

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT #	0005106	CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	846830
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
		VIN	5ZT2FEPB3MW019512
EVANSVILLE, IN 47725		CHASSIS VIN	
USA		MILEAGE	0
		SITE/WAREHOUSE	320 / 320
Labor rate:	\$130.00	ITEM #	FET252RBS-320
OWNER INFORMATION		DEALER RO #	65770
MICHAEL MELVIN		CLAIM START DATE	11/22/2021
2219 CHAMPIONSHIP DR		CLAIM END DATE	01/01/1900
Evansville, IN 47725			
USA			
Retail Date of Purchase	06/17/2021	WARRANTY EXPIRATION DATE	06/17/2022

Claim Line Details

Labor

Line# 1	Operation Code	Operational Description		
	70-173-24-00-002113	Furnace Heat Duct 4" - Coiled - Appliances/Furnace (Dometic, Atwood)/Repair/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2021-11-22 16:04:02 :: FURANCE DUCT WORK UNDER THE FRIDGE HAS CAME LOOSE HAS DUCT TAPE ON IT DUCT WORK HAS A HOLE IN IT. CUSTOMER USDED DUCT TAPE TO SEAL HOLE. FOR THE TIME THAT THEY WERE CAMPING APPLIED ALUMINUM TAPE TO DUCT WORK.			
	Model #	Dlr Sub Hrs	Sub Labor Amt	\$39.00
	Serial #	Appr Hrs	Appr Labor Amt	\$26.00
	Notes			
	Auth to flat rate without an explanation for extra time			

Labor

Line# 2	Operation Code	Operational Description		
	20-76-01-00-000772	Dometic A&E Awning Outer Arm - Exterior/Awnings (A & E)/Replace/No Tread Code		
	Complaint, Cause, Correction			
	Original Note : bhoffman@americanrvcenter.com, 2021-11-22 16:08:49 :: ON THE AWNING THE REAR ARM THE BOTTOM OF THE ARM IS BROKEN THE PLASTIC PEICE THE PEICE IS UNDER TV IN THE OPEN COMPARTMENT AREA NEED TO REPLACE THE BROKEN PIECE OR ARM			
	Model #	Dlr Sub Hrs	Sub Labor Amt	\$104.00
	Serial #	Appr Hrs	Appr Labor Amt	\$13.00
	Notes			
	what caused it to break			
	I DONT KNOW HOW IT BROKE. CUSTOMER FOUND THE PIECE ON THE GROUND WHEN CAMPING			
	replace plastic end cap on bottom of awning arm = 0.10			

Submitted	Labor Amt	\$143.00	Approved	Labor Amt	\$39.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$143.00		Total	\$39.00

DEALER	CUSTOMER
SIGNATURE	SIGNATURE
DATE	DATE

I certify that I have performed these repairs consistent with Forest River Policies.

All repairs described have been inspected and are satisfactory.