

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville IN
US
47725
812-867-5200

WORK ORDER # 65770

Completed : 30 NOV 21 Customer : 10024 - FOREST RIVER TRAVEL TRAILER
Licence # : Invoice # :
Stock No : 10979 Description : 2021 TT COACHMEN FREEDOM EXPRESS 25
Tag : Date In : 08 NOV 21 Mileage :
Author : BH Promised :
Location : 1200 CHECK WORK Date Sched :
Serial# : 5ZT2FEPB3MW019512 Chassis# : 5ZT2FEPB3MW019512
Warr. Date : 17 JUN 21 Cust PO# :
Print Date : 08 DEC 21

Job # Description JOB INFORMATION Type Bill To

1 COMPLAINT: IN THE LIVING ROOM CANT GET THE SPEAKERS I SPN SALES
WORK B IS OUTSIDE A IS INSIDE CHECK
BALANCE
CAUSE: inside speakers in living room and in
bedroom are working as they should.
outside speakers are working as they
should. BEN VERIFIED THERE ARE NO ISSUES
AT THIS TIME. 11/22/21
CORRECTION: NO CORRECTION NEEDED.
2 COMPLAINT: FURANCE DUCT WORK UNDER THE FRIDGE HAS W 10024 FORES
CAME LOOSE HAS DUCT TAPE ON IT
CAUSE: DUCT WORK HAS A HOLE IN IT. CUSTOMER
USED DUCT TAPE TO SEAL HOLE.
CORRECTION: APPLIED ALUMINUM TAPE TO DUCT WORK.
3 COMPLAINT: BED ROOM HEAT VENT WILL NOT GIVE HOT AIR I SPN SALES
LIKE THE OTEHRS WILL MIGHT HAVE A BROKEN
SPOT IN IT
CAUSE: CUSTOMER STATES THE VENT IN THE BEDROOM
ISNT PUSHING AIR.
CORRECTION: INSPECTED DUCT WORK AT FURNACE AND WHERE
THE DUCT WORK GOES INTO THE VENT. DUCT
WORK IS INTACT AND HAS SUFFICIENT AIR
FLOW. CUSTOMER SHOULD BE ADVISED THAT
THIS VENT IS FURTHEST AWAY FROM THE
FURNACE AND THE DUCT IS "SMALLER" THAN
THE OTHERS. NO CORRECTIONS MADE AT THIS
TIME. 11 22 21
4 COMPLAINT: PASSANGER SIDE REAR LIGHT SOMETIMES IT I SPN SALES
WORKS AND SOMETIMES IT DOES NOT
SOMETIMES YOU CAN TAP ON IT AND IT WILL
WORK SOMETIMES NOT ITS THE BRAKES AND
TURN DONT KNOW ABOUT THE CLEARANCE
CAUSE: ALL LIGHTS CAME ON DURING TESTING.
CORRECTION: REMOVED LENS COVER AND APPLIED

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Job #   Description                               JOB INFORMATION                               Type Bill To
*****
5        COMPLAINT:  DIELECTRIC GREASE TO LIGHT BULBS. LIGHTS
                  ARE WORKING AT THIS TIME. 11/22/21
                  ON THE AWNING THE REAR ARM THE BOTTOM OF W      10024  FORES
                  THE ARM IS BROKEN THE PLASTIC PEICE THE
                  PEICE IS UNDER TV IN THE OPEN
                  COMPARTMENT AREA
        CAUSE:      PLASTIC PIECE ON AWNING NEEDS REPLACED
        CORRECTION: REPLACED PLASTIC PIECE.
6        CHECK THE AWNING WHEN IT COMES OUT THERE IS A LOUD   I      SPN      SALES
        BANG AND THEN EVERYTHING IS FINE SOMETIMES IT DOES
        IT

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Job # Part No      Description          PARTS      Bill to      Qty      Price      Total
*****
5      3312821.006U BLK SVC KIT,COVER          W-10024      1          2.30          2.30

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Job# Lab Code Description      LABOUR      Mech Bill to      Hrs      Rate      Total
*****
1 Z990      MISC LABOUR CODE (EXTE ZMS I-SPN      0.50      25.00      12.50
2 Z990      MISC LABOUR CODE (EXTE ZMS W-10024      0.20      130.00      26.00
3 Z990      MISC LABOUR CODE (EXTE ZMS I-SPN      0.20      25.00      5.00
4 Z990      MISC LABOUR CODE (EXTE ZMS I-SPN      0.00      25.00      0.00
4 Z990      MISC LABOUR CODE (EXTE ZMS I-SPN      0.50      25.00      12.50
5 Z990      MISC LABOUR CODE (EXTE ZMS W-10024      0.10      130.00      13.00
5 Z990      MISC LABOUR CODE (EXTE ZMS W-10024      0.00      130.00      0.00
6 Z990      MISC LABOUR CODE (EXTE ZMS I-SPN      0.60      25.00      15.00

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Job # Excode      Description      EXTRAS      bill to      Qty      Price      Total
*****
5      FRT          UPS-PLASTIC COVER          W-10024      1.00      12.16      12.16

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CUSTOMER COMMENTS

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AWNING PLASTIC COVER ARRIVED 12-2-21 IN BACKROOM...CAM
BH GAVE PARTS SHEET TO CRAIG
BH GOT APPROVAL FOR JOBS AND UPDATED
BH SENT IN PREAUTH FOR FOREST RIVER 11-22

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BILLINGS SUMMARY

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Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
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I      SPN          0.00          45.00          0.00          0.00          0.00          45.00
W      10024        2.30          39.00          0.00          12.16          0.00          53.46

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                                BILLINGS SUMMARY
Type Bill Id      Parts      Labour      Sublet      Extras      Tax      Total
*****
Totals           2.30       84.00       0.00       12.16       0.00       98.46
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