

BASDEN RV CENTER, INC D.B.A. AMERICAN RV
600 E. Baseline Rd.
Evansville, IN
US
47725
812-867-5200

WARRANTY CLAIM # 65714
MANUFACTURER'S CLAIM #:

Manufacturer: 10024 - FOREST RIVER TRAVEL TRAILER
Customer: 51108 - JAMES R. MUSGROVE, II
Address: 961 SAINT MICHAEL BLVD
EVANSVILLE, IN
47715
Phone: 812-483-2427
Stock Number: 10684 - 2021 CATALINA 323BHDSCKLE 5ZT2CAXB4MX022009
VIN: 5ZT2CAXB4MX022009 HIN: SER#: 5ZT2CAXB4MX022009
Mileage: 0 Work Order Comp: 30 NOV 21
Auth. No: Dealer #:
Warr. Date: 31 MAR 21 Work Order Date: 03 NOV 21 Inv #: 371273

WO # Job # Description JOB INFORMATION

65714 5 HINGE ON CABINET KITCHEN CABINET ABOVE SINK
HINGE ON CABINET KITCHEC CABINET ABOVE SINK.
Checked hinges on cabinet doors above kitchen sink. Top hinge on
left door missing hinge pin. Removed door from cabinet. Removed
damaged top hinge. Installed new top hinge. Remounted cabinet
door on cabinet.

65714 10 THE FRONT COMPARTMENT DOOR ON THE DRIVERS SIDE THE LOCK IS NOT
WORKING RIGHT
THE FRONT COMPARTMENT DOOR ON THE DRIVERS SIDE THE LOCK I NOT
WORKING RIGHT.
Checked operation of compartment door lock. Key hard to turn.
Lubricated lock. Key still does not want to turn. Removed lock
from door. Installed new key lock. New lock turns easy and
locks door.

65714 12 SIDE CURTAIN HOLD DOWN ON SLIDEOUT IS BROKEN AND MISSING
SIDE CURTAIN HOLD DOWN ON SLIDEOUT IS BROKEN AND MISSING.
Curtain hold down is missing. screws are there. Installed new
side curtain hold down on slideout small window.

65714 3 WALL IN BEDROOM BOWED- MAY BE ANOTHER WALL ALSO
WALL IN BEDROOM BOWED. MAY BE ANOTHER WALL ALSO.
Removed window valance and mini blind. Cut fit a trim strip and
covered with matching wall covering. Attached to wall over joint
in panelling. Filled brad nail holes with matching putty.

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 WO # Job # Description JOB INFORMATION

Remounted mini blind and valance. No other walls bowed.

65714 4 BLINDS IN SLIDE WILL NOT LIFT
 BLINDS IN SLIDE WILL NOT LIFT.
 Blinds will not go up[all the way. Removed valance on window over couch. Removed blind from mounting. Straightened strings. Remounted blind. Replaced broken bottom anchor. Tightened strings. Checked operation of blind. Blind goes upv with TWO hands. Remounted valance. On window by table, Removed bottom anchors and tightened strings. Remounted bottom anchors. Checked operation of blind. Goes up with TWO hands. Tightened strings on small window by couch.

65714 6 HANDLE ON UNDER ENTERTAINMENT CENTER IN BUNKHOUSE MISSING SCREW
 HANDLE ON ENTERTAINMENT CENTER IN BUNKHOUSE MISSING SCREW.
 Checked cabinet doors below entertainment center. Left hand door handle missing bottom screw. Replaced missing screw.

65714 8 POWER CORD IS COMING OUT FROM THERE IT IT PLUGGED IN POWER CORD
 IS IN A STORAGE COMPARTMENT
 POWER CORD IS COMING OUT FROM WHERE IT IS PLUGGED IN. CORD IS IN A STORAGE COMPARTMENT.
 Outer jacket on power cord has putted out of male plug end. Stretched power cord outer jack several times to get it back insid male plug. Applied super glue around outer jacket and plug to hold together.

65714 9 THE BAD BED ROOM DOOR IS UNEVEN AND CATCHING ON THE BOTTOM
 THE BACK BEDROOM DOOR IS UNEVEN AND CATCHING ON THE BOTTOM.
 Checked operation of sliding door. Door is dragging on bottom guide. Adjuster rollers at top to raise door up off of guide. The door is uneven at top because it is adjusted to close up against wall and not have a gap.

65714 11 LED LIGHT ON THE AWNING LOOK LIKE THEY ARE PULLING AWAY AND NOW
 WHEN YOU TURN THEM ON THEY DO A QUICK FLASH AND THEN SHUT DOWN
 LED LIGHT ON THE AWNING LOOK LIKE THEY ARE PULLING AWAY AND WHEN YOU TURN THEM ON THEY DO A QUICK FLASH AND THEN SHUT DOWN.
 Checked awning lights. Lights come on with light switch but go back off. Light strip has a section of lights that are yellow and stay yellow all the time lights are changing color. Also remote is not working. 11/29/2021: Turned in parts request for new remote and new light strip.

 Part No Job# Description PARTS Qty Price Total

RVDH240	5	H240 FREE SWINGING		1.00	3.15	3.15
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Part No      Job#  Description      PARTS      Qty      Price      Total
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RVDL427      10   L427 7/8" COMPARTM      1.00      6.50      6.50
RVDA285      12   A285 SIDE CURTAIN      1.00      2.85      2.85

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Lab Code     Job#  Description      LABOUR      Hrs      Rate      Total
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Z990          5   MISC LABOUR CODE (EXTERNAL)      0.10     130.00     13.00
Z990         10   MISC LABOUR CODE (EXTERNAL)      0.10     130.00     13.00
Z990         12   MISC LABOUR CODE (EXTERNAL)      0.05     130.00      6.50
Z990          3   MISC LABOUR CODE (EXTERNAL)      1.00     130.00    130.00
Z990          3   MISC LABOUR CODE (EXTERNAL)      0.26     130.00     33.80
Z990          4   MISC LABOUR CODE (EXTERNAL)      0.50     130.00     65.00
Z990          6   MISC LABOUR CODE (EXTERNAL)      0.05     130.00      6.50
Z990          8   MISC LABOUR CODE (EXTERNAL)      0.00     130.00      0.00
Z990          8   MISC LABOUR CODE (EXTERNAL)      0.20     130.00     26.00
Z990          9   MISC LABOUR CODE (EXTERNAL)      0.40     130.00     52.00
Z990          9   MISC LABOUR CODE (EXTERNAL)      0.00     130.00      0.00
Z990         11   MISC LABOUR CODE (EXTERNAL)      0.50     130.00     65.00
Z990         11   MISC LABOUR CODE (EXTERNAL)      0.00     130.00      0.00
Z990         11   MISC LABOUR CODE (EXTERNAL)      0.00     130.00      0.00

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Parts Total:      12.50
Labour Total:     410.80
Sublet Total:      0.00
Extras Total:      0.00

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>>>> Claim Total: 423.30

Customer Signature: _____

Date: _____