr Hrs 0.50	Appr Labor Amt \$95.00

Notes

NVCB,authorized to fill and touch up nail and staple holes throughout coach .50,Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met.TD

Labor

Line#	Operation Code	Operational Description
12	30-102-24-00-003061	Ceiling Panel - Touchup - Interior/Panels, Ceilings, & Interior Moldings/Repair/No Tread Code
Complaint, Cause, Correction		
Original Note : ryliefayth@gmail.com, 2025-11-19 16:15:07 :: Screw holes and panel above the bed / It appears that the light has been installed, removed and reinstalled, but where it was reinstalled showed the first set of existing holes. There was also a gap between the light fixture and the cabinet ceiling panel. / I remove the light cover remove the light fixture. I filled the holes with putty after scraping them down flush. I then send the light to try and cover as many of the existing holes as possible, reinstall the light with three screws and reinstalled the light cover. Tested the light everything is working as designed. Job completed.		
Model#	Dlr Sub Hrs 0.10	Sub Labor Amt \$19.00
Serial#	Appr Hrs 0.10	Appr Labor Amt \$19.00

Notes

Labor

Line#	Operation Code	Operational Description
13	30-101-24-00-001076	Hinged Passage Door - Interior/Interior Doors/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ryliefayth@gmail.com, 2025-11-21 13:09:51 :: Bedroom door is crooked / Bedroom door has a large gap at the bottom with no gap at the top while it is latched, making it hard to latch / Remove the screws from the hinges in the center and bottom hinges relocate the hinges closer to the door jam reinstall door gap is not entirely closed at the bottom, but the door closes very easily. Job completed.

Model#	Dlr Sub Hrs	0.30	Sub Labor Amt	\$57.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$38.00

Notes

NVCB,authorized .20 to adjust door hinge..Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been metTD

Labor

Line# 14	Operation Code	Operational Description
	30-95-24-00-000950	Dinette Pedestal Base, each - Interior/Dinette/Repair/No Tread Code

Complaint, Cause, Correction

Original Note : ryliefayth@gmail.com, 2025-11-21 13:22:27 :: Table pole attachment on the underside of table is falling off / Screws stripped out. / Remove table top, remove taleleg attachment, reclock so screws have fresh wood to be installed into, install 6 screws, test function, job completed.

Model#	Dlr Sub Hrs	0.10	Sub Labor Amt	\$19.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$19.00

Notes**Labor**

Line# 15	Operation Code	Operational Description
	30-92-01-00-000481	Vent - Interior/Interior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : ryliefayth@gmail.com, 2025-11-21 13:31:20 :: Missing heater register at microwave / Missing / Order and install

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$38.00
Serial#	Appr Hrs	0.10	Appr Labor Amt	\$19.00

Notes

NVCB,authorized .10 to install vent.Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met.TD

Labor

Line# 16	Operation Code	Operational Description
	30-92-01-00-001191	Cutting Board - Interior/Interior Miscellaneous/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : ryliefayth@gmail.com, 2025-11-21 13:59:34 :: Bamboo cutting board is stained from antifreeze / Antifreeze dripped from the faucet from the factory winterize / Tried scrubbing the cutting board with dish soap, pic is after the wash and after drying. Order a new cutting board and place inside unit.

Model#	Dlr Sub Hrs	0.05	Sub Labor Amt	\$9.50
Serial#	Appr Hrs	0.05	Appr Labor Amt	\$9.50

Notes

NVCB,authorized to replace .05,Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met.TD

Labor

Line# 17	Operation Code	Operational Description
	30-100-02-00-003062	Cabinet Door Hinge or Latch, each - Interior/Cabinetry/Adjust/No Tread Code

Complaint, Cause, Correction

Original Note : ryliefayth@gmail.com, 2025-11-21 14:04:22 :: Cabinet door magnets are loose and out of adjustment throughout / Where the metal plates were attached to the cabinet doors three of them were misaligned either barely touching the magnet or the screw was the only part touching the magnet. Also, the screws stripped out of the magnet under the sink in the kitchen. / I adjusted and tightened relocated magnets and plates to where they now function as they should, total of four magnets

Model#	Dlr Sub Hrs	0.20	Sub Labor Amt	\$38.00
Serial#	Appr Hrs	0.20	Appr Labor Amt	\$38.00

Notes

.20 authorized

NVCB,authorized .20 to adjust 3 cabinet doors.Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met.TD

Labor

Line# 18	Operation Code 70-656-01-11-003978	Operational Description Evaporator Fan - Appliances/Roof AC (Furrion)/Replace/Electrical
	Complaint, Cause, Correction Original Note : ryliefayth@gmail.com, 2025-11-21 14:10:55 :: Front AC fan doesnt spin / The squirrel cage was rubbing on the Styrofoam housing, not allowing it to spin freely / I pulled the ceiling assembly down because I could hear the home didnt feel any air verified. The fan wasnt spinning, went on the roof. Had to remove 12 screws to get the shroud off the AC pull the Styrofoam housing found where it was rubbing, I moved the squirrel cage on the fan motor Out away from the Styrofoam about a half an inch for clearance. Reattach the squirrel cage put the star from housing back together spun the fan it now spins freely. Reinstall 12 screws on the shroud test unit. Job completed. Additional Note : ryliefayth@gmail.com, 2025-11-21 14:20:18 :: Not replace, but adjusted. Please let me know if this is the wrong code!	
Model# 0	Dlr Sub Hrs 1.00	Sub Labor Amt \$190.00
Serial# 0	Appr Hrs 1.00	Appr Labor Amt \$190.00
	Notes NVCB,authorized to locate problem and R&RI HAVAC shroud and adjust fan 1.00,Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met.TD	

