

FOREST RIVER WARRANTY CLAIM FORM

DEALER ACCOUNT # 0005106		CLAIM STATUS	Authorized
BASDEN RV CENTER INC		CLAIM	859695
DBA AMERICAN RV CENTER		CLAIM ORIGIN	WEB
600 E BASELINE ROAD		ORIGINAL CLAIM ID	
EVANSVILLE, IN 47725		VIN	5ZT2CAXB4MX022009
USA		CHASSIS VIN	
		MILEAGE	0
		SITE/WAREHOUSE	205 / 205
		ITEM #	ACAT323BHDSCKLE
		DEALER RO #	65714
		CLAIM START DATE	12/06/2021
		CLAIM END DATE	01/01/1900
Labor rate:	\$130.00		
OWNER INFORMATION			
JAMES MUSGROVE II			
961 SAINT MICHAEL BLVD			
Evansville, IN 47715			
USA			
Retail Date of Purchase	03/30/2021	WARRANTY EXPIRATION DATE	03/30/2022

Claim Line Details

Labor
Line# 1

Operation Code
30-102-12-00-002691

Operational Description
Wall Panel - Luan - Interior/Panels, Ceilings, & Interior Moldings/
Resecure or Tighten/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2021-12-06 11:37:13 :: WALL IN BEDROOM BOWED WALL IN BEDROOM BOWED Removed window valance and mini blind. Cut fit a trim strip and covered with matching wall covering. Attached to wall over joint in paneling. Filled brad nail holes with matching putty. Remounted mini blind and valance. No other walls bowed.

Model #
Serial #

Dlr Sub Hrs
Appr Hrs

1.00
1.00

Sub Labor Amt
Appr Labor Amt

\$130.00
\$130.00

Notes
AUTHORIZED

Labor
Line# 2

Operation Code
30-99-01-00-001016

Operational Description
Mini-Blind Hold Down Bracket - Interior/Soft Goods/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2021-12-06 11:39:18 :: BLINDS IN SLIDE WILL NOT LIFT Blinds will not go up[all the way. Removed valance on window over couch. Removed blind from mounting. Straightened strings. Remounted blind. Replaced broken bottom anchor. Tightened strings. Checked operation of blind. Blind goes up with TWO hands. Remounted valance. On window by table, Removed bottom anchors and tightened strings. Remounted bottom anchors. Checked operation of blind. Goes up with TWO hands. Tightened strings on small window by couch.

Model #
Serial #

Dlr Sub Hrs
Appr Hrs

0.50
0.50

Sub Labor Amt
Appr Labor Amt

\$65.00
\$65.00

Notes
AUTHORIZED

Labor
Line# 3

Operation Code
30-100-01-00-001040

Operational Description
Cabinet Door Hinge, each - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2021-12-06 11:41:14 :: HINGE ON CABINET KITCHEN CABINET ABOVE SINK Checked hinges on cabinet doors above kitchen sink. Top hinge on left door missing hinge pin. Removed door from cabinet. Removed damaged top hinge. Installed new top hinge. Remounted cabinet door on cabinet.

Model #	Dlr Sub Hrs	0.30	Sub Labor Amt	\$39.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE

Labor
Line# 4

Operation Code	Operational Description
30-100-01-00-001037	Cabinet Door or Drawer Handle - Interior/Cabinetry/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-12-06 11:42:21 :: HANDLE ON UNDER ENTERTAINMENT CENTER IN BUNKHOUSE MISSING SCREW Checked cabinet doors below entertainment center. Left hand door handle missing bottom screw. Replaced missing screw.

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #	Appr Hrs	0.05	Appr Labor Amt	\$6.50

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO TIME TO PLACE A SCREW

Labor
Line# 5

Operation Code	Operational Description
40-197-01-11-001326	30 or 50 Amp Shore Power Cord - Detachable - Electrical/110 Volt Exterior/Replace/Electrical

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-12-06 11:44:38 :: POWER CORD IS COMING OUT FROM THERE IT IT PLUGGED IN POWER CORD IS IN A STORAGE COMPARTMENT Outer jacket on power cord has putted out of male plug end. Stretched power cord outer jack several times to get it back insid male plug. Applied super glue around outer jacket and plug to hold together. Additional Note : bhoffman@americanrvcenter.com, 2021-12-06 11:45:49 :: DID NOT REPLACE CORD

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #	Appr Hrs	0.20	Appr Labor Amt	\$26.00

Notes

AUTHORIZED

Labor
Line# 6

Operation Code	Operational Description
30-101-01-00-001079	Sliding, Pocket Door Track - Interior/Interior Doors/Replace/No Tread Code

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-12-06 11:46:46 :: THE BAD BED ROOM DOOR IS UNEVEN AND CATCHING ON THE BOTTOM Checked operation of sliding door. Door is dragging on bottom guide. Adjuster rollers at top to raise door up off of guide. The door is uneven at top because it is adjusted to close up against wall and not have a gap.

Model #	Dlr Sub Hrs	0.50	Sub Labor Amt	\$65.00
Serial #	Appr Hrs	0.40	Appr Labor Amt	\$52.00

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE

Labor
Line# 7

Operation Code	Operational Description
20-69-01-17-000700	Key Lock - Exterior/Compartment Doors/Replace/Latch

Complaint, Cause, Correction

Original Note : bhoffman@americanrvcenter.com, 2021-12-06 11:48:49 :: THE FRONT COMPARTMENT DOOR ON THE DRIVERS SIDE THE LOCK IS NOT WORKING RIGHT Checked operation of compartment door lock. Key hard to turn. Lubricated lock. Key still does not want to turn. Removed lock from door. Installed new key lock. New lock turns easy and locks door.

Model #	Dlr Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #	Appr Hrs	0.10	Appr Labor Amt	\$13.00

Notes

EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE

Labor

Line# 8

Operation Code
20-55-01-11-000850

Operational Description
Awning LED Light Strip - Exterior/Awnings - Electrical (Carefree of Colorado)/Replace/Electrical

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2021-12-06 11:50:21 :: LED LIGHT ON THE AWNING LOOK LIKE THEY ARE PULLING AWAY AND NOW WHEN YOU TURN THEM ON THEY DO A QUICK FLASH AND THEN SHUT DOWN Checked awning lights. Lights come on with light switch but go back off. Light strip has a section of lights that are yellow and stay yellow all the time lights are changing color. Also remote is not working. 11/29/2021: Turned in parts request for new remote and new light strip. NEED TO INSTALL NEW LED STRIPND REMOTE

Model #	GZ252006EAR	Dlr Sub Hrs	0.90	Sub Labor Amt	\$117.00
Serial #	2145841531	Appr Hrs	0.50	Appr Labor Amt	\$65.00

Notes
EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE

Labor Line# 9

Operation Code
30-99-01-00-001016

Operational Description
Mini-Blind Hold Down Bracket - Interior/Soft Goods/Replace/No Tread Code

Complaint, Cause, Correction
Original Note : bhoffman@americanrvcenter.com, 2021-12-06 11:57:24 :: SIDE CURTAIN HOLD DOWN ON SLIDEOUT IS BROKEN AND MISSING Curtain hold down is missing. screws are there. Installed new side curtain hold down on slide out small window.

Model #		Dlr Sub Hrs	0.20	Sub Labor Amt	\$26.00
Serial #		Appr Hrs	0.05	Appr Labor Amt	\$6.50

Notes
EXCESSIVE AMOUNT REQUESTED. ADJUSTED TO FLAT RATE

Submitted	Labor Amt	\$520.00	Approved	Labor Amt	\$377.00
	Parts & Freight	\$0.00		Parts & Freight	\$0.00
	Total	\$520.00		Total	\$377.00

DEALER
SIGNATURE
 I certify that I have performed these repairs consistent with Forest River Policies.

DATE

CUSTOMER
SIGNATURE
 All repairs described have been inspected and are satisfactory.

DATE