Labor

Line# 19	Operation Code 70-727-01-11-002072	Operational Description Furnace Wiring Harness - Appliances/Furnace (Furrion)/Replace/Electrical
	Complaint, Cause, Correction Original Note : ryliefayth@gmail.com, 2025-11-24 12:55:43 :: Furnace does not turn on /The two wire thermostat wire that runs from the furnace up to the AC control board has no continuity in the white wire. / I started by removing the outside cover to the furnace, I found that the wires were pulling hard on the control board and bending the terminals for the 12 V and the blower on the Control board. I remove the board I tested for Power tested the sale switch to make sure that wasnt stuck Everything on the furnace is good. I rewired the control board and reinstalled so that the wires have some slack in them. I took the thermostat off the wall to see if the thermostat was passing voltage when it calls for heat, it was. I pulled the ceiling assembly down for the air conditioner and checked continuity from the thermostat wires back to the AC control board to make sure that the wire that calls for heat was getting a signal back to the AC control board, again it was. I started testing continuity in the wires from the AC control board that go back to the furnace, and the white wire that comes from the control board that calls for heat was not getting a signal back to the furnace. A continuity test told me that the white wire in that two wire thermostat cable was broken somewhere. I disconnected the wires at the furnace. I jumped power everything came on. The thermostat wire from the AC to the furnace, needs to be rerun and reattached. in order to run this wire it goes from the ceiling assembly in the living room through the ceiling panels down the wall between the bathroom and the bunks and down to the furnace. I will probably have to pull the team molding down in the living room, pull the ceiling panel partially down and pull the wall panel and the shelf behind the toilet in order to fish the wire down. Repairs estimated to take 4 1/2 hours.	
Model# 0	Dlr Sub Hrs 4.50	Sub Labor Amt \$855.00
Serial# 0	Appr Hrs 4.50	Appr Labor Amt \$855.00
	Notes This repair is under management review please acknowledge and send back for reveiw TD Acknowledging for review. I will need a break down of your time.TD Adjusting down to 4.5 hours, as comments in CCC's state. Is a labor breakdown still needed? Not sure how 8 hours got on. Yes I will still need a break down of time.TD NVCB, After review I tend to agree.Per dealers description of this repair. This authorization is pending ALL requirements of repair code have been met. TD	

Part

Line# 1	Item # USERPART	Description SHOP SUPPLIES - STAPLES
	Model #	Serial #
	Sub Qty 1.00	Sub Dlr Price \$3.00
	Appr Qty 0.00	Appr Dlr Price \$0.00
		Part tag
		Sub Freight \$0.00
		Appr Freight \$0.00
	Notes	
Line# 2	Item # USERPART	Description SHOP SUPPLIES - WIRE

Model #		Serial #		Part tag	
Sub Qty	1.00	Sub Dlr Price	\$3.00	Sub Freight	\$0.00
Appr Qty	0.00	Appr Dlr Price	\$0.00	Appr Freight	\$0.00

Notes

Line# 3	Item #	Description				
	USERPART	SHOP SUPPLIES - ZIPTIES				
	Model #	Serial #		Part tag		
	Sub Qty	1.00	Sub Dlr Price	\$1.00	Sub Freight	\$0.00
	Appr Qty	0.00	Appr Dlr Price	\$0.00	Appr Freight	\$0.00

Notes

Labor

Line# 20	Operation Code	Operational Description			
	50-134-24-00-001457	LP System - Includes Leak Test - LP Gas/LP Gas System/Repair/No Tread Code			
	Complaint, Cause, Correction				
	Original Note : ryliefayth@gmail.com, 2025-11-24 13:21:38 :: Failed LP drop test / Leaking at fitting under regulator / Removed, cleaned, reapplied sealant, reattached and tested for leaks, none found. Performed another drop test, passed.				

Model#	Dlr Sub Hrs	1.25	Sub Labor Amt	\$237.50
Serial#	Appr Hrs	0.75	Appr Labor Amt	\$142.50

Notes

NVCB,authorized to R&RI and seal LP line at regulator and test .75,Per dealers description of this repair. This authorization is pending ALL requirements of repair code have .TD been met

Submitted	Labor Amt	\$2,822.00	Approved	Labor Amt	\$2,670.00
	Parts & Freight	\$32.71		Parts & Freight	\$0.00
	Total	\$2,854.71		Total	\$2,670.00

DEALER	DATE
SIGNATURE	

I certify that I have performed these repairs consistent with Forest River Policies.

CUSTOMER	DATE
SIGNATURE	

All repairs described have been inspected and are satisfactory.